

CASSIOPEIA-BRINGING 5 STAR QUALITY HEALTH CARE SERVICES TO THE 5 TARGET HOSPITALS FOR UHC

## JICA - THE PROJECT FOR STRENGTHENING MANAGEMENT CAPACITY OF GENERAL HOSPITALS IN LUSAKA DISTRICT



Japanese members of the House of Councillors, Mr. Maitachi Shouji and Mr. Aoyama Shigeharu, Lusaka District Health Director, Dr. Astridah Maseka, Kanyama level 1 hospital MS, Dr. Wilson Mbewe, JICA Cassiopeia Project Chief Advisor, Dr. Norizuki Masataro visit at Kanyama level 1 hospital on 4th September, 2023.

**SUSTAINED COOPERATION BY THE JAPANESE GOVERNMENT TO ZAMBIA'S HEALTH SECTOR AT KANYAMA HOSPITAL REPRESENTED BY THE JAPANESE FLAG AND ZAMBIA'S FLAG ON THE WATER TOWER**

**PEDIATRICS DEPARTMENT AWARDED BEST PERFORMING DEPARTMENT DURING THE HOSPITAL DEPARTMENT RECOGNITION AWARD CEREMONY AT KANYAMA HOSPITAL**

**INFECTION PREVENTION AND CONTROL (IPC) INTERVENTIONS TO HELP BREAK THE CHAIN OF INFECTIONS IN HOSPITALS**

**PHOTO FOCUS**



## SUSTAINED COOPERATION BY THE JAPANESE GOVERNMENT TO ZAMBIA'S HEALTH SECTOR AT KANYAMA HOSPITAL REPRESENTED BY THE JAPANESE FLAG AND ZAMBIA'S FLAG ON THE WATER TOWER



The delegation pose for a group photo with a view of Kanyama level 1 water tower with the Japanese and Zambian flags

**O**n 4th September, 2023, JICA Zambia with the Cassiopeia Project team led a high-level parliamentary delegation of the house of councillors of Japan, Mr. Maitachi Shoji and Mr. Aoyama Shigeharu to Kanyama first level hospital. The reason for the visit to the hospital was to review Japan's Official Development Assistance (ODA) to Zambia's health sector, which includes the grand aid project for upgrading of health centers to District hospitals in Lusaka (Phase 1 and 2) and the other health technical cooperation project.

Upon arrival the delegation was welcomed by Kanyama first level hospital management led by the Medical Superintendent (MS) Dr. Wilson Mbewe, JICA Zambia and Cassiopeia project team.

The delegation was led through the trauma and emergency unit in the old building of the hospital which was used as the Out-patient department (OPD) before the construction of the new hospital building by the Japanese Government. It was set close to the main entrance considering the patient flow. However, the unit has since been renovated by Kanyama first level hospital themselves.

The delegation also visited Maternal Child Health Department (MCH) and were shown the statistics of the deliveries including the Cesarean sections for each month and how the numbers of the Cesarean section have reduced despite the limited resources and insufficient capacity to meet the demanding population. They then moved to the post-natal ward theater, the female surgical ward and the Kangaroo care where the Japanese Government donated infant warmers as well as photo

therapy equipment. Another department that was visited was the pharmacy department where the 5S Kaizen-TOM activity has been implemented to improve the organization of the pharmacy and stock management.

Speaking during the parliamentary delegation of the house of councillors visit Dr, Wilson Mbewe gave a brief overview of Kanyama's services, catchment population of five hundred and firth-five thousand 555, 000 and the vision to provide evidence-based patient centered care in an optimal healing environment through total quality management. He further went on to say that the Japanese Government and JICA support really goes beyond and greatly impacts people's lives. In terms of infrastructure, the new building built by the Japanese government has increased and improved the services offered.

There has also been continued support in terms of equipment and also technical knowledge in hospital management and how to manage patients through the Cassiopeia project. He hopes that with this continued collaboration and partnership, the quality of services will be improved. During the visit, the District Health Director (DHD) Dr. Astridah Maseka said that the country is implementing the decentralization policy meaning that services will reach the lowest levels in communities and encompass those that are not able to access healthcare.

The delegation were happy to see the good coordination and management system at kanyama level 1 hospital. The water tower elevated structure with the Zambian and Japanese flags amazed the delegation as it represents the cooperation that exists between Japan and Zambia.



Welcoming the members of the house of Councillors at Kanyama level 1 hospital.



Dr. Wilson showing the delegation the statistics of maternal deliveries at Kanyama level 1 hospital.



The Delegation being shown the 5S-Kaizen Total Quality Improvement (TQM) implemented at Kanyama level 1 hospital pharmacy department.



Japanese members of the House of Councillors, pose for a group photo with JICA Zambia Chief Representative, Mr. Yonebayashi Norihito, Kanyama level 1 hospital management and Cassiopeia project team.

## PEDIATRICS DEPARTMENT AWARDED BEST PERFORMING DEPARTMENT DURING THE HOSPITAL DEPARTMENT RECOGNITION AWARD CEREMONY AT KANYAMA HOSPITAL

**K**anyama Level 1 hospital held a departmental recognition award ceremony for the best performing department. In attendance were the District Health Director (DHD) Dr. Astridah Maseka, Cassiopeia project Chief Advisor Dr. Norizuki Masataro and Team. Kanyama hospital management lead by the MS, Dr. Wilson Mbeve awarded the best performing departments for their well performed service of work in the hospital. The following were the departments awarded; in third place Mental Health Department, second place Radiology Department and in first place was the Pediatrics Department.

Employee/ departmental recognition motivates and shows appreciation for employee's contribution towards work. And helps to retain top talent, increase employee engagement and encourage high performance. The simple act of acknowledging achievement is a major boost for employee morale and performance in offering quality service care to the patients.



*Kanyama level 1 Hospital  
Departments being awarded  
for their good performance*

## INFECTION PREVENTION AND CONTROL (IPC) INTERVENTIONS TO HELP BREAK THE CHAIN OF INFECTIONS IN HOSPITALS

**P**rimarily health care facilities and hospitals are the first point of care for people seeking healthcare. Patients are thus highly prone to infections and rely on a safe and clean environment. Lack of appropriate infection prevention and control measures which includes lack of water, sanitation and hygiene services in the health facility increases the patient's exposure of infection. Infection prevention and control is a critical component of patient safety and quality health services, yet it has been neglected in recent past. The IPC programme in hospitals aims to improve and ensure clean and safe service delivery and prevent hospital acquired infections in the hospital.

Chilenje level 1 hospital with

support from JICA Cassiopeia Project is now using an infection prevention checklist to ensure that the wards are following the infection prevention guidelines and keeping the hospital surrounding clean. On September 14, 2023 JICA Cassiopeia project team and Chilenje level 1 infection and prevention team went around the hospital to inspect and ensure the wards are kept clean at all times and note the washing basins which are functionable and those which are not so that those that are not functionable can be replaced or fixed. The plan is to make these inspection visits as a routine exercise.

These exercises will assist to ensure that there is access to clean, safe and adequate water, hand washing,

appropriate sanitation, solid waste management, cleaning and sterilization to enhance infection prevention and the control the transmission of diseases in the facility.

The activity has been very beneficial because the hospital staff now know how to identify problems and resolve some of them while maintaining a clean and healthy environment. This awareness has improved the quality of health in the hospital. Therefore, good infection prevention and control practices require a coordinated and continuous approach to ensure reduction of health care acquired infections in the hospital, to the patients and to the community at large.



*Chilenje IPC Committee team and Cassiopeia Project team carrying out IPC rounds at Chilenje level 1 hospital to ensure awareness of Infection Prevention and Control to break the chain of infections at the health facility.*

**PHOTO FOCUS**



Balanced Scorecard Monitoring meeting at Matero Level 1 Hospital.



Preparation of IPC labelling at Chipata Level 1 hospital under Activity 2 of strengthening IPC measures in hospitals.



Infection Prevention and Control Committee Meeting at Kanyama level 1 hospital.



Medical Equipment Committee meeting at Chawama level 1 hospital.



The Short-term expert Dr. Murai presenting the projects evaluation of the target hospitals at JICA Zambia office which was carried out during his visit.



Ms. Nyanga at Chilenje Level 1 hospital emphasizing IPC measures at the hospital during the IPC rounds



Lusaka Provincial Health Director, Dr. Simulyamana Choonga, Dr. Murai and Dr. Norizuki Masataro at Lusaka Provincial Health Office.

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