

**Request for Proposal (RFP) Design, Development and Maintenance of Bengaluru Transport Stack**  
**Pre-bid Queries and Responses**

Source	Section / Category	S.No	Bidder Question	Response
During info session on 5th May 2025	Project Details	1	Rationale for building the product since current scope window is only until the end of June (now July)	Based on the updated timelines, Initial Term has been extended until the end of July. Subsequent Term will continue under a new contract post that. This phased approach is driven by contractual structuring and not by the scope or nature of the work itself. A similar contractual arrangement was followed during the implementation of the Delhi Transport Stack.
		2	Incentive for Domain specific companies to participate in the bid given the short-term nature	While the initial contract is short-term, JICA's commitment to the Bengaluru Transport Stack extends at least through March 2026 covering under the Subsequent Term of this RFP, with continued support expected to transition into local governance structures such as the city's transport department. Moreover, JICA has been a longstanding financier for Bengaluru Metro and will keep its engagement going forward as well. The Bengaluru Transport Stack initiative is designed as a long-term digital infrastructure effort—not a short pilot.
		3	Will all use cases be implemented in the Initial Term?	Use cases will be prioritized based on data availability and stakeholder requirements. Prioritization of use cases from long list for the Initial Term: - 2 use cases PoC with actual integration of datasets - 2 use cases with synthetic data
		4	Responsible party for access to Data sets	JICA and the JICA DXLab Operator (consulting firm) will facilitate respective authorities and stakeholders throughout the contract period.
		5	What happens to deliverables for non-prioritized use cases?	Deliverables must still include data models, defined connectors, and intelligence layer components for non prioritised use cases. However, integration into MaaS apps or live platforms may be planned for later (based on prioritization). These foundational elements will be stored for future deployment as datasets and operational readiness improvement.
		6	What are accelerators and how should they be documented?	"Accelerators" are pre-built technical components such as: - Algorithms - Connectors (e.g., GTFS converters) - Dashboards (even if with sample data) To qualify, they must be production-ready or have been used in previous deployments. Documentation must include: - Technical specs and architecture - Deployment history (where, how) - Description of functionality and data types handled
		7	Will support be provided for integration and testing with agencies like BMTC or BMRCL or is it done by bidder?	Relevant transport operators (public and private) will be brought in to enable integration testing. This is particularly important for services like journey planners or ticketing tools.
		8	Please provide some additional information on metro freight and if any technology/ delivery partner been onboarded for this?	This is the use case for leveraging the multimodal public transport on the logistics side, B2B Logistics as a use case. It's an emerging concept. No technology/ delivery partner has been onboarded for this as of now
	Proposal	9	Where can reusable components from Delhi Transport Stack be accessed? Are they to be added in the proposal	Information on Delhi Metro stack will be shared and should be leveraged. Additionally, The components are available publicly via the Delhi Transport Stack portal. Bidders are encouraged to explore the portal and integrate reusable modules into their proposals wherever relevant to accelerate development.
		10	Can the proposal submission timeline be extended?	Any timeline extension or update will be communicated via email. Bidders are encouraged to email formal extension requests.
		11	Can bidders submit proposals for parts of the scope?	Yes, partial bids are allowed. Bidders may respond to a subset of use cases or technical areas where they have expertise. However, evaluation is done for the entire scope, based on bid quality. Bidders are advised to make a judicious choice based on their confidence and capabilities.
		12	Can a consortium submit bid?	Bids via consortium are permitted. All the parties of the consortium to be disclosed along with details under eligibility criteria (section 2.2) for all entities part of the consortium along with nomination of "Lead Member". The contract will be executed with the Lead Member.

Received on email (on or before 6th May 2025)	Commerical Bid	13	What are the defined Payment Milestones	Payment milestones will be in line with the implementation deliverables
		14	Can manpower be considered common for the technology stack deployed across both cities, which will be live in parallel?	It is recommended to have different team for different cities as the type and formats of data can be different for the two cities. Manpower costing can be done as per the discretion of the bidder.
		15	As the commercial bid requires a bid “inclusive of all taxes”, should the taxes be considered as per the Indian taxation system, because the bidding entity is based in India?	Indian taxation system should be considered
		16	What is the tentative budget for the project?	Given this is an open and competitive RFP process, all bidders are expected to propose solutions based on the stated scope and requirements. We do not disclose the estimated budget for ensuring fair and competitive procurement. We encourage bidders to provide cost-effective proposals that demonstrate value and alignment with the project objectives.
		17	Any eligibility condition to be a Japanese company or have majority-Japanese management?	No such clause present in the RFP and hence this is not a relevant criteria for eligible bidders. Please refer section 2.2 for detailed eligibility criteria.
	Project Details	18	What is the minimum tenure of the project once it goes live after 11 months?	The project duration is till March 2026 and is broken down into 2 phases : Initial Term till the end of July 2025 and a Subsequent Term from August 2025 to March 2026.
		19	Clarification on delays attributable to the Digital Partner, in case of dependancy on other stakeholders, will it be considered as Material breach from the Digital Partner	The determination of whether a breach constitutes a material breach will be assessed on a case-by-case basis, considering the specific circumstances involved. In situations where delays arise due to dependencies on external public stakeholders—particularly in matters related to data sharing and coordination—the JICA DXLab Oerator will play a facilitative role to support engagement and attempt to mitigate such challenges.
		20	Will the JICA DXLab Operator assist/co-ordinate the provision of onboarding of park and ride for the open ticketing system?	Yes, if the use case is prioritized, the JICA DXLab Operator will assist and coordinate the onboarding of relevant park and ride partners, however existing contacts with bidders are encouraged
		21	Will the JICA DXLab Operator assist/co-ordinate the provision of loyalty offers from the operators?	If the use case is prioritized- based on the use case design and transport stack enablement component - the JICA DXLab Operator will assist and coordinate with operators for loyalty program PoC / algo set up.
		22	Will the JICA DXLab Operator assist/co-ordinate the provision of raw data from relevant stakeholders, wherever applicable, to enable effective implementation of the use cases?	The JICA DXLab Operator is facilitating respective authorities and stakholders to make data, including realtime ones, available throughout the contract period.
		23	Will the JICA DXLab Operator assist/co-ordinate the provision of realtime data from the bus operators?	Addressed in S. No.22
		24	Who will retain ownership and be responsible for the maintenance of the intellectual property developed upon completion of the project?	Please refer Section 3.1.10. Module Development and Contribution Requirements