# Summary of AKAC/AKA 2020

**AKAC Secretariat** 

#### Quick facts

- 1. Africa Kaizen Annual Conference
- 5<sup>th</sup> edition, and on-line for the first time
- Subtitle "The Role of Kaizen in Accelerating Industrialization in Africa Under the Challenges of COVID-19 and Beyond"
- Around 500 registration from over 30 countries
- 2. Africa Kaizen Award
- 2<sup>nd</sup> edition, and on-line for the first time
- Category of large organization and small/medium organization introduced
- 22 nominees from 13 countries
- Over 100 views for the presentation session on 26 and 27 August

# Summary of each session

#### Day1: Opening Session

- Keynote Speech by Dr. Ibrahim Mayaki, CEO, AUDA-NEPAD "The Role of Kaizen in Accelerating Industrialization in AfricaUnder the Challenges of COVID-19 and Beyond"
  - Quality and productivity improvement is one of key factors to accelerate industrialization in Africa
  - Kaizen becomes more important than "before COVID-19"
  - Concrete actions are expected as a result of AKAC 2020

#### Day1: Panel Discussion

- Panelists from AfDB, NBSSI (Ghana), Kaizen practitioners from the private sector (Tanzania), and JICA
- Discussion on
  - i. the critical factors for industrialization
  - ii. economic transformation for the African continent
- Highlights
  - Necessity to raise local / domestic production
  - Comprehensive support including access to finance needs to be enhanced

## Day1: Awarding Ceremony

- 4 organizations awarded: recommended to share their knowledge broadly
  - Large Scale Organization
    - Outstanding (1<sup>st</sup>): Eleonetech, Tunisia
    - Excellent (2<sup>nd</sup>): Natec Medical Ltd., Mauritius
  - Small and Medium Scale Organization
    - Outstanding (1<sup>st</sup>): Multi-Service Materiel Industrial S.A.R.L.U., Cameroon
    - Excellent (2<sup>nd</sup>): Francis Aluminium Limited, Ghana
- Improvements from 2019, and expectations for advanced Kaizen and contribution to business growth

#### Day2: Plenary Session

- Presentation1: Data Collection Survey on the Promotion of 'Global Kaizen Network' in African Region by Mr. Go Ohga, JPC
  - Importance of certificate and monetary based KPI highlighted
  - Further discussion and pilot activities planned
- Presentation 2: "Sharing the Experience in Asia by Asian Productivity Organization (APO)" by Dr. Mochtan, SG of APO
  - Introduced insights of "Center of Excellence" from various aspects: concepts, establishments, criteria, functions, challenges, and way forward

#### Day2: Breakout Session

- Topic 1: The Responses to COVID-19 and Kaizen Strategy to Reach out MSMEs
  - For business continuation, Kaizen mindset and approaches can "turn adversity to opportunity."
  - Tax break, delayed payment and relaxed credit repayment deadline for MSMEs can be government support to company.
  - There are some measures to maintain job opportunity by company (cost cut by waste elimination) and by government (support to company for continuing employment).

#### Day2: Breakout Session

- Topic 2: Strengthening the Functions of Center of Excellence (CoE) in Africa
  - Experience and knowledge sharing of CoE ; peculiarities of EKI approach under COVID-19, history and back ground of Productivity Improvement in Africa, the function and challenge of INTI
  - The basic concept and challenges of C o E in with/after COVID-19 in the context of QPI/Kaizen promoting institutions in Africa were discussed .
  - To enhance and to establish of CoE in Africa, cooperation and corroborations among QPI/Kaizen promoting institutions with supporting APO and INTI are encouraged.

#### Day2: Breakout Session

- Topic 3: Startups, Innovation and Kaizen
  - Approaches like standardization and visualization effective for startups
  - Mindset change significant for startups to grow
  - Kaizen recommended to be included as one of support services for startups

### Day 3: Way Forward

- 1. Communique
  - Enforced implementation of Kaizen activities
  - Further enhance support to MSMEs under COVID-19
  - Promotion of AfCFTA
- 2. Africa Kaizen Initiative Action Plan
  - Tasks to be takes during 2021 2025
  - To be finalized in Nov. 2020
  - Working group to be organized