



# News Letter No. 8

## Project for Improvement of Hospital Management Competency

March 2018



### 1. Dr. Wada returned to Japan after completing his term

Dr. Koji Wada, a long-term expert of the Project, who served as the Chief Adviser for one year and three months from January 2017, returned to Japan on March 23 due to the completion of his term.

Dr. Wada worked as the leader of the expert team from launching the Project to accomplishing the baseline survey. A new Chief Adviser will be dispatched around May.

#### Farewell message

Koji WADA, Chief Adviser

One year and three months has passed since the Project started. Thanks to everyone, a lot of activities are moving ahead on schedule.

I am going back to Japan in March as my designated term is ending. I cannot extend my stay due to family reasons such as my children's education.

As the successor to my position, Dr. Hiroshi Ohara will come to HCMC as the Chief Adviser in May. Dr. Ohara has a lot of experience in conducting projects in Viet Nam, in addition, he can communicate in Vietnamese.

I expect the Project will be more active and Cho Ray Hospital will be more prosperous than ever.

I will be grateful if I am given some opportunities to visit Cho Ray Hospital again in the near future. Thank you.



Dr. Wada at the JCC meeting (Oct. 2017)

### 2. Looking back on the last three months toward improving the Safety Referral System

Mai INADA, JICA intern (medical personnel)

I have been working for the improvement of the Safety Referral System between Cho Ray Hospital and provincial hospitals over the last three months.

I visited five provincial hospitals - Lam Dong General Hospital, Cai Lay Hospital, Long An General Hospital, Ca Mau General Hospital and Tien Giang Central General Hospital, with the JICA project members and some counterparts of Cho Ray Hospital in January and February. The hospital staff welcomed us and showed us their Emergency Departments and hospital ambulances.

We discussed the current situation of the patient referral system. We found that each hospital has been making efforts for safety referral, for example, they have original medicine & equipment kits in the ambulance, provide training courses for nurses and conduct proper clinical assessments.

On the other hand, we found several challenges for improvement; (1) there is no standardized method of preparations for the transport, and (2) the information about the patient's condition in an ambulance cannot be fully passed on to the Emergency Department of Cho Ray Hospital.

After visiting the provincial hospitals, based on the current situation of the patient referral system, we had discussions within the JICA project team and with the doctors of Cho Ray Hospital several times to make manuals and record forms used in ambulances that will be useful in clinical settings. I finally made a draft of the trial version of the manuals and record forms in Vietnamese.

My internship will be over on March 31. My stay at Cho Ray Hospital is a great experience and will surely affect my career plan.

The counterparts of Cho Ray Hospital, Dr. Wada and the other project staff helped me a lot. I sincerely appreciate it. Thank you very much!



Dr. Inada (center) at Cai Lay Hospital

### 3. Promotion of Team Medical Care by Dr. Masao HASHIMOTO, short-term expert

Short-term expert Dr. Masao Hashimoto, Department of Respiratory Medicine, National Center for Global Health and Medicine (NCGM), visited Cho Ray Hospital from February 26 to March 2. He assisted the counterparts of Cho Ray Hospital to conduct continuous Tumor Board on lung cancer. He also participated in the Respiratory Support Team and provided technical advice to the concerned personnel.

Following his visit last time in August 2017, Dr. Hashimoto sufficiently exchanged views with personnel who were expected to take an active role in Tumor Board in the future. Especially this time, he had the opportunity to talk with Dr. Son, Director of Cho Ray Hospital and confirmed his idea of Tumor Board. In addition, Dr. Son promised to promote holding Tumor Board officially.

Dr. Hashimoto has promoted Tumor Board for its official and continual implementation. He will continuously engage in the activities of Team Medical Care in Cho Ray Hospital.



Dr. Hashimoto (left) having discussion with Director Son

### 4. Dr. Jiro MACHIDA, short-term expert lectured on Clinical Pathway

Dr. Jiro Machida, Vice Director of Saiseikai Kumamoto Hospital visited Cho Ray Hospital as a short-term expert to conduct technical advice and lecture on Clinical Pathway from March 5 to 10.

Dr. Machida lectured about the purpose of Clinical Pathway and introduced the achievement of applying Clinical Pathway in Saiseikai Kumamoto Hospital for head nurses of Cho Ray Hospital on March 7.

He indicated in the lecture that by standardizing medical care process, the standardization of the usage of antibiotics had been accomplished, the length of hospital admission had become shorter, the nursing report had been simplified, the burden of nurses had been reduced, etc.



Dr. Machida delivering lecture on Clinical Pathway



Dr. Machida introducing Clinical Pathway in the hospital general meeting

Dr. Machida also introduced Clinical Pathway to the leaders of Cho Ray Hospital on March 9.

He emphasized that the understanding and initiative of the leaders of the hospital were necessary to promote Clinical Pathway. He also mentioned the importance of launching a section for promotion and a long-time appointment of staff, as well as creating opportunities to inform all departments the effect of applying Clinical Pathway such as holding the Clinical Pathway conventions.

Dr. Machida's activities of this time encouraged Cho Ray Hospital to make a special team for Clinical Pathway who would then make a model Clinical Pathway and verify the effect of applying it.

#### Upcoming activities:

May 2-9: Dr. Masao Hashimoto, short-term expert (Respiratory Medicine/ Team Medical Care, NCGM) will visit CRH.  
May: Dr. Hiroshi Ohara, long-term expert (Chief Adviser) will arrive. (Date to be confirmed)

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