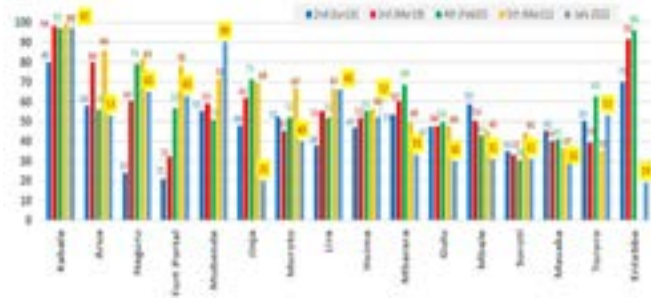




2.

Establishment of Managerial procedures for patient safety

- Situation Assessment on 5S of target Hospital
- Baseline Assessment for Unsafe actions, Patient Safety Culture, Provider and Patient Satisfaction, Patient Experience.
- Appointment and Training of Patient Safety Managers



Progressive Yearly 5S Performance of the Project Target Hospitals

3.



Promote Hospital Safety Reporting System

- Introduce Hospital Safety Reporting System to target hospitals - using Google Forms and QR Code.
- Introduce monthly Hospital Safety Reports Newsletter System



4.

Knowledge Sharing Activities

- Participate in the National QI Conference and Global Patient Safety Day.
- Project Youtube Channel: Uganda KAIZEN in Health. On the channel interview conversations are carried out on Quality Improvement through 5S-KAIZEN-TQM.
- **You Tube** <https://www.youtube.com/channel/UCxAxyCvEVcm6eFE0h0DP4PQ>



5.

Other Engagements

- Support target hospitals with trainings in 5S, KAIZEN, Leadership and Teamwork.
- Support target hospitals with trainings materials like charts and books that ease the implementation of 5S-KAIZEN-TQM activities.
- Involve in JICA Knowledge Cocreation Programmes for target hospitals



MINISTRY OF HEALTH



Project on Patient Safety Establishment through 5S-KAIZEN-TQM



Our Location:

Ministry of Health Headquarters
JICA Office – Basement Level B011
Plot 6 Lourdel Rd, Nakasero,
P.O. Box 7272 Kampala, Uganda



About the Project

The Ministry of Health, with support from Japan International Cooperation Agency (JICA), is implementing a 5-year Project on Patient Safety Establishment through 5S-Continuous Quality Improvement-Total Quality Management (5S-CQI-TQM). This project is a buildup project from the Health Infrastructure Management projects both Phase 1 and Phase 2 that emphasized the importance of 5S-KAIZEN-TQM practices in achieving operational and effectiveness in the use of the health infrastructure facilities and equipment through user trainings.

The patient Safety Project aims at establishment of a safety culture in all target hospitals with the initiatives of the Ministry of Health. The project's overall goal is to improve the quality of healthcare services in target hospitals through the enhancement of 5S-KAIZEN-TQM and patient safety management.

The project commenced in November 2021 and it has to terms, these are;

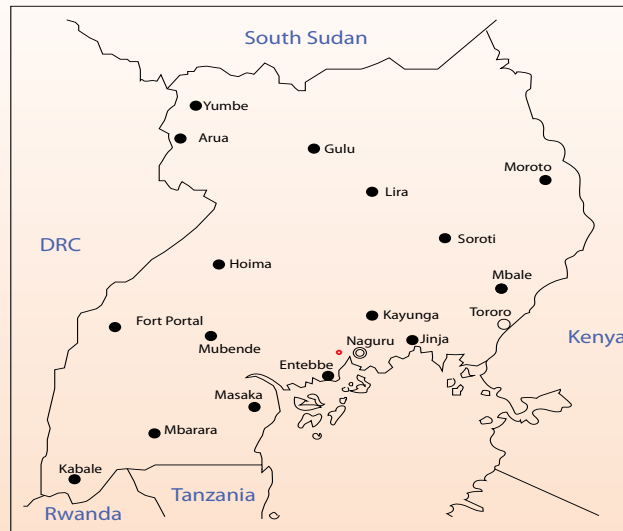
Term-1; November 2021 to June 2024

Term-2; July 2024 to February 2027



The target hospitals

16 Regional Referral Hospitals (RRHs) (Arua, Entebbe, Fort Portal, Gulu, Hoima, Jinja, Kabale, Kayunga, Lira, Masaka, Mbale, Mbarara, Moroto, Mubende, Soroti and Yumbe), Naguru National Referral Hospital and Tororo General Hospital.



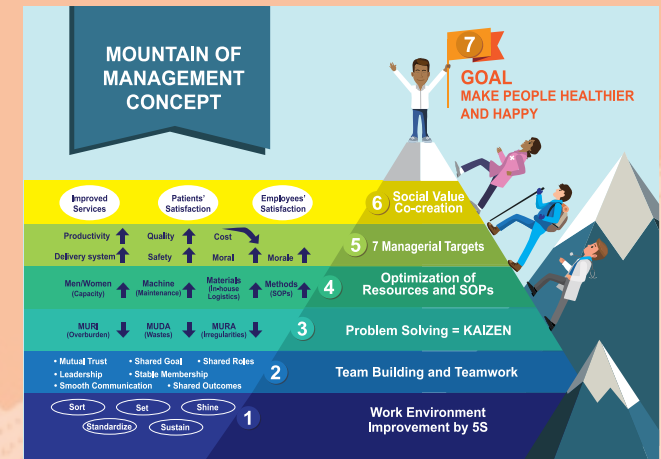
Project Concepts

A. 5S – KAIZEN – TQM

The 5S-CQI (KAIZEN) is important to raise safety concerns for patients and staff in the normal course of hospital operations, and its effectiveness must be clearly demonstrated. The approach of this project is to tackle the establishment of "safety" in a holistic manner, using the 5S-CQI(KAIZEN) activities as the basis for all approaches. This process is as illustrated in the illustrations below following the stepwise advancement in the practices with the foundation being 5S.



B. APPROACH



The project has four (4) core outputs that are to be implemented through 5S-KAIZEN-TQM activities, these are;



1.

Strengthen the management capacity of the ministry of Health

- Set up Joint Coordination and Steering Committees with Ministry of Health
- Conduct Support Supervision with MOH
- Introduce 5S Practices at Ministry of Health Headquarters