

CASSIOPEIA-BRINGING 5 STAR QUALITY HEALTH CARE SERVICES TO THE 5 TARGET HOSPITALS FOR UHC

JICA - THE PROJECT FOR STRENGTHENING MANAGEMENT CAPACITY OF GENERAL HOSPITALS IN LUSAKA DISTRICT



Matero First Level Hospital Infection Prevention and Control team with JICA Cassiopeia expert Ms. Michiko Nyanga and Ms. Cathel Chiboola - Chief Environmental Health Officer at Lusaka Provincial Health Office (3rd from right)

**KCCP 2025
PARTICIPANTS
JOIN IPC ROUNDS
AT CHAWAMA,
CHILENJE AND
MATERO FLH**

**NATIONAL CENTER
FOR GLOBAL
HEALTH AND
MEDICINE (NCGM)
DIRECTOR PAYS
COURTESY CALL
ON KANYAMA
FIRST LEVEL
HOSPITAL**

PHOTO FOCUS



KCCP 2025 PARTICIPANTS JOIN IPC ROUNDS AT CHAWAMA, CHILENJE AND MATERO FLH



Sister Jacqueline Mulako IPC Nurse at Chawama FLH with Chief Nursing Officer at Lusaka Provincial Health Office, Ms. Inutu Mbangweta conducting IPC round on November 14th, 2024

Various cadre participating in the 2025 Know, Co-Creation Program (KCCP) in Japan from January 14th to January 31st joined various Infection Prevention and Control (IPC) teams in Chawama, Chilenje and Matero first level hospitals (FLH) to acquaint and familiarize themselves with the tools used as well as understand how the IPC teams work and how the hospital departments are implementing IPC protocols.

On November 11th, 2024, the Lusaka Provincial Health Office (LPHO) Chief Environmental Health Officer (CEHO), Ms. Cathel Chiboola and Mr. Aaron Kabwe, Medical Equipment Technologist (MET) at Matero FLH joined Mr. Kankoloto (EHT) and the rest of the IPC team in conducting the team's 4th IPC round.

Speaking of their experience, Ms. Chiboola and Mr. Kabwe both stated how the rounds were enlightening and showed the need for collaboration between the IPC team and the MET departments as well-maintained equipment adds to the care provided to and received by patients.

In a visit to Chawama on November 14th, Lusaka District Health Office (LDHO)

Head of Clinical Care (HCC) Dr. Choolwe Sianchapa, LDHO MET Mr. Friday Matafwali and LPHO Chief Nursing Office (CNO) Ms. Inutu Mbangweta accompanied the IPC team conducting their 3rd hospital IPC rounds. Joined by Mr. Darius Mulenga (MET), departmental IPC champions and heads of departments (HOD) were delighted to have an audience with the LDHO HCC and LPHO CNO and facility Matron Ms. Lorraine Chikonka as they were able to share with them directly issues affecting each of the departments.

The visitors were impressed with how the Chawama FLH IPC team does their job and how the departments are implementing the introduced protocols in infection prevention as well as the collaboration between the team and the MET department.

Participants overall expressed their appreciation to be allowed to take part in the rounds and stated that the exercise was timely and would be helpful as they prepared for the KCCP whose theme 'Japan's approach and experience in strengthening hospital management (Infection Prevention and Control, and Medical Equipment Management)'.

NATIONAL CENTER FOR GLOBAL HEALTH AND MEDICINE (NCGM) DIRECTOR PAYS COURTESY CALL ON KANYAMA FIRST LEVEL HOSPITAL

Dr. Raphael Nzolo, Medical Superintendent and staff at Kanyama First Level Hospital (FLH) welcomed to the facility Dr. Tetsuya Miyamoto – Director General and Dr. Masami Fujita – Deputy Director General of Bureau of International Health Cooperation at the National Center for Global Health and Medicine (NCGM) in Tokyo, Japan on November 7th, 2024.

Long term experts such as the Chief Advisor of the JICA Cassiopeia Project in Zambia are sent by NCGM: previously, Dr. Masataro Norizuki since the inception of the project to May 2024 and the current chief, Dr. Shinsuke Murai, being dispatched by the NCGM.

The doctors visited Zam-

bia as JICA partners to see the Cassiopeia project to which the organization has deployed experts. They visited one of the project sites, Kanyama Hospital, for a field visit.

During the visit, Dr. Miyamoto and Dr. Fujita toured the labor, post-natal, out-patient, pharmacy and satellite pharmacy departments.

Dr. Nzolo and the various heads of departments shared with the visitors the issues they face during the course of their duties but also shared some of the protocols they had implemented such as 5S and infection prevention and control protocols. Dr. Rosemary Kabale, the Head of Clinical Care (HCC) also explained how the hospital has incorporated the Balanced Scorecard into the hospital's planning and how

it is helping to strengthen the hospital's management capacity. Dr. Miyamoto and Dr. Fujita noted how the staff in Kanyama FLH work around the clock without interruption, and remarked that this good practice is the result of the continuous efforts of the management and all staff members. In a discussion with Dr Simuruyamana Choonga, Director of the Lusaka Provincial Health Office, Dr Miyamoto exchanged views on the path to documenting the good practices of the hospital in a hospital management handbook as one of the products of the project. The project now needs to develop a plan to shape the Hospital Management Handbook by May 2025.



Ms. Eunice Nyambe, pharmacist at Kanyama FLH showing the NCGM delegation the 5S protocols implemented in the pharmacy department. Ms. Nambeye was one of five pharmacists from Lusaka FLHs who went to the last KCCP in Japan

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2025 KCCP participants at the 2nd inception orientation



Ms. Michiko Nyanga, Japanese expert with Mr. Ezekiel Kankoloto EHT and IPC team member at Matero FLH with Ms. Cathel Chiboola, CEHO at LPHO during an IPC round



Mr. Friday Matafwali MET at LDHO with Mr Darius Mulenga MET, Mr. Elias Daka EHT and Mr. Ellington Mwenya engineer at Chawama FLH during an IPC round



Ms. Inutu Mbangweta CNO at LPHO inspecting nursing students' fingernails during an IPC round at Chilenje FLH



Labor ward nursing officer in charge Ms. Christine Nyoni and Matron Ireen Silavwe showing NCGM delegation statistics from the ward at Kanyama FLH



2025 KCCP participants being helped by JICA Cassiopeia Project staff during the visa application orientation at JICA Zambia



Group photo of NCGM delegation, JICA Zambia and JICA Cassiopeia Project staff and the field visit hosts, Kanyama FLH staff

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