

# “Lessons Learned” and “Recommendations”

## By giving feedback to developing countries and JBIC itself, lessons learned and recommendations obtained in evaluations are utilized for effective and efficient implementation of future projects.

“Lessons learned” is a lesson obtained from evaluation of projects, which is applicable to similar projects. “Recommendation” is a suggestion that is useful for the improvement of the evaluated project. By giving feedback to developing countries and JBIC itself, lessons learned and recommendations obtained in evaluations are utilized for effective and efficient implementation of future projects. Most of lessons learned and recommendations are concerned about the project design, operation and management, and financial condition, or requests executing agencies to take additional

measures. In 52 project evaluations of FY 2003, lessons learned and recommendations are given in 23 projects. In the below, a part of lessons learned and recommendations are presented. In addition, how lessons learned and recommendations are obtained in an evaluation, is given using an example of Dr. Hasan Sadikin Hospital Improvement Project .

### Major lessons learned and recommendations

No.	Name of country	Project name	Lessons learned and recommendations
4	Thailand	Flue Gas Desulfurization Plant for Mae Moh Power Plant Project (Unit 8-11)	In flue gas desulphurization installation projects, it is useful to consider in the planning stage not only sulfur oxide from the project, but also air pollutants from other sources, to improve the health of residents.
15	Indonesia	Komerang Irrigation Project (2)	(To the executing agency) It is hoped that the executing agency will undertake to reconfirm the status of effects in a few years when the full effects have developed.
18	Indonesia	Rural Electrification Project (2)	(To the executing agency and local governments) Given the features of this project that predominantly targeted non-electrified villages, it is difficult to recover all costs from electricity tariffs. Therefore, it is hoped that the beneficiaries and local governments share the expenses appropriately, in consideration of the poor.
37	India	Eastern Gandak Canal Hydroelectric Project	(To the executing agency) As the construction of the escape channel is expected to help lower the water level and increase power generation, the construction of the escape channel which is currently underway should be completed steadily and early.
48	Uzbekistan	Three Local Airports Modernization Project (1)(2)	(To the executing agency, etc.) Measures to develop tourism through airport modernization as overall goal of project, need to be investigated.
52	Kenya	Horticultural Produce Handling Facilities Project	(To the executing agency, etc.) In order to improve the facilities use, it should be considered to let the private sector handle facilities operation, in addition to recruiting private citizens in the top management and exploring new markets.

#### 20 Indonesia “Lessons Learned” and “Recommendations” to “Dr. Hasan Sadikin Hospital Improvement Project”

As a result of constructing facilities in the hospitals and training the staff in response to the shortage of beds, the functions of hospitals have expanded and improved, contributing to reinforcement of medical care for the poor. On the other hand, it was revealed in the beneficiary survey that there was room for the improvements in “waiting time” and “security in the waiting lounge”. Therefore, continuous training that is currently implemented and enhancement of the quality of service in the hospital have been recommended after the evaluation.



General Intensive-Care Unit (GICU) in the Dr. Hasan Sadikin Hospital