Institutionalization of

Africa Kaizen Annual Conferences (AKACs) and Africa Kaizen Awards (AKAs)

Working Group IV

Working Group 4

- Review the processes of AKAC and AKA and other related conferences and awards existing in member states and world best practices
- Develop a roadmap and recommendations to improve the impact of AKA and AKAC in the context of Africa

| | Country | Position and | Role |
|-----------------------------|---------------------------|-------------------------|--|
| Nome | (Organization) | occupation | in the WG 4 |
| Name Mr. Cyprian Mayamba | Zambia | Director | Member |
| ivii. Cypriaii iviayaiiiba | Zambia | Director | Member |
| | (NPDD) | | |
| Mr. Makhloufi Zouhaier | Tunisia (HUGPQP) | General Manager | Co-chair |
| Mr Habib JABROUNI | Tunisia | | Member |
| Mr. Eng. Ramson Mwilangali | Tanzania | Director for Industrial | Member |
| | (MIT) | Development/Manager | |
| | (IVIII) | for KAIZEN Project | |
| | | | |
| Mr. Stephen Bondo | Tanzania | Master Trainer & Papa | Member |
| | (SIDO) | Member | |
| Mr. Albert Brink | South Africa | Executive Manager, | Secretary, |
| | (·) | Regional Operations | |
| | (PSA) | | |
| Mr. Elia Shiwambi | Namibia (MLIREC) | Development Planner | Member |
| Ms. Francoise Marechal- | Mauritius | Head Business | Chair |
| Charlotte | (NPCC) | Development and | |
| | | Consultancy | |
| Ms. Conceptor Bamusi | Malawi (TEVETA) | Regional Center | Member |
| | | Manager and | |
| | | Productivity Consultant | |
| Mr. Tuguba Regassa | Ethiopia | Staff | Member |
| | (EKI) | | |
| Mr. Poloko Thobega | Botswana | Consultant | Member |
| | (NIDC) | | |
| Mr. Sydney Theko | (NPC) AIDC (South Africa) | | Member |
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| Mr. Sichikolo Fred | Zambia | | Member |
| | | | |

Planned Activities (January-August 2021)

| | Activities/Items | Status of Performance | | |
|-----|--|------------------------------|--|--|
| S.N | Planned Activities as per TOR | Fully Completed: mark (©) | Outputs attained as per ToR | Remarks |
| 1.1 | Brainstorming on the tasks among the WG IV members | © | Agreed roles of members and activities assigned to each member | |
| 1.2 | Preparing complete calendar of the WG IV | © | Activity Calendar prepared | Calendar reviewed periodically based on the progress made in between each meeting |
| 1.3 | Meetings of Working Group 4 | © | Formation of Taskforce | 3 new members after first and second Stakeholders' meetings (from Tunisia, South Africa and Zambia) 7 meetings of WK Group 4 held |
| 1.4 | Preparing activity plan by the chairs/secretariat, informing the Taskforce members by e-mails, task force meetings | © | Draft contents of the interim report | Taskforce members shared information, promoted mutual support through online discussions/emails and prepared the interim report |
| 1.5 | Second stakeholders' meeting | © | Main findings of interim report presented | |
| 1.6 | Online interviews with the Examination Committee members of AKA/AUDA-NEPAD | © | Inputs for the interim report and the way forward | Interview with Prof Faull on 28 June Interview with Getahun Tadesse on 29 July Interview with Dr Martin Bwalya on 4 August |

Contents of the Interim Report

- Introduction
- **Section 1**: Review of the AKAC: Inception, Processes and Performance
- Summary of world class good practices of QPI Conferences
- Observations on the international conferences and recommendations for AKAC
- **Section 2**: Review of the AKA: Inception, Processes and Performance
- Setting up and organization of National Awards by Kaizen Institutes (KIs), Kaizen Units (KUs), Agencies and NPOs
- Observations and recommendations on National Kaizen awards
- Summary of World Class good practices of QPI Awards
- Observations on the AKA process and outcomes
- Section 3: Institutionalization of AKAC and AKA and management of AKAC and AKA
- References
- Annexes

Observations and recommendations for AKAC

- The Conference can be held both virtually and in person to give access to more people
- Invitations sent to all Kaizen Institutes, NPOs, private sector consultants in Africa
- Marketing/communication about AKAC to similar international conferences, extend invitations to those organizers to increase partnerships opportunities and mutual learning
- The date of the conference should be well known to the organizing committee at least two years in advance to assist with the preparation.
- Establish a list of organizing countries at least two countries assigned for next conference and decision validated during the Annual Conference
- Presentation by different presenters/speakers can be shared with NPOs/Kaizen Institutes
- Cultural evenings and entertainment, site seeing, study tours can be included (when conferences can be held physically)
- Awards constitute a strong part of the Program
- Continuous Professional Learning Units Awarded for attendance to the conferences
- Community of Practices Formed or Annual General Meetings/Core Council meetings held during the Conference
- Registration fees from participants can be considered and sponsors from the private sector to fund the event

Observations and recommendations for AKA

- Motivate nominees and nominators
- Name of the Award
- A standard definition of participating organisations
- Evaluation criteria :periodical reviews of criteria and weightings; reviewing the evaluation criteria based on the standard curriculum and certification system to be developed under the Africa Kaizen Initiative
- Assessment of projects: Year-on-year performance improvement
 v/s comparative performance assessment

Observations and recommendations for AKA

- Diversity of Awards in Africa and AKA becoming the forum where the best awardees represent their country at continental level
- Marketing/Dissemination: promotional videos, media coverage, logo used by winners
- Networking: Develop a network of certified award evaluators,
 Encourage partnership between AKA winners and Nominators

Institutionalization of AKAC and AKA

Establish a sustainable institutional setting

WG 4 proposes to have a **feasibility study** on the options below

Option 1: Substantive support to AUDA-NEPAD from African countries

Option 2: Select one of the Kaizen promoting institutes/NPOs in Africa through a competitive process and entrust it to act as secretariat

Option 3 (long term): Set up a Productivity/Quality/Kaizen Organisation of African Countries in Africa

Highlights from interviews

- The focal point from a policy point of view, in mobilizing and organizing member states as well as facilitating learning and exchange across various member states
- Advocating the domestication and scaling up of Kaizen by African countries

Entrust a Kaizen Institute/NPO as secretariat

AUDA-NEPAD

- Set up on acceptance from the countries, recognized, legitimate, having a regional, continental credibility and legitimacy
- Need to develop and manage the right process

Highlights from interviews

- Selection of an existing institution promoting Kaizen in Africa which can take the responsibility of the AKI/AKA/AKAC for 3-4 years until we can go to continental level
- -Write the proposal with Background, objectives etc.
- -Develop the criteria for the selection of that institution (ex: qualified and professional institution, stable, experience etc.)
- -Invite all Kaizen Institutes/NPOs in Africa for Expression of Interest
- -Evaluation and selection
- -Continuous transfer of knowledge from JICA to the selected institution/ training and development of staff

Highlights from interviews

 In the long term: Study, expand and communicate and set up an African Productivity Organisation; a self-financing, nonprofit organization annexed to AUDA NEPAD with a very lean structure

THANK YOU

Looking forward to your feedback!