

# Evaluation System of JICA's Operations and Management

JICA, an incorporated administrative agency (IAA), is required to deliver its administrative services steadily by improving and ensuring quality, efficiency and transparency. To this end, the “Act on General Rules for Incorporated Administrative Agencies” identifies the systems for medium-term goal-oriented performance management and third-party post evaluation. Under the three- to five-year medium-term goal set by the Minister for Foreign Affairs, JICA establishes medium-term and annual plans. At the close of each fiscal year and medium-term goal period, JICA submits a report on the performance of its operations and management as well as a self-evaluation to the “Evaluation Committee for Incorporated Administrative Agencies (ECIAA) of the Ministry of Foreign Affairs (MoFA).” After receiving the report, ECIAA of MoFA evaluates the performance of JICA’s operations and management. Evaluation results are made public on MoFA’s website. With regard to cross-cutting secondary

evaluations, the “Commission on Policy Evaluation and Evaluation of Incorporated Administrative Agencies of the Ministry of Internal Affairs and Communications (CPIAA)” assesses evaluation results concluded by individual ECIAA of various government ministries including MoFA. At the end of the medium-term goal period, CPIAA reviews the necessity of each IAA’s operations, organization and operating portfolio, and then makes recommendations to the relevant competent minister in charge (for JICA, the Minister for Foreign Affairs).

JICA monitors the progress of its operations every six months in order to secure the achievement of its medium-term and annual plans. The findings of this monitoring are reflected in JICA’s subsequent operations along with the evaluation results and recommendations from ECIAA of MoFA and CPIAA. Through these processes, JICA makes a consistent effort to improve its operations and management.

JICA has established the internal “Advisory Committee on Performance Evaluation” in order to conduct an appropriate performance evaluation with the participation of outside experts.

On the occasion of the merger with the Overseas Economic Cooperation Operations (loan aid, etc.) of the Japan Bank for International Cooperation (JBIC), the medium-term plan for the fiscal 2007 to 2011 period was amended in October 2008. This medium-term plan aims to enhance the efficacy of projects as well as cost reductions through the reform of JICA’s organizational and operational structure which maximizes merger benefits, the enhancement of synergistic benefits of Technical Cooperation, Grant Aid and loan aid, and the focus on human security. JICA is committed to further improvement of the quality, efficiency and transparency of its operations and management, as announced in the amended medium-term plan.

