Objective/Outcome

The officials who are engaged in the position to support for SMEs (Small and Medium Enterprises) of their quality and productivity improvement acquire the theory and practical methods of quality and productivity improvement in Japan, the plan for the problem solving of SMEs support in their organization’s activates are formulate.

Outcome

1. To analyze the current situation and issues for promoting and supporting SMEs in own countries and organizations.
2. To understand about SMEs support services in Japan.
3. To acquire the theory and methods of quality and productivity improvement based on Monodzukuri philosophy and quality and productivity improvement (KAIZEN).
4. To acquire the essential methods of human resource development for the quality and productivity improvement.
5. To consider a feasible plan of the quality and productivity improvement for SME in own countries by utilizing the knowledge acquired in this training.

Target Organization / Group

<table>
<thead>
<tr>
<th>Objective/Outcome</th>
<th>Target Organization / Group</th>
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<tbody>
<tr>
<td></td>
<td>Public organizations in charge of supporting SME for their quality and productivity improvement</td>
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<td></td>
<td>Officials who promote quality and productivity for SMEs</td>
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<td>Persons who have experiences on consulting for SMEs</td>
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<td>Those who have been devoting and who will continue to devote themselves to the activities of the JICA project concerned are highly welcome.</td>
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</tbody>
</table>

Contents

[Activity in Preliminary Phase in home country]
- Inception report making

[Core Phase in Japan]
- Lectures: SMEs support services (technical support etc.) in public organizations, Philosophy of Monodzukuri, Quality management, Productivity improvement, KAIZEN, 5S (3S), QC circle (Small group activity for quality management), PDCA (Plan-Do-Check-Act) cycle, Visual management, Human resource development in companies, Approach to implement KAIZEN activities in companies
- Exercises: Methods of productivity improvement
- Visits: Public support center for industry and science technology, SME University, Companies to implement quality and productivity improvement / KAIZEN (Automobile industry, Metal processing industry, Food processing industry, Textile industry etc.)
- Discussions and presentations: Inception report, mid-term, Action plan

Outline

This program is designed for the officials of public support organization for SMEs to understand the theory and methods of quality and productivity improvement and the know-how of human resource management by learning Japanese cases based on MONODZUKURI (Japanese manufacturing philosophy) and KAIZEN. Participants are expected to formulate the feasible plan for the problem solving of their SMEs support.