NATIONAL KAIZEN CONFERENCE IN ZAMBIA

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- Conference Awards
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Introduction

General Objectives

- National KAIZEN Conferences are organized to offer a platform for all KAIZEN practicing companies
  - to showcase or share their KAIZEN stories and achievements
  - Learn best practices from others
  - Create networks

- Companies and individuals that want to embrace KAIZEN are also encouraged to attend the conference and observe Zambian KAIZEN cases.

- A platform for more Zambians to become aware of KAIZEN and its associated benefits
Chronology of National KAIZEN Conferences in Zambia

- Held every year
- Dates back to 2010 before the establishment of the KiZ
- The 7th National KAIZEN Conference was held in Feb. 2018 with support from JICA
- Conferences are officially opened by the Ministry of Commerce, Trade & Industry (MCTI); the mother ministry of the KiZ

Group Photograph

Permanent Secretary, MCTI

H.E the Ambassador (Japan)
Conference Features

1. Internal Conference in an organization that is implementing KAIZEN
   ✓ Evaluation of QCC activities by management (using international evaluation guidelines)
   ✓ Recognition system for awarding deserving teams
      • *Internal awarding systems has more value*
      • *Improves communication between managers and employees*
   ✓ Management selects best KAIZEN project(s) for National Conference submission

2. Review of submitted paper by the KiZ

3. Gemba evaluation is conducted for the selected papers by trained Judges

4. The Conference generally takes 2 days

5. Presentations are in categories of Public Service, Manufacturing or Non-manufacturing sectors
Conference Features (cont’d)

7. International Speakers

8. Presentation of updates on the KiZ and dissemination of important information
Conference Awards

✓ Gold, Silver & Bronze for each category
✓ KAIZEN Champion’s Trophy for overall winning team

✓ This year, we are sending the KAIZEN Champion to ICQCC
  • Study & learn, benchmark, get ideas etc.
  • Creation of networking
2018 Champions of the Year
Important Considerations for Awarding System

- Fair Judgement
- Judges should be trained
  - *Train everyone – team member, team manager & Judge*
- Have standard Judging Sheet
- Conduct Gemba evaluation
- Encouraging the teams & highlight good points

What the KiZ looks forward to:
PAN-African KAIZEN Conference (PAK-C)
THANK YOU