

# ANTI-TIP HOTLINE NEWSLETTER

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This issue features a mission to An Giang from 13–16 May 2014, which included a training workshop, a Working Group meeting, a press tour and inspection of recently installed hotline equipment.

## BORDER GUARD TRAINING

On 13–14 May 2014, a communication activity training was held in Tinh Bien District of An Giang province for Border Guard officials who work closely with communities. This training aimed to introduce various methodologies to ensure that messages are communicated in a clear and attractive manner. After some lectures, the 30 participants split into small groups to develop communication activity plans. During presentations of the plans, questions were posed. The participants also received suggestions about the purposes and targets of the activities, duration, how to convey messages, tools, etc. Some practical ideas were also shared. The facilitators skillfully solicited participants' questions. They also introduced games and supplementary information including legal documents which could help conduct successful communication activities.

## HOTLINE EQUIPMENT INSTALLED!

The hotline equipment arrived in An Giang and Ha Giang early May. We inspected its installation on 15 May in An Giang and 22 May in Ha Giang. We are now ready to receive calls in three centres. The Anti-TIP Hotline has taken a big step towards full operation!

## WORKING GROUP MEETING

We had a Working Group meeting in An Giang on 15 May following the inspection of the newly-installed hotline equipment. The project team presented the achievements till date and Mr Nguyen Hoang Khanh, Director of Social Work and Child Protection Centre, reported the results of the activities in early 2014 and presented the activity plan for the rest of the year in An Giang. Mr Nguyen Trung Nghia of the Centre introduced the new Hotline in An Giang. The discussions that followed revolved around efficient communication activities at the community level, and effective awareness raising about the hotline and human trafficking itself.



Above: Border Guard communication activity training  
Middle: Telephone counsellor at An Giang Connecting Unit  
Below: Working Group meeting

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## HOTLINE IN MEDIA

During the mission, a group of media-persons from An Giang and Ho Chi Minh travelled with us to cover the activities in An Giang. The TV and newspaper reporters interviewed a Border Guard official participant in the training, community people, and some project team members. News about the Hotline was broadcast on TV the following day. Several online news sites, both in English and Vietnamese, also covered the Hotline project.

<http://en.vietnamplus.vn/Home/JICA-sponsors-hotline-to-fight-human-trafficking/20145/50233.vnplus>

<http://www.talkvietnam.com/2014/05/jica-sponsors-hotline-to-fight-human-trafficking/>

## MPS JOINT WORKSHOP

On 8 May 2014, a workshop was held in Da Nang province in cooperation with the Ministry of Public Security (MPS). In the first half of the day, MPS and the NGO, Blue Dragon Children's Foundation organized a session on the sexual abuse of boys. The afternoon was dedicated to the Hotline and cooperation between the Hotline and MPS. Two persons each from 12 provinces and 4 officials from the Department of Criminal Police in Hanoi participated.

The afternoon session started with a speech by Mr Tran Van Toan, Deputy Director General of Department of Criminal Police, highlighting their cooperation with the Hotline. Two project staff presented information on the Hotline and its services. The participants were then divided into small groups to discuss various aspects of work including information to be collected by the Hotline when referring a call to the Police, procedures to be followed, and how official cooperation relationships should be established.

The discussions reiterated the importance of collecting accurate information from callers. Participants suggested that feedback from the local police to the Hotline on how they dealt with the case would be useful in establishing a follow-up mechanism. The Hotline team reaffirmed the importance of the strong relationship with the police, playing a complementary role to the police emergency hotline.



*Above: DCCP staff interviewed*

*Below: Presentation at the MPS Workshop*

## LATEST NEWS FROM

### Selected news from Vietnam

#### 1) Human trafficking in Vietnam in 1st Quarter, 2014

At the Ambassador/Heads of Agency Informal Gender Coordination Group meeting on 26 May 2014, representatives of MPS and IOM presented information on the current status of human trafficking in Vietnam and counter measures taken by the UN in Vietnam. It was reported that the 1<sup>st</sup> quarter of 2014 saw 98 human trafficking cases involving 156 perpetrators and 192 victims.

## ACTIVITY PLAN

June: Working Group meeting in Ha Giang  
Hotline software development



### Project for the Establishment of Anti-Trafficking in Persons Hotline in Vietnam

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