



# News Letter No. 9

## Project for Improvement of Hospital Management Competency



May 2018

### 1. Dr. Ton Thanh Tra gave a presentation at the Third Global Ministerial Summit on Patient Safety

Jun MORIYAMA, Patient Safety/ Nursing Management

I participated in the Third Global Ministerial Summit on Patient Safety in Tokyo as an observer dispatched by the National Center for Global Health and Medicine (NCGM) on April 13-14.

In this conference, Dr. Ton Thanh Tra, head of the Quality Management Department, Cho Ray Hospital, gave a presentation on the current condition of Patient Safety in Viet Nam and the efforts we had made in our Project in Cho Ray Hospital.

The approach for Patient Safety in Viet Nam received attention from the participants from other countries such as Myanmar, Laos, and Mongolia. A lot of questions and comments were given to Dr. Tra after his presentation.



The venue of the Summit (Grand Hyatt Tokyo)



Dr. Tra giving a presentation

The Patient Safety, especially in lower-middle-income countries, is a critical issue. I think this Summit will make a substantial impact on the policies in each country.

Approximately 500 people including the representatives of the international organizations such as WHO and OECD, as well as cabinet ministers and experts of Patient Safety from 45 countries attended the Summit.

Ms. Nguyen Thi Kim Tien, Minister of Health of the Socialist Republic of Viet Nam also attended the Summit and expressed her gratitude for the JICA's activities in her speech.

### 2. Dr. Hiroshi OHARA, the new chief advisor, arrived

Dr. Hiroshi Ohara, chief advisor of the Project arrived on May 11.

Dr. Ohara has plenty of experience as JICA expert in Viet Nam such as chief advisor of the Project for Bach Mai Hospital (2000.7-2002.7) and policy advisor to Ministry of Health (2004.7-2007.7). This is his third time to stay long-term in Viet Nam.

Dr. Ohara and other JICA experts made a courtesy visit to project counterparts headed by Dr. Nguyen Truong Son, director of Cho Ray Hospital and confirmed the progress of the Project on May 14.

The Project will be conducted thereafter by four long-term experts: Dr. Ohara (Chief Advisor), Ms. Kurosu (Infection Control/ Nursing Management), Mr. Moriyama (Patient Safety/Nursing Management) and Mr. Matsumoto (Project Coordinator).



Dr. Ohara making a courtesy visit to project counterparts

Profile: Hiroshi OHARA, MD PhD

obtained doctor's degree in Medical Science (Ph.D.) at the University of Tokyo.

He served successively as chief advisor of the Project for Medical Education in Nepal, chief advisor of the Project for Bach Mai Hospital in Viet Nam, policy advisor to Ministry of Health in Viet Nam, chief advisor of the Project for Major Infectious Diseases Control in Myanmar, director of Global Networking Division of NCGM, etc. He is concurrently a visiting professor of Nagasaki University.

Dr. Ohara was awarded "Health Order of Merit of the Nation" by Vietnamese Government in 2002.

### 3. Dr. Hashimoto and Dr. Kutsuna, short-term experts, made a return visit in CRH respectively

Dr. Masao Hashimoto, Department of Respiratory Medicine, National Center for Global Health and Medicine (NCGM), visited Cho Ray Hospital from May 2 to 9. Following his visit last time in February this year, he conducted activities mainly for promoting the implementation of Tumor Board.

Dr. Hashimoto and the Japanese expert team pursued closer consultations on the manner of operation of Tumor Board with Dr. Pham Thanh Viet, head of General Planning Department who is in charge of organizing Tumor Board.

The expert team and the counterparts will continue to discuss how Tumor Board should be managed so as to offer the most appropriate medical care to more patients in Cho Ray Hospital.



Dr. Hashimoto (left) discussing with Dr. Viet, Head of General Planning Department



Dr. Kutsuna (center) attending the meeting in General ICU

Dr. Satoshi Kutsuna, Disease Control and Prevention Center, NCGM, visited Cho Ray Hospital from May 10 to 17. Following his visit last time in December 2017, he supported the revision of the guideline for antimicrobial usage and gave advice about the Antimicrobial Stewardship Committee in Cho Ray Hospital.

Dr. Kutsuna listened to opinions from the staff members of each department who are related to antimicrobials, identified the current issues, and discussed the future plan with them.

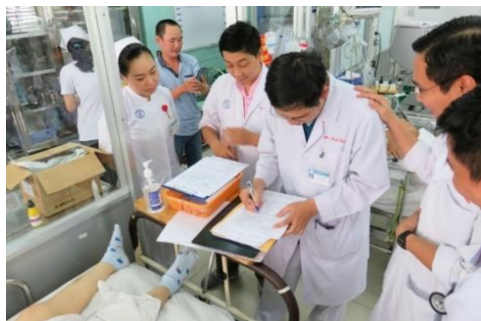
This time, the Project and the counterparts agreed to publish the revised guideline for antimicrobial usage, which has the updated information of microorganisms, around March 2019.

## Activities of the Respiratory Support Team (RST)

Jun MORIYAMA, Patient Safety/ Nursing Management

We have been conducting the formal activities of the Respiratory Support Team (RST) in Cho Ray Hospital since December 2017.

An average of 140 patients per day use ventilators in Cho Ray Hospital. For the safety ventilator care, doctors and nurses who have experience in ventilator care, as well as the staff of the Quality Management Department, the Infection Control Department, and the Medical Equipment Department conduct a hospital round every Thursday afternoon.



Hospital round by the Respiratory Support Team (RST)



Reporting the result of the rounds

We discussed the result of the rounds, specifically on the 38 patients observed, at the RST meeting in March and found some challenges such as intubation tube fixation, cuff pressure control, bed angle, ventilator management, pressure ulcer management, etc.

We will continue to conduct hospital rounds and try to provide standardized respiratory care in Cho Ray Hospital.

JAPAN INTERNATIONAL COOPERATION AGENCY (JICA)

### Project for Improvement of Hospital Management Competency in Viet Nam

Office : 10F, Block D, Cho Ray Hospital, 201B Nguyen Chi Thanh, District 5, Ho Chi Minh City, Viet Nam

Tel: 028 3620 5032 (direct) E-mail: chorayjica@gmail.com

Homepage: <https://www.jica.go.jp/project/english/vietnam/044/> (English)



(Edited by Shoji Matsumoto, Project Coordinator)