



# ROLE OF CAMCERT OF ISMTT

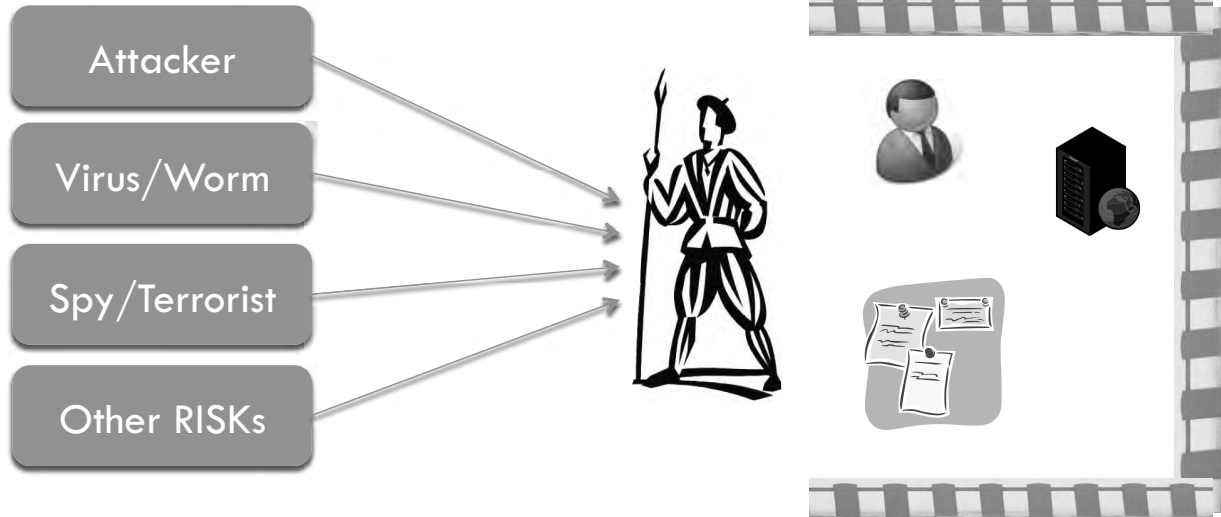
Keisuke Kamata, JICA expert, workshop @ CJCC Oct/1<sup>st</sup>, 2009



# What is Information Security ?

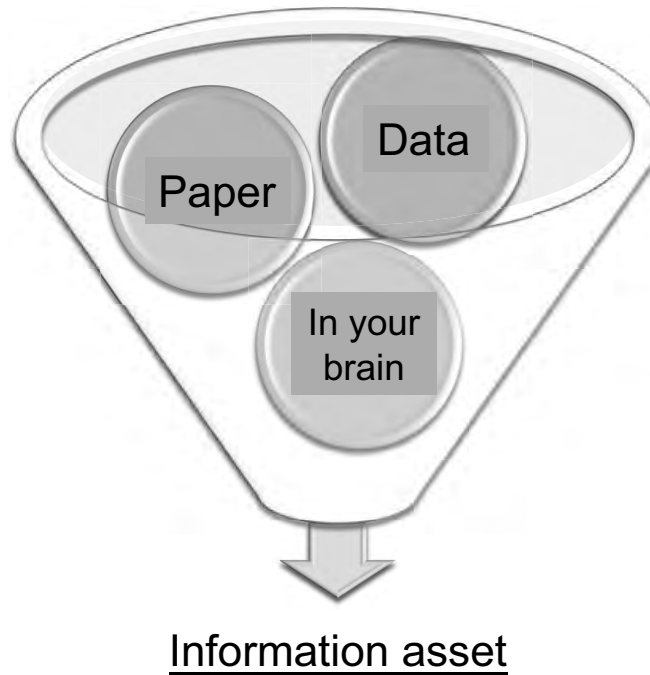
2

- Protect your information from Security risks



# Where is the information asset ?

3



# Information asset

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- What is information asset?
  - Documents: Paper Memo, contract, Official document
  - Data: Personnel information, financial information, e-mail, database data
  - Hardware: Information system, network, server, PC
  - Software: Application software, OS
  - Invisible assets: Know-how, trust of society
  
- To protect information asset from threat
  - What are you protecting from what ?
  - How will you protect it ?

We need concept of Information Security

# Information Security Risks

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Information  
leakage

- Violation of Confidentiality
- Disclosure of information

Information  
defacement

- Violation of Integrity
- Information Defacement

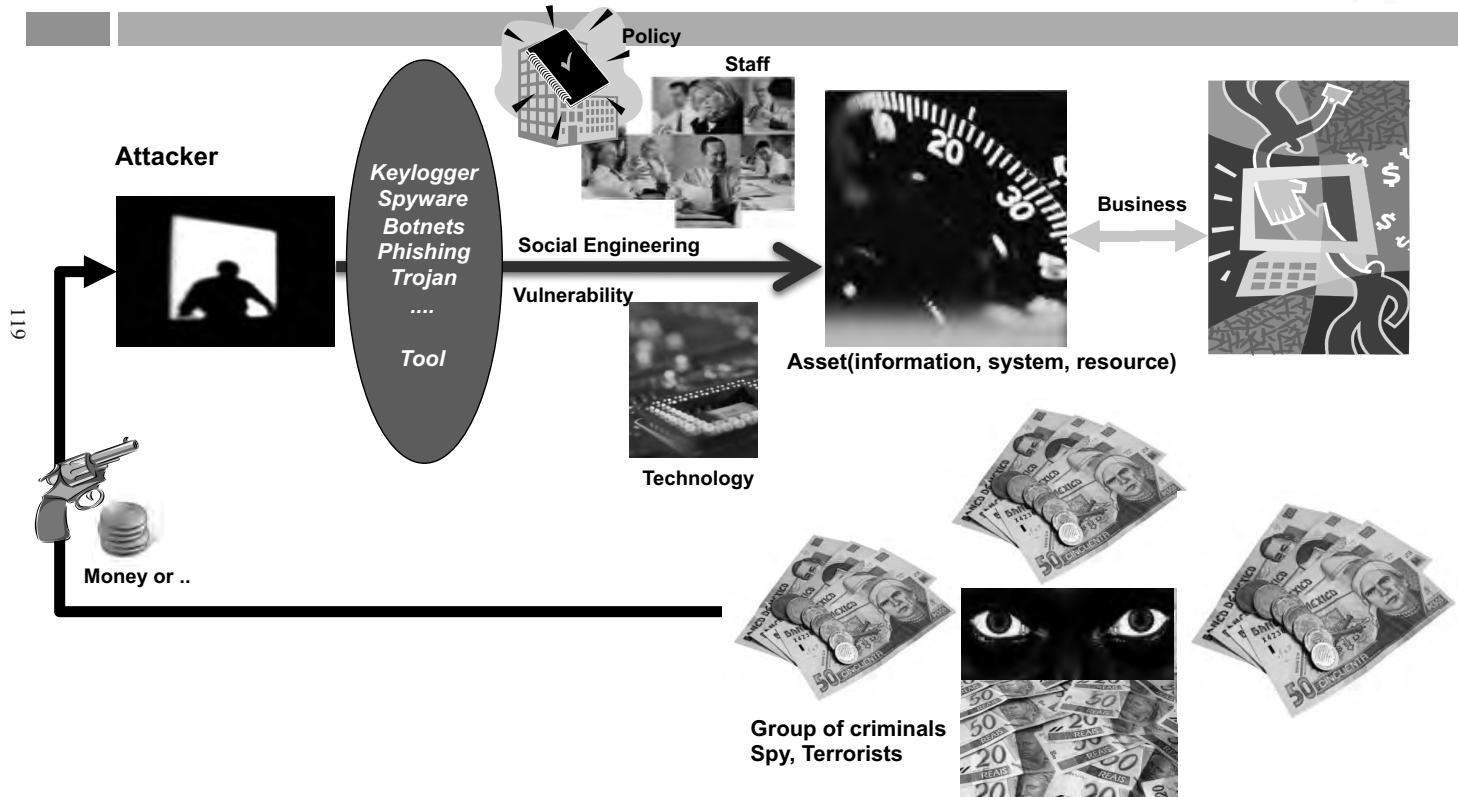
Information  
loss

- Violation of Availability
- Can not access to data

Intentional?

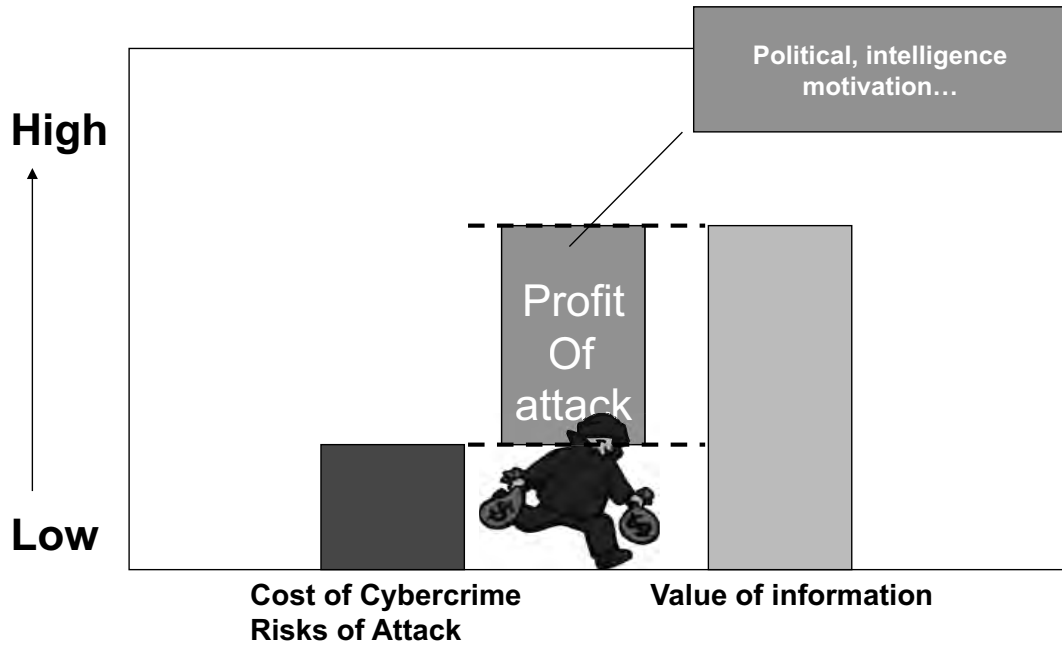
Accidental?

# Overview of the Cyber Crime World



# Risk of cyber crime and Return

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# Information Security Framework

8

1. Policy/Strategy Establishment

2. Technical Operation

3. Law Enforcement



# 1. Information Security Strategy and Policy of NiDA

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## National Information Security Strategy and Policy by ISMTT

Government

Critical  
Infrastructure

Private  
Industry

End  
Users

## 2. Technical Operation

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- **CSIRT = Computer Security Incident Response Team**
  - Technical IT team specialized to security
  - Same meaning as CERT
  
- CSIRT team will provide
  - Technical Assistance
  - Technical Investigations
  - Technical Coordination
  
- Professional technical team for ICT security issues
  - Information Gathering
  - Information Analysis
  - Information providing & publishing
  - And so on
  - Because IT is Technology



### 3. Law enforcement by MOI/MOJ

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- To catch the criminal of cyber crime
  - Police
  - Investigation
  - Legislation



# Structure (Example)

Function \ Layer	Policy	Technical
Government	G-CIO Committee	
Management of NiDA	ISM TT	
Operation		CamCERT

# CamCERT existence

Technical  
Specialist

Coordination

Awareness

Daily  
Operation

# Technical Specialist

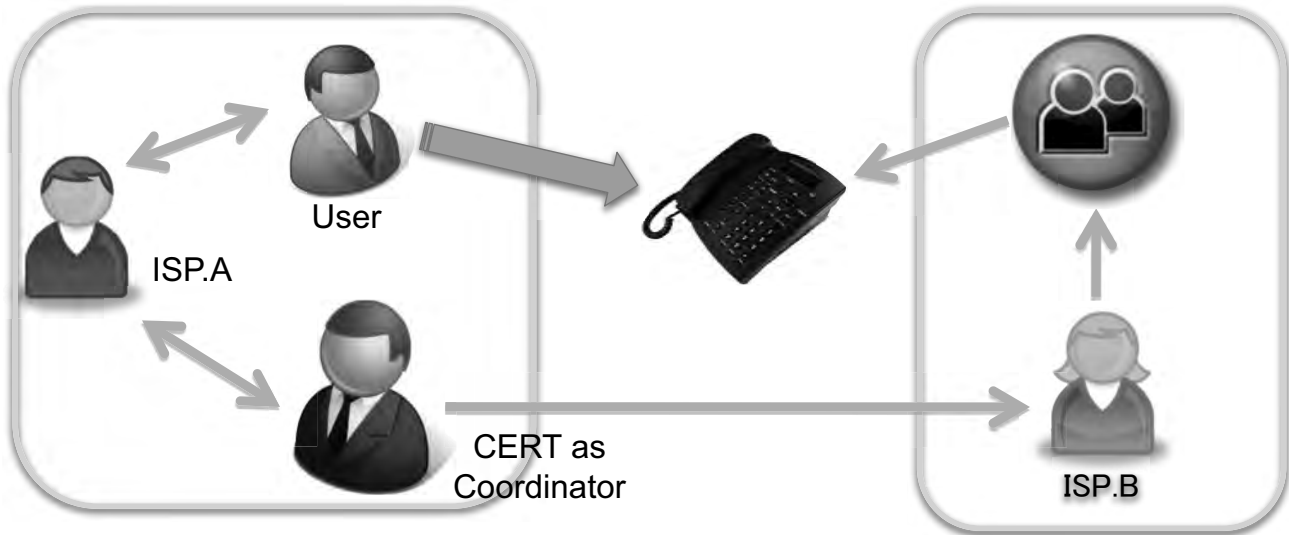
14

- IT security is not only policy problem
- We need specialist to understand computer security incidents
  - Network operation
  - OS
  - Server
  - Application and DB
  - Programming
- Keep specialist working

# Coordination

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- Cyber security threats happens between organizations
- We must have coordination and cooperation capability to solve problem : Communication is a key







# Daily Operation

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- Internet Security situations are changing everyday
- Who knows about latest situation ?
  - **September 28** [Microsoft Releases Fix It for SMB Vulnerability](#)
  - **September 28** [Malicious Code Spreading via IRS Scam](#)
  - **September 24** [Cisco Releases Multiple Security Advisories for IOS Vulnerabilities and Unified Communications Manager](#)
  - **September 23** [Montgomery County Animal Shelter Search Engine Poisoning Campaign](#)
  - **September 23** [Apple Releases iTunes 9.0.1](#)
  - **September 18** [Adobe Releases Security Bulletin for RoboHelp Server 8](#)
  - **September 11** [Fraudulent 9/11 Web Sites](#)
  - **September 11** [Apple Releases Security Update 2009-005 and Mac OS X v10.6.1](#)
  - **September 10** [Apple Releases Security Updates](#)
  - **September 10** [Mozilla Releases Security Advisory](#)

Information source : US-CERT current activity on Sep28

- How to catch up to these information ?

# What Resources We Need ?

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# Conclusion :

## Need resources for operation

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- Budget
  - To keep whole operations
  
- Human Resource
  - Technical Specialists
  - Operational Continuity
  
- Training / Attending Conference
  - To catch up the international level
  - To make relationship with other parties

# Capacity Development on ICT Management at NiDA

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## CamCERT Activities for 2009

**Mr. OU Phannarith**  
Head of CamCERT  
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**JPCERT/CC (JICA Experts)**  
Keisuke Kamata  
Jack YS Line  
Shiori Satou

**Workshop on National ICT Policy & G-CIO Activities for Gov't Agencies**  
1<sup>st</sup> October 2009, CJCC, Phnom Penh, Cambodia

# Agenda

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- Introduction
- Activities 2009
- Incident case study
- Conclusion

# Introduction

# CamCERT Establishment

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NiDA

- National Cambodia Computer Emergency Response Team (CamCERT) – December 2007
- Team under National ICT Development Authority (NiDA), Council of Ministers

# CamCERT Establishment Status

Step1 – Initializing and educating stakeholders



Step2 – Planning on the establishment of CamCERT



Step3 – Initial Implementation



Step4 – Operational Phase



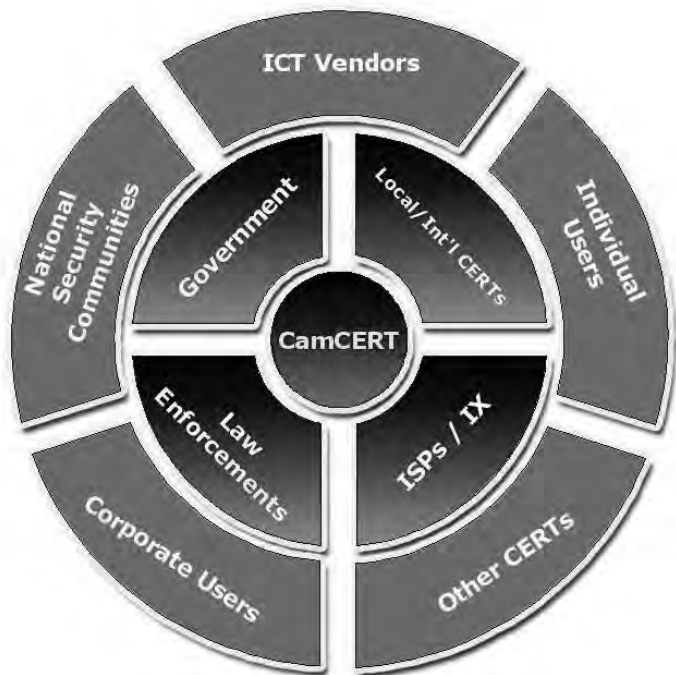
Step5 – Collaboration with other CERTs

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# Constituency Domain

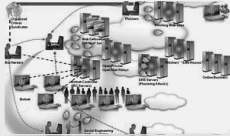
Internet Users in Cambodia



# CamCERT Initial Services

NiDA

## Our Initial Services



**Incident Response**



- CamCERT SECURITY ALERT**
- ▶ 10-06-2009 - Microsoft Security Bulletin for June 2009 New !
  - ▶ 13-05-2009 - Microsoft Security Bulletin for May 2009
  - ▶ 15-04-2009 - Microsoft Security Bulletin for April 2009
  - ▶ 11-03-2009 - Microsoft Security Bulletin for March 2009
  - ▶ 12-02-2009 - Microsoft Security Bulletin for February 2009
  - ▶ 14-01-2009 - Microsoft Security Bulletin for January 2009
  - ▶ 11-12-2008 - Microsoft Security Bulletin for December 2008
  - ▶ 17-11-2008 - Microsoft Security Bulletin for November 2008



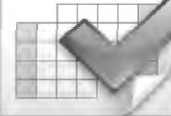
**Info Gathering & Pub**



**Building Relationship**



**APRIL 2004**



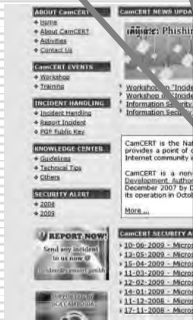
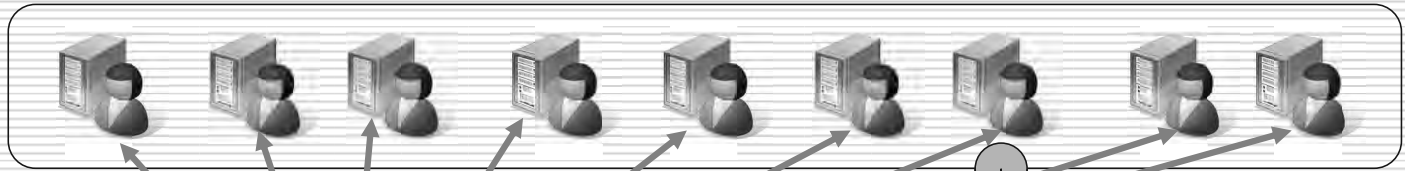
**Events/Seminar**



# CamCERT Initial Services ...

NiDA

IT Users in Cambodia



## CamCERT Security Alert

### CamCERT SECURITY ALERT

17 Nov 2008 - Microsoft Security Bulletin for November 2008 New !

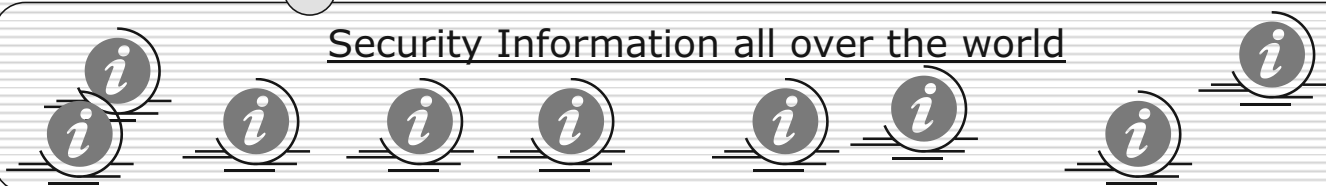
### SECURITY NEWS AROUND THE GLOBE

- Experts: Hackers Starting to Target Apple's Macs
- McAfee antes up against cybercrime
- Experts: Zombie Cell-Phone Hack Attacks May Be Next
- Computer Store Discovers Confidential Government Disc Hidden in Laptop

Alerts for November 2008

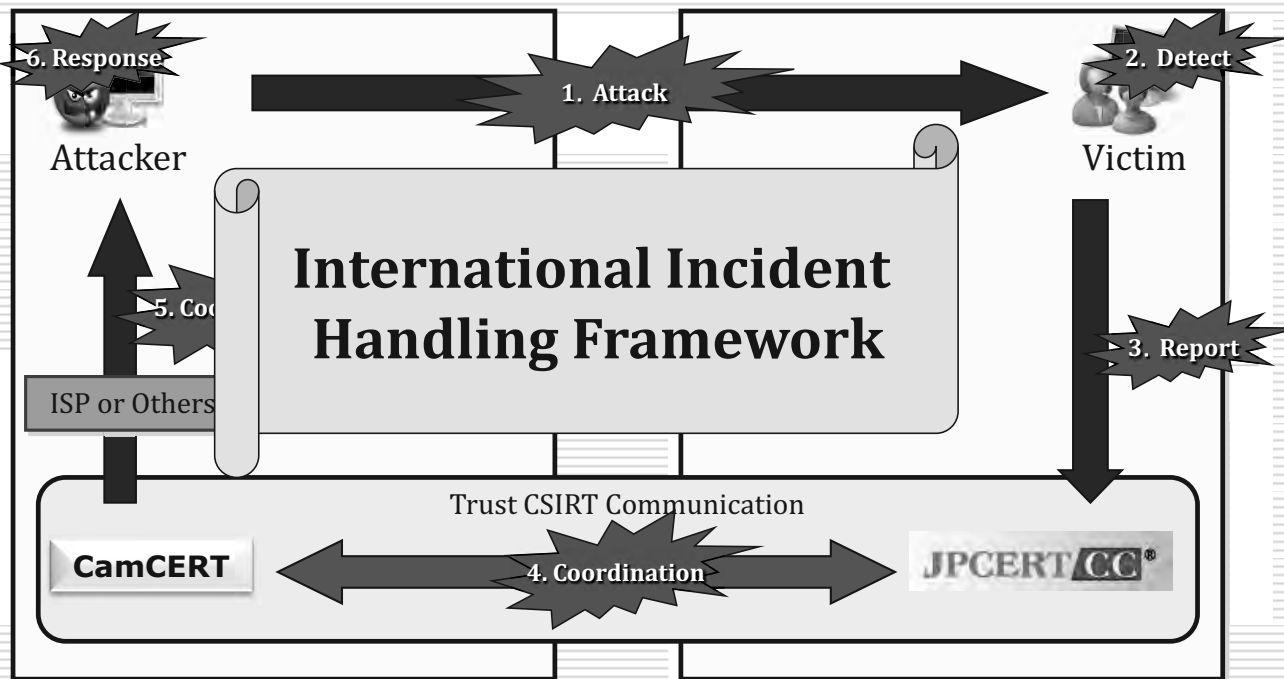
CamCERT

Security Information all over the world



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# Int'l Incident Handling



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# CamCERT Strategic Plan

NiDA

We are Here

Phase 1 - Oct 2008

- Ensure minimal requirement as CERT
- Start daily operations

Phase 2 - Nov 2008

- On-the-Job Training
- Improve technical skills and response capacities

Phase 3 - Dec-Jan 2009

- Establish CamCERT operational policies
- Confirm daily operations

Phase 4 - Apr-May 2009

- Expand CamCERT's operational framework
- Improving & support security measures

Phase 5 - Oct 2009

- Review/Mid course adjustment of CamCERT activities
- Road map development

# Activities @ 2009

# Incident Report

- Local incidents: 20
  - Spam, Virus, Phishing, Identify Theft
  
- International incidents: 5
  - Malicious software (malware)
  
- Trend of Scan attack
  - China (40), Korea (3), Thailand (3), India (3), Russia (2)



# CSIRT Training & Workshop

- On the Job training at JPCERT/CC in Tokyo
  - Incident response
  - Information gathering
  - CSIRT development in enterprise
  - Writing security alert
  - To understand the real operation of CERT
- KISC Training by KrCERT/CC
  - Understand the basic of CERT functions
  - Sample drill scenario
- National CSIRT Meeting in Kyoto



# Local collaboration

- Boosting collaboration with local agencies
  - Banking sector
  - ISPs
  - SMEs
  - Ministries
  - Universities



# Daily Operation

- Incident handling
- Information gathering
  - We look around 40 web sites everyday
    - [www.securityfocus.com](http://www.securityfocus.com)
    - [www.TrendMicro.com](http://www.TrendMicro.com)
    - [www.McAfee.com](http://www.McAfee.com)
    - [www.F-secure.com](http://www.F-secure.com)
    - [www.us-cert.gov](http://www.us-cert.gov)
    - [www.msnbe.com](http://www.msnbe.com)
    - .....



# Threat to Information Asset

NiDA

## Cyber War

Virus

Phishing

Web

Defacement

Spam

Information  
Leakage

Key-logger

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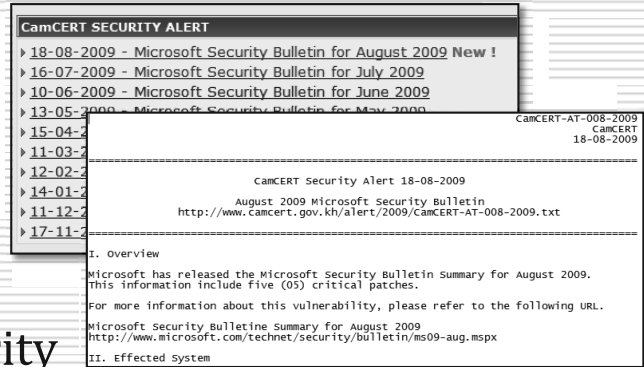
# Daily Operation ...

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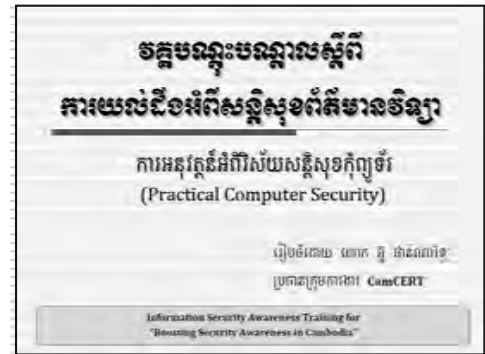
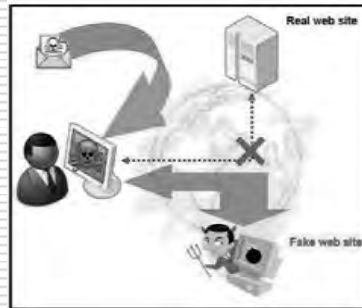
- Currently major global incidents
  - Conficker
  - Korea DDoS attack
  - Twitter DDoS attack
  - Facebook

# Security Materials

- ☐ Microsoft Security Alert
  - Nov 2008 – present = 11



- ☐ Awareness materials
  - Practical computer security
  - Phishing



# Int'l Cooperation



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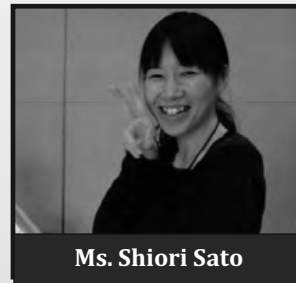
# CamCERT & JPCERT Activities

NiDA

## Collaboration with JPCERT/CC



## JICA Experts



# Cambodia Incident Case Study



# Identity Theft

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- You ID has been stolen (Yahoo, Gmail, Hotmail, ...)
  - Send to your family, friends, ... to request for some money
  - Need to contact to Yahoo, Gmail, Hotmail
  - How do they believe us?
  - Any other channel?

# MoE – SQL Injection Past



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The screenshot shows a Mozilla Firefox browser window displaying the website <http://www.moe.gov.kh/>. The page header includes the text 'ROYAL GOVERNMENT OF CAMBODIA' and 'MINISTRY OF ENVIRONMENT'. A dark banner with the text 'SQL Injection - Past' is overlaid on the page. Below this banner, a list of six identical messages is displayed: 'Hacked by Iran Black Hats Team'. The browser's address bar and menu bar are visible at the top. The status bar at the bottom shows 'Internet' and '100%' zoom level.

# MoI – SQL Injection Present

NiDA

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The screenshot shows a Mozilla Firefox browser window displaying the website <http://www.interior.gov.kh/>. The page features a navigation menu on the left with categories like 'ABOUT', 'PRESS RELEASE', 'PROJECT DEVELOPMENT', 'DOCUMENTS', and 'DOWNLOAD'. A central 'Threat detected!' alert is visible, indicating a file named 'www.interior.gov.kh/' with a threat name of 'Trojan horse Downloader.Small.61.AT'. Below the alert, there are buttons for 'OK' and 'Help', and a checkbox for 'Do not show this dialog anymore'. A 'Show details' link is also present. The page footer includes a section titled 'INTERIOR UPDATE!' with a link to a PDF file titled 'Cambodia Placed on Tier 2 in 2008 Trafficking in Persons Report [PDF File]' dated 05 June 2008.

## SQL Injection - Present



# Recently ...

## ប្រយ័ត្ន- ទស្សនាវីបសៃចំនេះ អាចនឹងគ្រោះថ្នាក់ ដល់ខ្ញុំល្អប្រសើរ របស់អ្នក!

### ការណែនាំ :

- ត្រលប់ទៅកាន់ទំព័រមុន រួចជ្រើសរើសលទ្ធផលផ្សេងទៀត។
- ព្យាយាម ការស្វែងរកផ្សេង ដើម្បីរកមើល អ្វី ដែលអ្នកចង់រក។

ឬ អ្នកអាចបន្ត <http://www.khmergovernmentoffice.org/> តាមភាពប្រថុយ របស់អ្នក។ មើលព័ត៌មានលំអិត នៃបញ្ហាដែលបានរកឃើញ, ចូលមើល ទំព័រវិនិច្ឆ័យ ការរារាំងសុវត្ថិភាព នៃហ្គូកហ្គល សំរាប់សៃចំនេះ។

អ្នកអាចចូលទៅ [StopBadware.org](http://StopBadware.org) សំរាប់ព័ត៌មានបន្ថែម នៃវិធីការពារខ្ញុំល្អប្រសើរ របស់អ្នក ពីផ្នែកទន់គ្រោះថ្នាក់ លើអ៊ីនធឺណិត។

បើអ្នកជាម្ចាស់ នៃវីបសៃចំនេះ អ្នកអាចស្នើ ការពិនិត្យឡើងវិញ វីបសៃចំនេះរបស់អ្នក ដោយប្រើប្រាស់ ឧបករណ៍ជំនាញវីប នៃហ្គូកហ្គល។ ព័ត៌មានបន្ថែម អំពីដំណើរពិនិត្យឡើងវិញ មានស្រាប់ ក្នុង មណ្ឌលជំនួយអ្នកជំនាញវីប នៃហ្គូកហ្គល។  
បានផ្តល់ ការណែនាំ ដោយ Google

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ing

# SPAM Mail

Reply :: Reply to all :: Forward :: Forward as attachment :: Delete

Dear Account User,

This Email is from [redacted] user Customer Care and we are sending it to every webmail User Accounts Owner for safety. we are having congestions due to the anonymous registration of accounts so we are shutting down some accounts and your account was among those to be deleted.

We are sending you this email to you so that you can verify and let us know if you still want to use this account. If you are still interested please confirm your account by filling the space below. Your User name, password, date of birth and your country information would be needed to verify your account. Due to the congestion in all web mail users and removal of all unused Accounts, [redacted] internet provider would be shutting down all unused Accounts, You will have to confirm your E-mail by filling out your Login Information below after clicking the reply button, or your account will be suspended within 24 hours for security reasons.

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# Spam Mail ...

\* Username: .....  
\* Password: .....  
\* Date of Birth: .....  
\* Country or Territory: .....

Warning!!! Account owner that refuses to update his/her account after two weeks of receiving this warning will lose his or her account permanently.

Note: After upgrading of ..... providing every account owner two months free .....  
Wa  
Re  
Cu

Warning!!! Account owner that refuses to update his/her account after two weeks of receiving this warning will lose his or her account permanently

# Conclusion



# Conclusion – On going roles

Collaboration with International/local partners and stakeholders

Policy maker

Law enforcement

Private Industry (ISPs, IX, Telecom, ...)

Technical layer

# Thanks you for your attention

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## **OU Phannarith**

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# Roadmap to Government PKI Introduction

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**NiDA**



November 20 2009

H.E. Chea Manit , Deputy Secretary General  
and iSMTT team leader

Yoshinori Kurachi JICA Expert

PKI issues Certification – This is it!



Quite simply, the main purpose of the PKI is to issue

**Identification certification.**

Since no one can see a face each other in the Internet world, it may be easy to spoof someone in order to cause various kinds of cyber crimes.

Therefore, issuer of certification should be a credible authority, defined to

**Certification Authority (CA).**

## Three main components of PKI



Certification

CA

Repository

PKI provides a basic network function of issuing a trustworthy certification which assures unbreakable communication security.

Certification represents as a file which structure is defined as a X.509.

CA is an application software stored in a file server.

Repository represents either a directory server or a plain file server.

## Certificate contains an encryption key data



When a certification is used, information is encrypted as well. Therefore an encryption key is contained in the certificate.

Suppose you want to send an important file to Mr. K. Mr. K has sent his certification to you. So you encrypt the file using the encryption key contained in the certificate.

**The encrypted file can only be decrypted by Mr. K's special key (called private key).**

With the procedure described above, the unbreakable communication security can be realized.

## Public and Private Encryption Key



Private key should be kept in the owner's secured place.

The previous example explains PKI (Public Key Infrastructure) system.

Unless your Private key is stolen, you can always be sure that your received data is secured.

Anybody who wants to share secured data with Mr. K, should get his certification. Therefore **Repository** mechanism is convenient.

## Is Certificate really safe?

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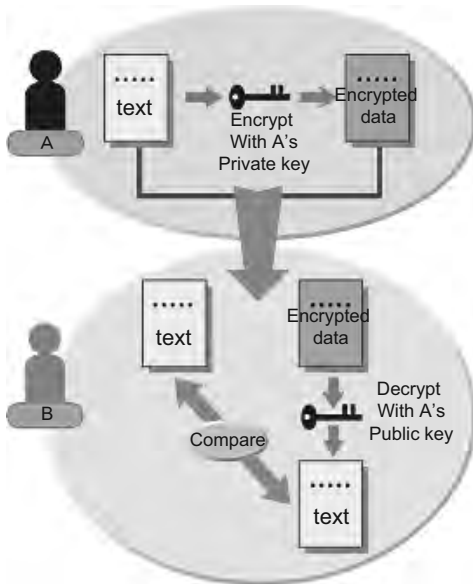
Secured operation of CA makes certificate reliable.

If somebody illegally operate a fake CA, no secure communication would be in danger.

In order to prevent this, you should always check received certificate carefully to make sure received CA is genuine, for example by checking CA name or otherwise.



## Digital Signature is another powerful PKI tool



Digital Signature is created and sent to the destination user in order to assure A and sending file.

**A's certificate is also used at the same time in order to verify both A's identification which is certified by the CA and the CA identification itself.**

Usually text ( First page of the document or otherwise) encryption method is combined with hash function as well.

## Risks of e-Commerce on Internet and PKI solutions

- When you want to purchase expensive things on internet, you always face with the following threats of cyber crime:

- **Information tapping**

No direct damage, but dangerous

- **Falsification**

You order 10, but your order is changed to 1000! Not realistic, but it may happen

- **Spoofing**

It happens frequently

- **Denial**

**It happens specially at auction site and financial market**

### **PKI solves the e-commerce risks**

**PKI encryption prevents tapping.**

**Using both certificate and digital signature prevents falsification.**

**Careful check of the CA reliability would avoid large scale spoofing.**

**Denial can be denied if both falsification and spoofing are impossible.**

## PKI Introduction Guideline

Work Procedures	Work item	Output
1. Design of Services	<ul style="list-style-type: none"> <li>-Making policies for authentication service</li> <li>- Define Service Model</li> <li>- Target and scope of service</li> <li>- Understanding of cost and profit</li> <li>- Define Master schedule</li> </ul>	Service Design Book
2. Operation Design	<ul style="list-style-type: none"> <li>-Procedure to issue certificate</li> <li>- Operation team and work assignment</li> </ul>	
3. System Design	<ul style="list-style-type: none"> <li>-Functional design of authentication system</li> <li>- Define Security Requirement</li> </ul>	System Function Design Book Security requirement sheet
4. Making CPS	<ul style="list-style-type: none"> <li>- CP (Certificate Policy) approval</li> <li>- CPS (Certificate Practice Statement planning</li> </ul>	CPS Service Book

## PKI Introduction Guideline (2)

Work Procedures	Work item	Output
5. CA Opening	<ul style="list-style-type: none"><li>- PKI System Development</li><li>- Testing</li><li>- Physical security facility development</li><li>- Training of CA operation personnel</li></ul>	Operation manual
6. CA Operation	<ul style="list-style-type: none"><li>- Basic Contract, Individual contracts</li><li>- Certificate Application sheet</li><li>- System Audit</li></ul>	

-It should be noted that the following items are carefully examined and clearly defines:

- + Service Model     Define details of certificate specification amd users.
- + Service Level     Define reliability of certificate
- + Operation team    High quality operation level achievement team

# e-Government & G-PKI

