JICA has made efforts to ensure the proper management of its operations in accordance with laws and regulations as well as internal rules. However, taking into account the changing environment due mainly to administrative and ODA reform, JICA must renew its awareness of the Agency’s social responsibilities and the expectations of its people as well as the international community. Accordingly, JICA must create a compliance system that requires constant self-reflection and discipline to meet such expectations and that adheres to social norms, in order to ensure increased transparency and fairness in its operating management.

By positioning compliance as a priority issue in managing the organization, JICA will observe and practice the following action policy in its efforts to realize those values expected by society and the international community.

As a specific example, and in addition to audits carried out by Accounting Auditors as well as operational audits performed by Auditors in accordance with the Act on General Rules for Incorporated Administrative Agencies, JICA has established the Office of Audit to act as a body responsible for internal audits. Reporting directly to the president and independent of other departments, this office undertakes regular audits of headquarters, international centers and overseas offices, with the aim of ensuring that duties are carried out in an appropriate and efficient manner.

Furthermore, along with established accident reporting and “whistle-blowing” systems designed to prevent and appropriately deal with violations of the law and regulations, JICA has set up a Compliance Committee headed by the Senior Vice-President and comprised of all Vice-Presidents and relevant department heads. Strictly adhering to its compliance policy, JICA has accordingly laid the foundation for a system that effectively secures transparency and fairness in the execution of its duties.

In the context of its compliance education and training initiatives, JICA has prepared and distributes a compliance manual to all of its officers and staff. This manual identifies, organizes and systematizes those policies, laws, rules and social demands that must be observed. Through this means and the implementation of an officer training program established by the Compliance Committee, JICA strives to foster and enhance compliance awareness.

### Compliance Policy

1. **JICA shall improve transparency and fairness in its management of both operating and financial activities in order to secure trust from the people of Japan as an incorporated administrative agency.**

2. **JICA shall contribute to sound development of the international community through development assistance to ensure its credibility in the global society.**

3. **JICA shall satisfy the needs of developing countries and provide flexible quality services.**

4. **JICA shall respect natural and social environments in the performance of its duties.**

5. **JICA shall communicate widely with society to maintain a transparent organizational climate.**