Request

Date: 8 October 2014

To: The Examiner for the Guidelines

Japan International Cooperation Agency (JICA)

Name of the Requesters:

Contact information of the Requester:

We agree that our names can be disclosed to the Project Proponent.

- 1. Project with respect to which the objections are submitted
 - Country name: Vietnam
 - Project name: Hanoi City Urban Railway Construction Project, Nam Thang Long Tran Hung Dao (Hanoi Metro Line 2)
 - Project site: Hanoi
 - Project outline: Hanoi Metro Line 2 consists of 10 stations with 3 elevated stations and 7 underground stations ultimately connecting Noibai airport with the city center.
- 2. Substantial damage actually incurred or likely be incurred by the Requester as a result of JICA's non-compliance with the Guidelines:

The construction of C6 station will require total land and house revocation of 5954m2 that would affect 51 householders in Thuy Khue street.

These people are the ones who have been living here for many years, some over 40 years. The revocation would cause them lots of difficulties such as leaving the place where they have been used to for so long and moving to a new place that probably will be far away from center of the city (Gia Lam or Thanh Tri or Ha Dong). This also will cause the confusion to their daily lives including their workplace, their children's schooling and their business for those who have business at their current houses.

Another big issue is the compensation. According to the Decree 51/2012QD-UBND on the compensation price applied to the project affected householders, the price for Tay Ho district ranges from 20,4 mil to 52,8 mil per square meter (equivalent to \$900 - \$2500/sqm) depending on location which is about 1/4 current market price. This is very low and causes a big loss to the community.

3. Relevant provisions of the Guidelines considered violated by JICA and facts constituting JICA's non-compliance, as alleged by the Requester:

Vision - Inclusive and Dynamic Development

"Inclusive development" represents an approach to development that encourages all stakeholders and project affected people to recognize the development issues they themselves face, participate in addressing them, and enjoy the fruits of such endeavors. The role of New JICA is to effectively provide backing for this process

4. Causal nexus between JICA's non-compliance with the Guidelines and the substantial damage:

If the Thuy Khue Community had a chance to get involved in the process of the Metro Line 2 project from the beginning, more constructive options could have been offered to avoid unnecessary damages to the project affected people as well as to the city development.

5. Resolution desired by the Requester:

We request JICA to accept our preferred alternative (see attachment number 8) because the only objection to this alternative by the General Consultant was that Decision 2297/QD-UBND was issued on tunnel alignment (without any prior information to the Thuy Khue Community and any chance for the community to raise its concerns and to provide feedback). We request that JICA review this preferred alternative with the GC and our technical consultant to verify that this is a much better alternative. If all parties agree then submit a request that a sub-decision be issued for C6 realignment.

6. Facts concerning the Requester's consultation with the Project Proponent:

Please see our attached documents in periodical order: attachment number 3, 4, 6, 7 and 8

7. Facts concerning the Requester's consultation with JICA's Operational Department:

Please see our letter to JICA (attachment number 5) that was not responded.

The Requesters hereby covenants that all the matters described herein are true and correct.