

## ***DX Vision***

***Creating a society where everyone can achieve diverse well-being through digital technology and data***

We aim to create a resilient and sustainable society that ensures safety, and diverse opportunities and well-being for every individual, without leaving anyone behind, through the use of comprehensive human power and creativity, and by utilizing digital technology and data.

## ***Three Transformations and Nine Actions***

### ***I. Transforming Development Approach***

***Creating innovative development impact using digital technology and data***

We will create high level development~~at~~ impact by utilizing digital technology and data, accumulate knowledge from a diverse range of partners, and promote our initiatives and projects with innovative ideas.

#### ***Action 1: Utilization of digital technology and data for development***

***Creating new value with digital technology and data***

Aiming for high development~~at~~ impact, we will work on utilizing digital technology and data, which will be at the core of society in the future, in all of our initiatives and projects and create development models that provide new value to society in various fields. We will promote innovative initiatives and projects using facilities and means that encourage challenges and ingenuity including DXLab<sup>1</sup>.

#### ***Action 2: Promotion of Co-Creation with Partners***

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<sup>1</sup> “DXLab” is a function established by JICA for promoting challenges or Proof of Concept (PoC) with innovative technology and approaches.

### *Promoting co-creation for innovation*

Through co-creation with a diverse range of partners, we will incorporate innovative technologies and approaches into our initiatives and projects. We will also endeavor to create solutions to various issues through collaboration with our partners, with whom we will also promote the sharing and utilization of our accumulated knowledge and information.

### ***Action 3: Strengthening Human Networks***

#### *Strengthening diverse human networks*

Enhanced by digital tools, we will strengthen diverse human networks, which JICA has built through international cooperation activities. We will develop them strategically and effectively, while taking advantage of digitally connected mutual collaboration and maintaining on-going relationships.

## ***II. Transforming Staff***

### *Empowering staff with digital technology and data application*

We aim to change our mindset, master digital technology and data application, and take advantage of each staff member's strengths and teamwork to play an even more active role.

### ***Action 4: Changing our Mindset***

#### *Changing our mindset to respond agilely and flexibly to a rapidly changing world*

We will respond agilely to a rapidly changing world, strengthen our awareness of "innovation" and "co-creation", and acquire a code of conduct to create value through digital technology and data application, and play an even more active role.

### ***Action 5: Digital Human Resource Development***

### *Improving our skills and literacy for effective use of digital technology and data application*

We will improve our own digital skills and literacy through reskilling so that we can work on the premise of digital utilization. In addition, JICA as a whole will enhance its digital capabilities through the development of “leaders” who lead DX within JICA and “digital translators” who will find ways to use digital technology within operations that are part of projects or corporate functions, and by securing personnel highly skilled in digital technology and who are familiar with cutting-edge technologies.

#### ***Action 6: Modernizing the Workplace***

*Developing a flexible and positive work environment that ensures diversity and a sense of unity*

JICA will develop a digital work environment that allows people to work flexibly and effectively without being restricted by various constraints such as location, time, language, disability, etc. We will aim to have a sense of unity as a team and JICA as a whole, and form teams flexibly to bring out each other’s individual strengths.

### ***III. Transforming Organization and Operation***

*Innovating organizational management and developing a digital infrastructure*

We will develop a resilient and modern digital infrastructure and innovate our organizational operations to rapidly generate significant value by streamlining business processes and promoting data-driven management.

#### ***Action 7: Reforming Business Processes/Systems***

*Establishing efficient and effective business processes and systems*

We will establish efficient and effective business processes and

systems by streamlining them and effectively using digital technology and data from the user's perspective to drastically reduce staff's and external partners' workload associated with administrative procedures. At the same time, we will promote increased speed and flexibility of business operations.

***Action 8: Realizing Data-driven Management***

*Making data-driven management commonplace in corporate functions and business operations*

We will create a system to accumulate, analyze, and utilize data in order to make accurate and prompt evidence-based decisions. We will visualize the status and outcomes of corporate functions and business operations by using data, and also make the development impact of business operations visible based on these data.

***Action 9: Developing Digital Infrastructure***

*Developing a resilient and modern digital infrastructure*

We will develop a resilient and modern digital infrastructure as the "engine" for DX promotion and basis for the utilization of digital technology and data. We will also strive to achieve both user-friendliness and cyber security.