



# CASSIOPEIA NKANI

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CASSIOPEIA-BRINGING 5 STAR QUALITY HEALTH CARE SERVICES TO THE 5 TARGET HOSPITALS FOR UHC

## JICA - THE PROJECT FOR STRENGTHENING MANAGEMENT CAPACITY OF GENERAL HOSPITALS IN LUSAKA DISTRICT



Japanese Member of House of Representative Dr. Toshiko Abe and Dr. Norizuki Masataro Project Chief Advisor pose for a photo with Chawama level 1 hospital Senior Nursing Officer, Nurse and one of the Mothers in the female surgical ward at Chawama Level 1 hospital.

**APPRECIATION OF THE JAPANESE GOVERNMENT DEVELOPMENT ASSISTANCE TO ZAMBIA'S HEALTH SECTOR VISIT BY JAPANESE MPS**

**JAPANESE STUDENT VISIT AT MATERO LEVEL ONE HOSPITAL**

**QA/QI MEETING HELD AT MATERO LEVEL 1 HOSPITAL**



## APPRECIATION OF THE JAPANESE GOVERNMENT DEVELOPMENT ASSISTANCE TO ZAMBIA'S HEALTH SECTOR VISIT BY JAPANESE MPs



from Left to right Chawama level 1 hospital MS Dr. Chanda, Member of House of Representatives Mr. Gemma, Member of House of Councillors Ms. Mikami, Members of House of Representatives Mr. Washio, Dr. Abe, Mr. Kaneko and LPHO Dr. Mwape.

**O**n 22nd August, 2023, A delegation of Japan Members of Parliament (MPs) visited Chawama level one Hospital to appreciate the Japanese Government development assistance to Zambia's Health sector. Upon arrival the delegation gathered in the old building of the hospital for introductions and a brief presentation before they could tour the new building. On behalf of the Lusaka Provincial Health Director (PHD), Dr. Francis M Mwape from LPHO welcomed the delegation and was happy for the support that the Japan government and JICA through Cassiopeia Project have been giving to the health facilities that were upgrade to first level hospitals. He expressed his gratitude for the support rendered through infrastructure as well as capacity building in leadership and Governance.

During the session Chawama level 1 hospital Medical Superintendent (MS) Dr. Shula Chanda made a presentation and briefly highlighted the scope of Zambia and Chawama hospital. He said that Zambia is located in the South- Central part of Africa with a population of under 20 million people according to the 2022 census. He also said that Chawama Hospital which is located in capital city of Lusaka has a catchment population of 430,000 people. It is also a referral center for 13 other health facilities before the patients can be referred to the higher hospitals. The mission of the hospital is to provide equitable access to cost effective, quality healthcare services as close to the family as possible and the vision is a community of healthy and productive people serviced by an efficient and effective hospital.

The delegation was hosted in the hospitals old building so that the delegation could appreciate and see the change that the hospital received when it was ungraded to a first level hospital with aid from the Japanese Government. Dr. Chanda explained that the place where the delegation was hosted was Chawama hospital Out-Patient department where the patients would sit, when they

came to seek medical attention and be taken into the screening rooms where they would get treatment. The upgrade of the hospital and construction of the new building has improved the hospital's services including patient coverage.

The Delegation then toured the hospital and started with JICA's Cassiopeia Project notice board where a brief project background and project design is displayed with pictures of some the project activities carried in the hospital. Dr. Chanda mentioned that apart from infrastructure JICA has supported the hospital staff with capacity building in hospital management and health. He mentioned that the hospital Senior Nursing officer, the Administrator and himself had the opportunity of visiting Japan hospitals through one of the training to get first-hand experience on hospital management.

The delegation toured the Out Patient Department and the treatment rooms in the new building. they met same medical staff who were attending to patients and one of the MPs asked if the hospital had a shortage of Doctors and Nurses and Dr. Chanda responded to say that the hospital faces a tremendous shortage of Doctors, Nurses and Midwives hence there is an overload of work on the staff available. However, the MP thanked the medical staff they found on duty for their dedication to work and encouraged them to continue with their hard work.

They were also shown Chawama Compound from the hospital upstairs view where most patients that come to the hospital come from to seek medical attention. The hospital plays an important role in providing healthcare to the surrounding compound. They then proceeded to the Physio ward where the Japanese Government and JICA have denoted equipment for physiotherapy which helps in treating physio patients. Lastly, they toured the female surgical ward and Chawama Hospital is known to be the 3rd most active with deliveries in Lusaka. The Delegation then gathered for a group photo and the visit was a productive step forward in the development of the hospital.



*Dr. Shula Chanda, Mrs. Lorraine Chikonka and Dr. Norizuki Masataro welcoming one of the Members of the House of Representatives Dr. Abe to Chawama Level 1 Hospital*



*Delegation tour Cassiopeia Project Notice board at Chawama Level 1 Hospital*



*Dr. Shula Chanda showing the Japanese MPs Chawama Compound from the hospitals up view*



*Dr. Shula Chanda tours the Japanese MPs around Chawama hospital Female Surgical ward*



## JAPANESE STUDENT VISIT AT MATERO LEVEL ONE HOSPITAL



Students pose for a group photo with Matero Hospital MS and staff, and Cassiopeia project team

**M**atero level 1 hospital was visited by 3 lecturers and 4 students from Keio University from Japan on 9th August, 2023 to familiarize themselves with the hospitals operations, including the referral system and understanding the operation of the administrative systems of the hospital. During the visit Matero level 1 hospital Medical Superintendent (MS) Dr. Victor Liyuma welcomed the students and gave them a brief background of the hospital and the statistics of deliveries that the hospital records.

The students were informed that Matero hospital is a high-volume facility with few healthcare workers, however, despite the hospital's challenges he said that the hospital has been receiving a lot of support from JICA Cassiopeia Project and some of the improvement include the introduction of the Balanced Scorecard which has made planning easier. Holding of management meetings, Infection Prevention Committee meetings, and the Medical Equipment Committee have improved and been strengthened. During the interactive session the students asked questions related to some of the major causes of Cesarean

Section in most mothers during delivery.

In response to the question Dr. Liyuma said that unfortunately most mothers who usually come for their obstetric scans do not come for their regular scans hence, they only show up when it is time to go into labor and this affects the whole monitoring process of the baby's development which are supposed to be done through the regular obstetric scans.

The students then had a facility tour and visited the Laboratory, Pharmacy, Dental, Out Patient Department (OPD), theatre and the surgical ward.



Matero level 1 hospital Nurse explaining to the students about the Female Surgical ward



Enthusiastic Japanese students learning how the dental ward operates

### QA/QI MEETING HELD AT MATERO LEVEL 1 HOSPITAL



A successful Quality Assurance (QA)/Quality Improvement (QI) meeting was conducted by Matero Level 1 hospital on 15th August, 2023 and a presentation of the lessons learnt during the Hospital Management Experience training in Japan was shared during the meeting.



**Photo Focus:** Dr. Wilson Mbewe showing the Japanese MPs the Post Surgical Kangaroo Mother care unit at Kanyama Level 1 Hospital.

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