## Capacity Development in Sustainable Tourism -Based on Japanese Tradition "Omotenashi (Hospitality)"-持続可能な観光地域づくりのための人材育成-日本の「おもてなし」-Updated Innovative Program Target Countries : **Course No. :** 201984664-J002 No. : 201984664 Sector : Private Sector Development/Tourism Sub-Sector : Language : English Outline The program provides the opportunity to learn the sustainable tourism in local community and practical cases for the development of core personnel in Japan where the number of the tourists from the foreign countries increases rapidly. Objective/Outcome Target Organization / Group [Objective] [Target Organization] Action plan for capacity development for the core personnel of sustainable tourism ocal and Central Government will be drafted on the learning from the capacity Development in Sustainable Tourism departments and institutions which are $\sim$ Based on Japanese Tradition "Omotenashi" $\sim$ . The plans are expected to be shared in charge of tourism. with related governmental institutions in their countries and implemented in their [Target Group] own countries. 1. Local and Central Government [Outcome] officials in charge of regional 1. To understand and analyze issues in the sustainable tourism in local community and tourism management who make and its leading personnel in the own countries execute human resource development 2. To work on comparative study on the situation of own countries and Japan about plans. strategies, regal system and education system; 2. More than 5 years engagement with Local and Central Government in charge 3. To compare the situation and system of own countries and Japan regarding the capacity development in tourism supported by the national and local government. of Tourism. 4. To consider capacity development for personnel and organizations that plays important role in the sustainable regional development through the lecture and customer experience 5. To draft feasible action plans on the development of the sustainable tourism in local community and capacity building for the personnel who contribute the sustainable tourism in their own countries. Contents $2019/6/11 \sim 2019/7/18$ <Preliminary Activity> Preparation and submission of Country Report. Course Period <Activities in Japan> 1. To understand the situation and issue of own country by the Country Report Industrial Development and Presentation. Department Public Policy Department 2. To consider the approach of adaptation and implementation by learning strategies, in Charge legal system and education system. 3. To consider sustainable tourism development by observing the positive and negative JICA Kansai (I) cases. 4. To consider the approach to develop sustainable tourism in local communmity from the personnel who plays an active part under the policy of "Reginal Revitalizing" 5. To consider the approach for the regional tourism management under the limited environment. 6.To consider abilities required to the tourism personnel through the experience of Japanese tradition "OMOTENASHI" (Hospitality) in tourism business. **TICA** Center 7.Draft a Action Plan <Finalization Phase> 1. Report to the organization and revise and get approval the Action Plan. 2. Submit Progress Report within 6 months. Cooperation Period $2019 \sim 2021$ Under Planning Implementing Partner [Pacific Resource Exchange Center] http://www.prex-hrd.or.jp/index\_e.html Remarks and Website