

Compliance

Compliance Policy

- (1) JICA shall improve transparency and fairness in its management of both operating and financial activities in order to secure trust from the people of Japan as an incorporated administrative agency.
- (2) JICA shall ensure its credibility in the global society by contributing to sound development of the international community through development assistance.
- (3) JICA shall satisfy the needs of developing countries and provide flexible and high quality services.
- (4) JICA shall respect natural and social environments in the performance of its operations.
- (5) JICA shall communicate widely with society to maintain a transparent organizational climate.

● JICA's Compliance System

JICA bears heavy social responsibilities and is charged with a public mission as an incorporated administrative agency. In order to discharge this social responsibility while responding to the expectations of the general public and the international community, as well as in light of changes in the environment surrounding Japan, it is becoming increasingly important to ensure transparency and fairness of its operational management in accordance with laws, internal regulations and social norms. Compliance system is essential for appropriate operational management.

Based on this awareness, JICA has identified compliance as the highest priority management issue to be addressed by the organization, and defined principles of conduct as compliance policy.

Specifically, in addition to audits conducted by inspectors and accounting auditors based on the Act on General Rules for Incorporated Administrative Agencies, an Office of Audit, independent of other departments, oversees internal auditing directly under the control of the President in carrying out regular audits, thereby working to ensure that JICA operations are conducted in an appropriate and efficient manner.

Furthermore, an accident report system and whistleblower report system have been established for the purpose of preventing violations of laws and internal regulations and properly responding as the entire organization to violations, as well as contributing to preventing the reoccurrence of violations. Also, in order to deliberate and consider various issues related to compliance, the Compliance Committee, which is chaired by the Senior Vice-President, is held regularly.

JICA has also distributed a compliance manual to all of its officers and staff. This manual identifies, organizes, and systematizes those compliance policies, laws, rules, and social demands that must be observed in an easy-to-understand manner in

addition to serving as a guide to behavior for staff.

Based on these platforms and compliance programs determined by the Compliance Committee, JICA conducts activities in each fiscal year for the purpose of firmly establishing an organizational framework for compliance at JICA.

● Activities in Fiscal 2013

In fiscal 2013, JICA published "Internal Control of JICA," an overall picture of its internal control, which clearly defines compliance as one of the purposes of internal control.

Aiming at raising the compliance awareness of JICA staff, debriefing sessions of the Compliance Committee were held, and the department in charge of compliance sent its personnel to domestic and overseas offices to strengthen compliance in those offices by providing trainings and consultations.

Furthermore, conducting remote training sessions for staff at overseas offices via a video-conference system is just one more example of how JICA is making continued efforts to enhance the compliance system of the agency as a whole.