

ANTI-TIP HOTLINE NEWSLETTER

October 2013, Vol. 2, Issue 10, Hanoi

COUNSELLOR TRAINING IN HANOI

On 31 October and 2 November 2013, a counsellor training was held in Hanoi offering in-depth knowledge about human trafficking to enable counsellors to handle hotline calls with confidence. Two groups of counsellors from the Operation Centre in Hanoi received one day training on identification of victims, legal framework and the victim support system relevant to hotline operation.

The trainer was Ms Do Thi Ninh Xuan, who had earlier conducted a training in May. She kindly accepted our request to support the Project in spite of her tight schedule. The lectures and discussions in a group of 11 to 13 persons facilitated intensive learning, which made us feel that the day passed very fast.

Ms Do Thi Ninh Xuan noted that at the beginning, counsellors had a fair understanding of human trafficking issues, but they were unclear about some details. They listened to and absorbed the lectures. They participated actively, posing many questions to the trainer. By the end of the training, they had a far better understanding of the issues.

This training also helped us realize the need for further training in practical skills and we plan to have another training using role play and case studies within this fiscal year.

ANTI-TIP HOTLINE ANNOUNCEMENT ON THE RADIO !

A radio announcement of the Anti-TIP Hotline is being broadcast in November and December 2013 on VOV1 (Radio the Voice of Vietnam). The five-minute announcement is being broadcast 30 times between 14 November and 28 December. The timing differs from day to day, either in the morning or early afternoon. A woman and a man talk about the human trafficking situation in Vietnam, and introduce the anti-TIP Hotline and its number. At the end, the two voices together emphasize that the Hotline is keen to listen and support all callers. The broadcast can be listened on-line. Please refer to the schedule attached to this newsletter. We'd love to hear



Above: Ms Do Thi Ninh Xuan, the trainer
Below: Counsellors attentively listening to the lecture

your comments on the broadcast.

Link to VOV1 :

<http://vov1.vov.vn/Default.aspx>

CONTENTS

COUNSELLOR TRAINING IN HANOI	1
ANTI-TIP HOTLINE ANNOUNCEMENT ON THE RADIO !	1
ANTI-TIP SEMINAR IN TOKYO	2
LATEST NEWS FROM VIETNAM	2

ANTI-TIP SEMINAR IN TOKYO

“Seminar on Promotion of Networking among Asian Countries on Anti-Human Trafficking” was held in Japan from 20 October to 1 November 2013. Three delegates from the Department of Child Protection and Care, MOLISA represented Vietnam at the seminar. During the seminar, 15 participants from Asian countries learned about the anti-TIP measures in Japan. The Vietnamese team had an additional two-day training catering to their specific needs, and visited organizations operating a hotline and supporting foreigners in Japan.

At a Japanese national level hotline, Yoriso Hotline Centre, they learned about the management system and work flow. Detailed explanations on how to fill in the case form, information sharing among counsellors and so forth, together with the reasons for employing the system, were very useful for the participants.



Above: Presentation of a country report from Vietnam
 Below: Vietnamese delegation (from left, Mr Nguyen Cong Hieu, Deputy Director, Centre for Counselling and Communication Services (CCCS), Ms Ho Thi Mai and Ms Pham Viet Hong, Counsellors, CCCS)

LATEST NEWS FROM VIETNAM

Selected news on Anti-TIP activities in Vietnam

1) Vietnamese workers overseas: Jan to Oct 2013

The number of Vietnamese workers dispatched overseas in October 2013 was recorded at 7,496, and the accumulated number in 2013 reached 70,253. Taiwan received the highest number of workers, followed by Japan and Korea. Circulars No. 21 and 22 issued in October will come into effect on 1 December 2013. They provide models of guest worker contracts and fix a ceiling level for deposits which workers may be required to pay to a company.

<http://www.viet-jo.com/news/statistics/131104123928.html>

(Article on the number of Vietnamese overseas workers: Vietjo, in Japanese)

<http://www.thanhniennews.com/index/pages/20131114-vietnam-tightens-control-of-overseas-employment.aspx>

(Article on the circulars: Thanh Nien News)

2) Decree No. 136/2013/ND-CP

Decree No. 136 on support policy for social protection beneficiaries was issued on 21 October 2013. It is stipulated that the victims of human trafficking, along with those of DV and sexual exploitation, are entitled to emergency protection in the community or at a social protection centre. Trafficking victims at short-term shelters including social protection centres had meal support from the government for 30 days according to the Decree No. 09/2013/ND-CP. This decree set the maximum number of days at 3 months.

ACTIVITY PLAN

- Dec: Communication activity training (An Giang)
- Radio announcement
- Hotline software development



Project for the Establishment of anti-Trafficking in Persons Hotline in Vietnam

This newsletter intends to present the progress of the Project and relevant information. Views and contents are those of the experts, Yoshiko Ogawa and Kayo Goda, and neither of JICA nor the Vietnamese government. This publication or parts of it may not be reproduced without permission.