## Compliance

## **Compliance Policy**

- (1) JICA shall improve transparency and fairness in both of its operational and financial management in order to secure trust from Japanese people as an incorporated administrative agency.
- (2) JICA shall contribute to sound development of the international economy and society through development assistance to ensure our reputation in the global community.
- (3) JICA shall satisfy the needs of developing countries and provide flexible and high quality services.
- (4) JICA shall give fair attention to natural and social environments in the performance of its duties.
- (5) JICA shall communicate widely with the society to maintain a transparent organizational culture.

## JICA's Compliance System

JICA bears heavy social responsibilities and is charged with a public mission as an incorporated administrative agency. In order to discharge this social responsibility while responding to the expectations of the general public and the international community, as well as in light of changes in the environment surrounding Japan, it is becoming increasingly important to ensure transparency and fairness of its operational management in accordance with laws, internal regulations and social norms. Compliance system is essential for appropriate operational management.

Based on this awareness, JICA has identified compliance as the highest priority management issue to be addressed by the organization, and defined principles of conduct as compliance policy.

Specifically, an accident report system and whistleblower report system have been established for the purpose of preventing violations of laws and internal regulations and properly responding as the entire organization to violations, as well as contributing to preventing the reoccurrence of violations. JICA also works on prevention of fraud and corruption to avoid bribery and other unacceptable acts from taking place in the projects funded by JICA. Furthermore, in order to deliberate and consider various issues related to compliance and risk assessment and management, the Compliance and Risk Management Committee, which is chaired by the Senior Vice-President, meets regularly.

JICA has also distributed a compliance manual to all of its officers and staff. This manual identifies, organizes, and systematizes those compliance policies, laws, rules, and social demands that must be observed in an easy-to-understand manner in addition to serving as a guide to behavior for staff.

Moreover, in addition to audits conducted by inspectors and accounting auditors based on the Act on General Rules for Incorporated Administrative Agencies, an Office of Audit, independent of other departments, oversees internal auditing directly under the control of the President in carrying out regular audits, thereby working to ensure that JICA operations are conducted in an appropriate and efficient manner.

Based on these platforms and compliance programs determined by the Compliance and Risk Management Committee, JICA conducts activities in each fiscal year for the purpose of firmly establishing an organizational framework for compliance at JICA.

## Activities in Fiscal 2014

In fiscal 2014, as part of preventive actions against fraud and corruption to avoid bribery and other unacceptable acts along with ODA projects, JICA has revised its rules and implemented stricter measures against entities that are involved in corruption. And to make the Consultation Desk on Anti-Corruption more usable, improvement and enhancement were made by introducing "consultation" function, and the existence of the Consultation Desk on Anti-Corruption was widely communicated.

Aiming at raising the compliance awareness of the persons concerned, including JICA staff and experts, JICA also conducted compliance training, seminars to prevent government-initiated collusive bidding, briefings on prevention of insider trading, etc. At the same time, JICA strengthened the control environment based on investigations of the understanding of compliance among staff members and others. Furthermore, conducting remote training sessions for staff at overseas offices via a video-conference system is just one more example of how JICA is making continued efforts to enhance the compliance system of the agency as a whole.