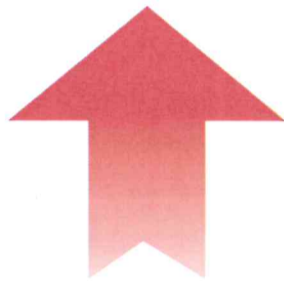
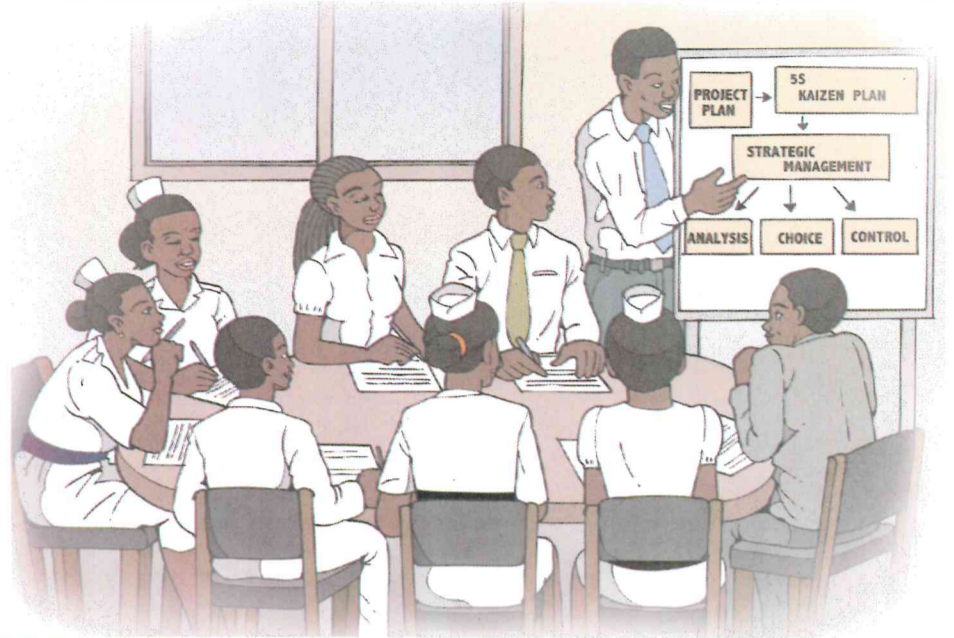


5S - CQI - TQM Approach

FOUNDATION OF QUALITY IMPROVEMENT IN HEALTHCARE

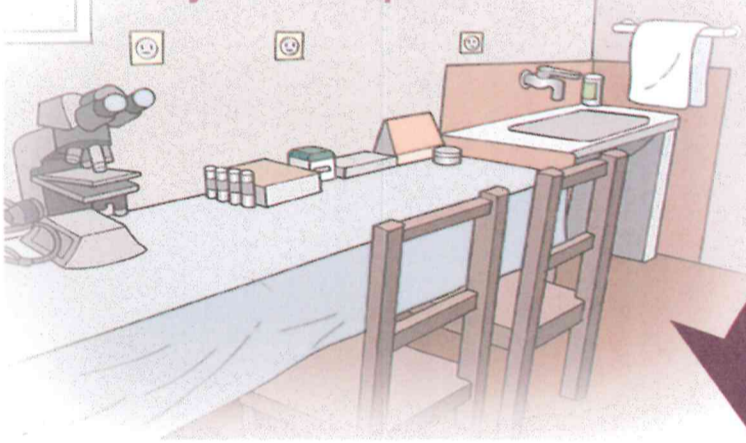
TOTAL QUALITY MANAGEMENT (TQM)
for all organisational processes



CONTINUOUS QUALITY IMPROVEMENT (CQI)
for better services

1 SORT:

Remove unnecessary items from your work place



2 SET:

Organise all necessary items in proper order for easy service provision



3 SHINE:

Maintain high standard of cleanliness



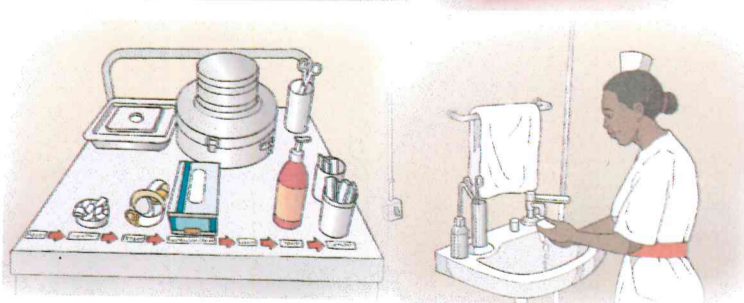
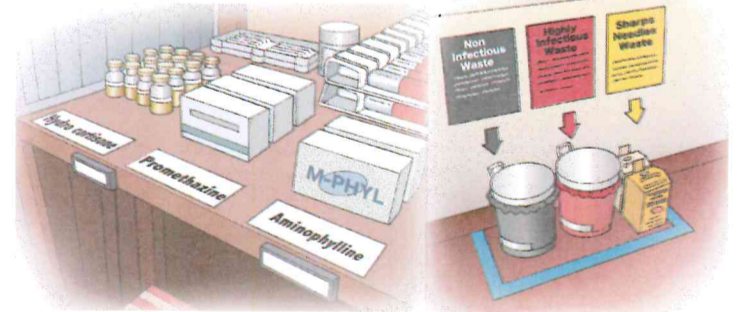
5 SUSTAIN:

Train and maintain 5S discipline of the health workforce



4 STANDARDISE

Set up the first 3Ss as norms in every section of the health facility



...provide quality Health care leading to client satisfaction



For more information, please contact Ministry of Health
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