

## HOTLINE INTRODUCED AT WOMEN'S UNION WORKSHOP

At a Women's Union Workshop on anti-TIP held on 28-29 June and 2 July 2013, we introduced JICA's anti-TIP Hotline project to provincial level officials of the Women's Union. In addition to sharing the project outline, the role of the Hotline, activities implemented and planned, other anti-TIP projects in the Mekong region were also presented to the workshop participants..

The workshop was organized by the Vietnam Women's Union in cooperation with UNIAP, UNICEF, World Vision and JICA on BCC (Behaviour Change Communication) to counter human trafficking. The four-day workshop was conducted in Hai Phong province in the north and Ninh Thuan province in the south. Ms Bui Thi Ho, vice president of the Women's Union joined us in Ninh Thuan and gave a speech at the opening, emphasizing the importance of awareness raising and advocacy.

Of four days, one day was dedicated to the Hotline project. The session on hotlines began with a presentation on the Hotline project, followed by presentations on other hotlines in Vietnam. The participants were then divided into six groups and had a 'World Café' activity to discuss several topics such as the role of Women's Union, referral and effective service provision in relation to anti-TIP Hotline. During the presentations of the discussion results, emphasis was placed on the importance of clear line of responsibility of relevant organizations and cooperation among all actors, accurate information for referral, and follow-up after referral. We also received several questions and comments regarding the importance of the quality of the counsellors, sustainability of the Hotline, and communication and awareness raising of the Project.

The Vietnam Women's Union was established in 1930 and has about 13 million members in Vietnam (population of Vietnam is 88 million). It is the largest of more than 30 mass organizations in Vietnam. The Project will cooperate with the Women's Union as a major partner especially in communication activities and victim protection.



*Above: Chief Advisor to the Project giving a presentation in Hai Phong*

*Middle: Workshop discussion (Hai Phong)*

*Below: Workshop discussion (Ninh Thuan)*

### CONTENTS

HOTLINE INTRODUCED AT WOMEN'S UNION WORKSHOP	1
PROJECT NOW IN THE 2ND YEAR	2
LATEST NEWS FROM VIETNAM	2
ACTIVITY PLAN	2

## PROJECT NOW IN THE 2<sup>ND</sup> YEAR

The Project observed its first anniversary on 16 July 2013. As the Project is the first JICA project for our counterpart, all of us have been learning by doing in the process of implementing the Project.

The activities of the past year, such as training in Japan, a workshop on hotlines, anti-TIP training for counsellors, baseline survey in Ha Giang and An Giang provinces, have all contributed to building and strengthening the Project team.

Once the installation of hotline equipment and development of database are complete, the hotline operation will begin in full swing. In the 2<sup>nd</sup> year, we will focus on the areas for improvement while learning from experience. We will keep you informed about the project

activities as well as the TIP situation in Vietnam through our newsletters. We appreciate your continuing support and cooperation to the Project!



*With Mr Vu Dan Dzung, Project Manager, on the Day of Journalists in Vietnam*

## LATEST NEWS FROM VIETNAM

### Selected news on Anti-TIP activities in Vietnam

#### 1) Final evaluation of CHL by Plan International

In July 2013, Plan International, an international NGO supporting the Child Help Line (CHL) conducted a final evaluation of the 3<sup>rd</sup> phase of the CHL project started in 2010. The evaluation interviewed government institutions, such as Social Work Centre and Peace House, and international organizations (Hagar, World Vision, UNICEF) as well as the Project.

The consultant who conducted the evaluation reported that the number of calls increased from 200 per day at the beginning to 714 per day in May 2013. In the same period, the capacity of the counsellors had improved significantly, and the operation of the CHL was satisfactorily managed by DCPC.

The evaluation offered the Project useful information and insights, pointing out some common challenges such as strengthening the referral system.

#### 2) Vietnam in numbers

World Bank reports that remittance by Vietnamese working overseas in 2012 amounts to about 10 billion USD, the second highest in the South East Asia, and the 9<sup>th</sup> in the world. The highest in South East Asia is the Philippines (USD 24.4 billion) followed by Vietnam, Indonesia (USD 7.2 billion), Thailand (USD 4.1 billion), Malaysia (USD 1.2 billion), and Myanmar (USD 560 million). The largest remittance receiving country in the world, India, received USD 69 billion.

<http://www.sankeibiz.jp/macro/news/130516/mcb1305160701024-n1.htm> (source, in Japanese)

<http://siteresources.worldbank.org/INTPROSPECTS/Resources/334934-1110315015165/MigrationandDevelopmentBrief20.pdf> (reference)

## ACTIVITY PLAN

August 2013:

JCC

Hotline software development



### Project for the Establishment of anti-Trafficking in Persons Hotline in Vietnam

This newsletter intends to present the progress of the Project and relevant information. Views and contents are those of the experts, Yoshiko Ogawa and Yuko Enomoto, and neither of JICA nor the Vietnamese government. This publication or parts of it may not be reproduced without permission.