



## The project for “Follow-up Cooperation on Third Country Group Training Program on 5S-CQI-TQM” in Progress



An Ex-participant delivering a lecture

In 2017/2018 fiscal year, under a Follow-up Cooperation scheme, JICA has been assisting the ex-participants of JICA training programs in introducing the concept of 5S-CQI-TQM into three public hospitals in Bong, Nimba and Lofa counties in order to improve the quality of health services.

This project is also aimed at raising awareness among the staff and patients of Infection Prevention and Control (IPC) through promoting a good practice of hand hygiene and waste management.



A cross-section of participants

In December 11-13, 2017, the Training of Trainers (ToT) on 5S-CQI-TQM was implemented in Gbarnga, Bong County; the ToT was organized by the Quality Management Unit (QMU), Ministry of Health in Liberia, and the ex-participants who attended the JICA's Third Country Group Training Program on “5S - Continuous Quality Improvement (CQI) – Total Quality Management (TQM)” in Sri Lanka in 2016. For the ToT, 5 staff from each hospital participated. The ToT consisted lectures and a field visit for observation. On Day 1 & 2, ex-participants and staff of the QMU addressed wide-ranging topics, such as 5S, Building positive attitudes, Leadership, Supervision style, Patient safety and IPC. Each lecture was interactively presented and passionate discussions had among participants and lecturers who shared their workplace experiences.



ToT Participants presenting their Action Plans

After the lectures, participants visited C. B. Dunbar Hospital to have a more practical lesson in line with what they learnt from the lectures. Through the observational learning, participants found various practical tips for how to apply the acquired knowledge on 5S/IPC/Waste Management into their everyday work. A participant relayed that similar situations and challenges as were witnessed in the Hospital, existed in his workplace and that there was need for improvement on existing practices.



Items and equipment being delivered to each hospital



Group picture of participants after visiting the Field visit to Dunbar

After the ToT, each hospital kicked off activities in accordance with its action plan. For example, Bong Mines Hospital conducted an introductory meeting (led by participants of the ToT) for its staff and administration about the concept of this 5S/IPC/Waste Management project. The hospital then held an in-service training on 5S-Kaizen for its Emergency (ER) Ward which was selected as a pilot site. While necessary items such as waste bins and hand sanitizers procured under the project were delivered to the hospital, it has made some progress on 5S activities in ER and is now planning to push the ideas to other wards.

In March, the QMU will do a monitoring survey to assess the activity progress in each hospital. Through this project, it is expected that the three hospitals would not only raise quality of health services but also be 5S-model health facilities which will promote the concept of 5S nationwide.

### About JICA

JICA is the governmental agency responsible for undertaking the Japanese bilateral assistance of technical cooperation, concessionary loans (ODA loans), and grant aid. JICA has about 100 overseas offices all over the world.

### JICA Training Program

Between 1979 and 1990, JICA accepted 232 Liberians to Japan or third countries. After the end of civil conflict, JICA resumed training program and has invited more than 255 Liberians since 2007.

### JICA Liberia Newsletter

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