



UNITED NATIONS
INDUSTRIAL DEVELOPMENT ORGANIZATION



UNIDO's contribution to AKI:

Sustainable Enterprise Performance Management

Directorate of SDG Innovation and Economic Transformation

10th October, 2023
Addis Ababa, Ethiopia



Topics

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UNIDO in Brief

02

Acknowledgement

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UNIDO 3 “C”s

04

UNIDO’s Approach

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Ghana Case

06

Food for thoughts





UNIDO in Brief

UNIDO is the specialized agency of the United Nations with a unique mandate to promote and accelerate sustainable industrial development.

171

Member
States

684

staff
members

1,000

ongoing
projects

\$200M

technical
cooperation
delivery/year

**Investment and
Technology Promotion
Offices in**

9

Locations (Beijing,
Bonn, Lagos, Manama,
Moscow, Rome, Seoul,
Shanghai and Tokyo).

**Regional sustainable
energy centres exist in**

9

Locations (Bridgetown,
Cairo, Kampala,
Kathmandu, Luanda,
Nuku'alofa, Praia,
San Salvador and
Windhoek).

UNIDO partners
with

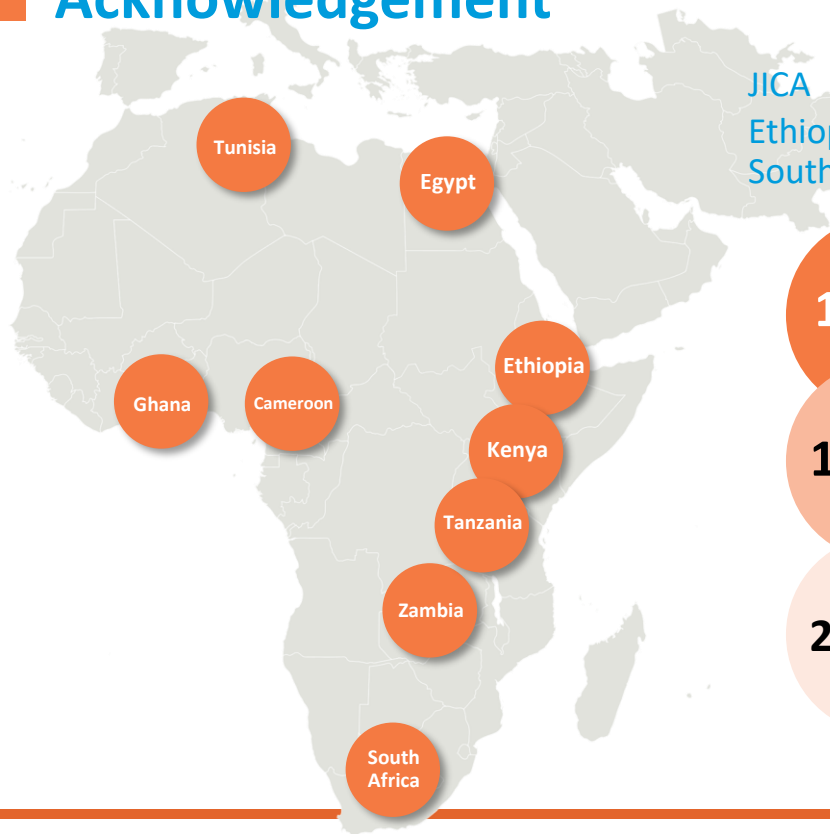
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**National Cleaner
Production Centres of
the Global Network for
Resource Efficient and
Cleaner Production
(RECPnet).**



Gerd Müller
Director General of UNIDO

Acknowledgement



JICA Technical cooperation conducted in **9** countries (Egypt, Ethiopia, Kenya, Tanzania, Zambia, Ghana, Tunisia, Cameroon, South Africa) since 2006

1,400

Kaizen trainers from 27 countries trained

18,000

beneficiary SMEs

280,000

beneficiary managers and workers

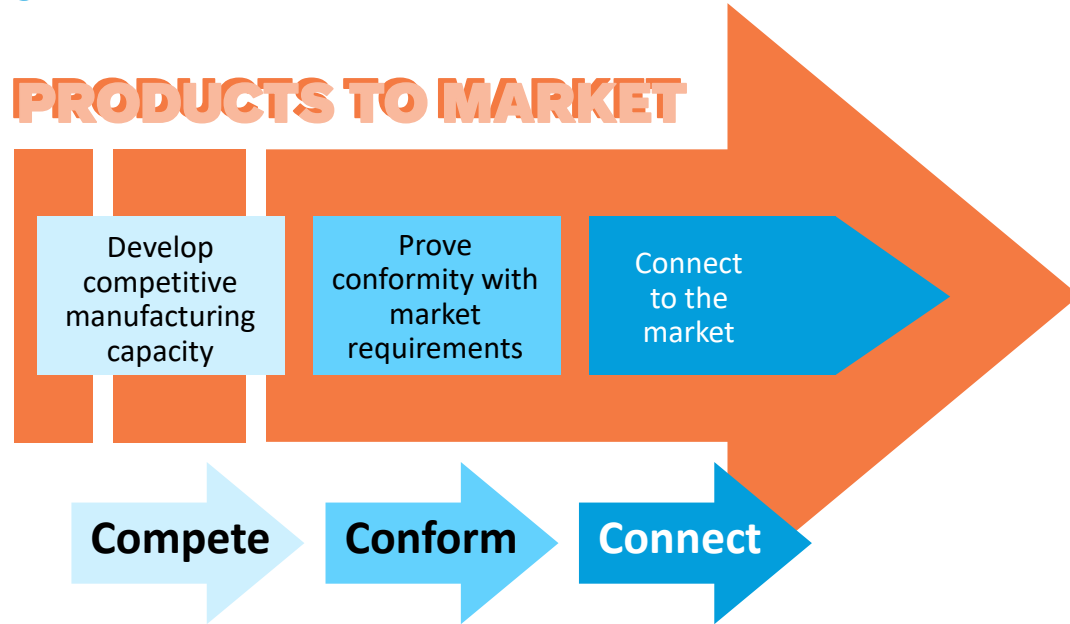
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UNIDO 3“C”s

P
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T
S

PRODUCTS TO MARKET



...by upgrading supply capacity and standards infrastructures



UNIDO's Approach: Sustainable Enterprise Performance Management

01

Enterprise
Performance
Management
Package

- Lean
- Green
- Smart
- Finance
- Market



02

Certified experts

- Competent
- Internationally recognized
- Established business model



03

Center of
Excellences
(CoEs)

- Sustainable
- Affordable
- Credible



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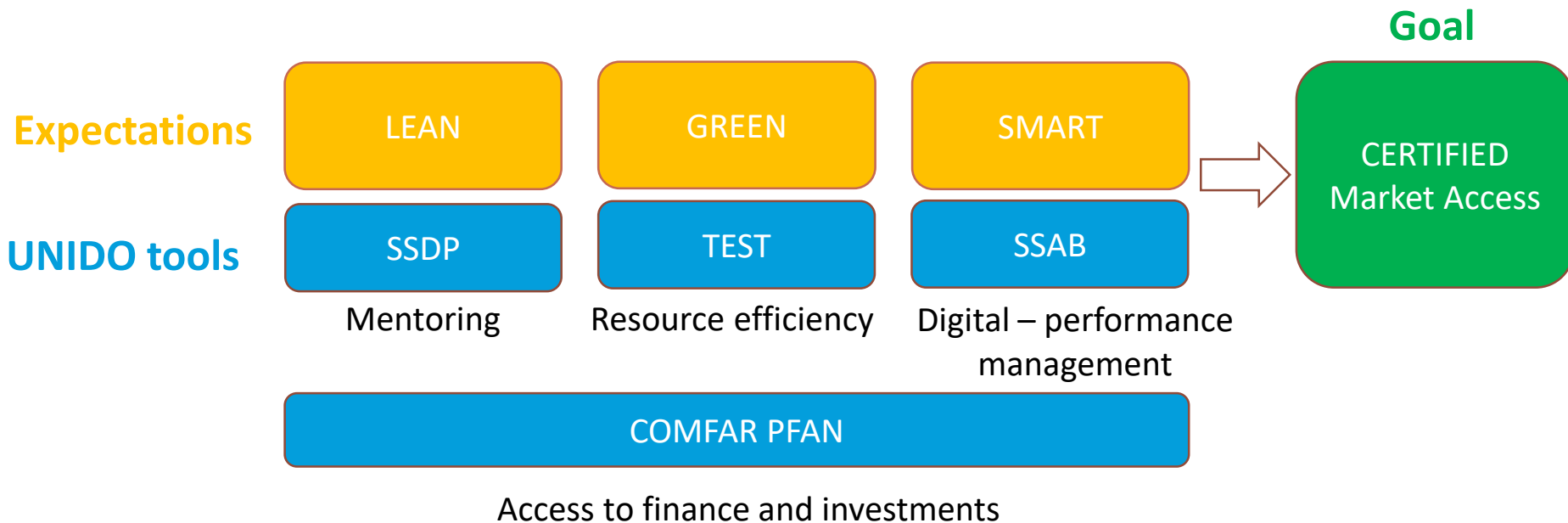


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Enterprise Performance Management Package



Enterprise Performance Management Dashboard

- A simple digital dashboard for SMEs to visualize and manage their performance
- SMEs will collect KPIs on the 4 key areas and input them in the dashboard

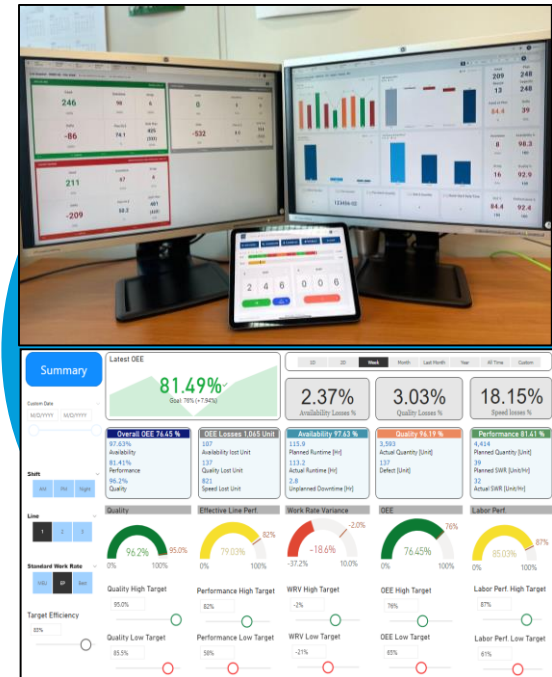
- Overall Equipment Effectiveness (OEE)
- Performance
- Quality
- Work Rate

- Non-conformity
- Complains
- Recall
- Quality / Hygiene cert.



- Energy Consumption
- Water & Material Consumption
- CO2 emission
- Waste

- No. Incidents
- Job Created
- Turnover rate
- Female / youth employees





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Certified Experts

- **Maintain and upgrade** the existing expertise
- Ensure continuous **professional development (CPD)**
- Apply quality assurance system to ensure **integrity and credibility**
- Integrate **technical and non-technical skills**
- **Internationally recognized** and certified (ISO20700)



Competency Framework





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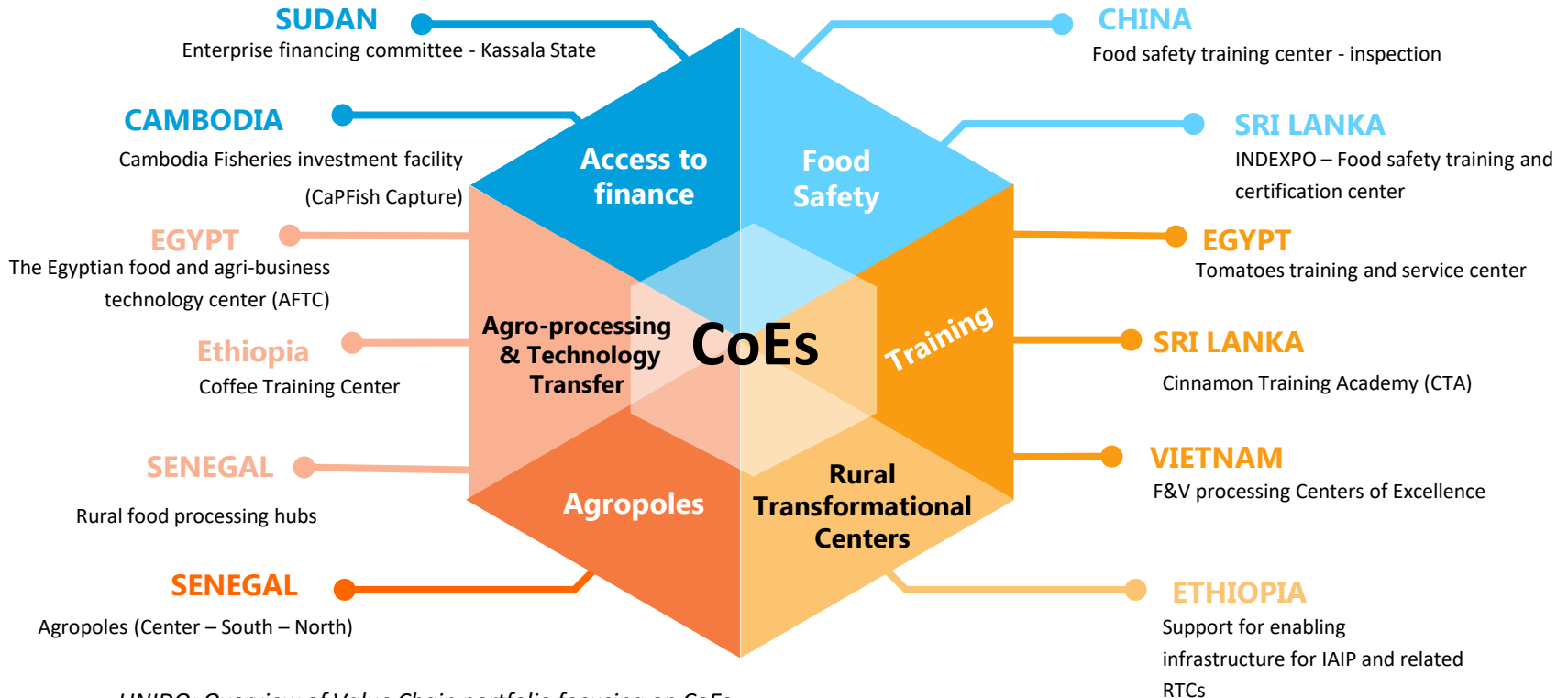
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Center of Excellence





Ghana Case



ITEMS

1) Enterprise Management tool

2) International Certification

3) Center of Excellence

ACTIONS

- Deploying the Enterprise Performance Management Dashboard with a group of pilot enterprises
- Designed and finalized the personal certification scheme under established competency framework
- Supporting Ghana Enterprises Agency (GEA) in their journey to become a CoE



Food for thoughts

- 10+ years of investments and support in Africa is the foundation for the future
- A market-driven approach to performance is key
- Sustainability is critical for CoEs, Experts, and AKI
- LEAN – GREEN – SMART go all together for sustainable enterprises/suppliers
- It's the time for all to consider for the 2027 “AfriKaizen”
- UNIDO stands ready to support our Member States and Partners



UNITED NATIONS
INDUSTRIAL DEVELOPMENT ORGANIZATION



THANK YOU

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