

ANTI-TIP HOTLINE NEWSLETTER

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DSVP JOINT WORKSHOP

On 25 April 2014, a joint workshop with Department of Social Vices Prevention and (DSVP), MOLISA was held in Hoa Binh province. The 2 day workshop had two parts: learning on peer group model (supported by UNICEF) and introduction of the anti-TIP Hotline.

The Hotline sessions started with a presentation on the project activities and the Hotline, including its strengths and challenges, by the Chief Advisor of the Project. She reported the past cooperation between the Project and DSVP and emphasized the importance of cooperation among relevant agencies. Ms Hoang Le Thuy, Supervisor, Hanoi Operation Centre, discussed the skills required to communicate with trafficking victims, such as active listening and feedback, soliciting participants' views and experiences.

A group discussion followed, facilitated by Mr Pham Ngoc Dung of DSVP, a member of the Project Working Group. Each group was given one question regarding cooperation and roles of relevant agencies and presented their results after 45-minute discussion. It was especially interesting to see several groups mentioned importance of (1) information collection at the initial contact, (2) information screening for appropriate referral, (3) reporting to the Hotline from the agencies which received referral, (4) clear cooperation structure and procedures.

The participants were active all the time with skillful facilitation of Mr Pham Ngoc Dung and timely comments from Ms Le Thi Ha, Deputy Director, DSVP, and had good discussions during the presentation by the group representatives. This workshop successfully made the participants understand the flow of the Hotline service and the Hotline number inscribed in the memory of the participants.

HOTLINE GROUNDWORK GOING ON

We have reported on training, workshops and meetings, etc., but preparation for the Hotline operation requires more. For strengthening the Hotline system itself, the Project has been working on development of a resource list (E-Directory)



Above: Ms Hoang Le Thuy listening to a participant
Middle: Lively group discussion
Below: Mr Pham Ngoc Dung summarizing discussion

CONTENTS

DSVP JOINT WORKSHOP	1
HOTLINE GROUNDWORK GOING ON	1
LATEST NEWS FROM VIETNAM	2
ACTIVITY PLAN	2

for referral, database to record and analyze calls, guidelines on hotline operation, and a legal document to clarify the cooperation relationships among the relevant agencies. Regular meetings with the counselors are also important part of our activities to identify challenges and understand capacity building needs of the counsellors.

Information for E-Directory is collected and under data cleaning; data entry will start once software is ready. Legal document development is on-going with support of an experienced consultant. For operational guidelines, we identified a consultant with experiences in Child Helpline. Operational guidelines development and software development will start in May 2014.

LATEST NEWS FROM VIETNAM

Selected news on Anti-TIP activities in Vietnam

1) Remittance to Vietnam in 2013 estimated at USD 11 billion

Vietnam will receive USD 11 billion in 2013 (USD 10 billion in 2012) according to a World Bank report. This places Vietnam the second in the Southeast Asia and the ninth of the world, the same rank as last year. The world top is India (USD 70 billion), followed by China (USD 60 billion), the Philippines (USD 25 billion). The total of the Southeast Asian countries will be USD 112 billion (+4.8%) and the total of the all countries will be USD 404 billion (+3.5%).

<http://www.worldbank.org/en/news/press-release/2014/04/11/remittances-developing-countries-deportations-migrant-workers-wb> (World Bank news)
<http://siteresources.worldbank.org/INTPROSPECTS/Resources/334934-1288990760745/MigrationandDevelopmentBrief22.pdf> (Migration and Development Brief 22)
<http://econ.worldbank.org/WBSITE/EXTERNAL/EXTDEC/EXTDECPROSPECTS/0,,contentMDK:23554937~pagePK:64165401~piPK:64165026~theSitePK:476883,00.html>
 (Infographic: Migration and Remittance: Recent Developments and Outlook)

2) The number of Vietnamese students in Japan increased by 43.8%

The number of Vietnamese students in Japan is reported to be 6,290 persons as of 1 May 2013, increased by 43.8%, which places



Above: Discussion with the legal document development consultant

Below: Counsellors' regular meeting

Vietnam the third largest group. The Top is Chian with 81,884 and the second People's Republic of Korea with 15,304 (decreased by 5.1% and 8.1% respectively). The total number of foreign students stands at 135,519 (▲1.6%).

<http://www.viet-jo.com/news/statistics/140422021934.html>

ACTIVITY PLAN

May: Working Group meeting in An Giang and Ha Giang provinces
 Hotline software development



Project for the Establishment of Anti-Trafficking in Persons Hotline in Vietnam

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