

# **WG5 Activities and Outcomes**

## **Presentation at AKAC 2022**

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**: WG5 Chairperson**

**Date: 5<sup>th</sup> October, 2022**

## **1. WG 5 Agreed Tasks**

- ❑ The African Kaizen Initiative Action Plan – AKIAP (2021-2025) aims to accelerate the industrialization process through improving quality and productivity in Africa. One of the strategies to realize the motive is to establish or strengthen the **Centers of Excellence (CoE)**.

### **The objective of the Task is:**

- ❑ To learn and comprehensively understand the concept of **Centers of Excellence (CoE)** in the context of Kaizen/QPI,
- ❑ To review world best practices and assess the existing status of relevant organizations and develop a roadmap to build and designate CoE for Kaizen/QPI on concrete foundations in the context of Africa

## **2. Scope of the Task and Expected Outputs**

1. Review best experiences regarding the concept, formation schemes, competence requirement, performance, and operation of CoE in the context of Kaizen/QPI;
2. Review the current status of KIs, KUs, Agencies and NPOs in the context of number (1) above;
3. Identify the future intention, capabilities, organizational setup of KIs, KUs, Agencies and NPOs to grow to CoE;
4. Develop criteria or requirements to fulfill to be designated as CoE; and
5. Produce a roadmap for countries to satisfy the criteria or requirements set;

### **3. WG5 Accomplishments**

1. Developed concepts of AKI-COEs
2. Developed Criteria of AKI-COE: the components of the criteria are;
  - i. Organizational arrangement
  - ii. Leadership
  - iii. Expertise
  - iv. Task and service design
  - v. Incentive, certification and awards
  - vi. Promotion and marketing
3. Developed concepts of AKI-COEs Practitioners
4. Prepared and conducted training fro AKI-COEs Practitioners
5. Prepared a guideline for conducting self-assessments
6. Practitioners conducted self-assessments in their COE
7. The self-assessments of 9 countries and 11 Potential AKI-COEs self-assessment scores are consolidated
8. Critical gaps are identified
9. “Capacity Enhancement Program” is initiated as a roadmap to strengthen Potential AKI-COEs

## 5. List of WG5 Members – for appreciation

S/N	Country	Name
1.	Burkina Faso	Mr. Kafando Salifo
2.	Cameroon	Mr. Mbazoa Donel
3.		Mr. KELBE Parfait Marie
4.	Ethiopia	Mr. Alwoye Yigrem
5.	Ghana	Mr. Bashir Manu
6.	Namibia	Mr. David Ligonda
7.	South Africa	Ms. Amelia Naidoo
8.	Tunisia	Ms. Lamia Wertatani
9.		Ms. Lilya Cherif
10.	Tanzania	Dr. Haphsa Hinch
11.		Mr. Richard Benaya
12.	Zambia	Mr. Fred Sichikolo

**ASANTE → Swahili**

**ありがとうございました → Japanese**

**THANK YOU → English**