

# News Letter No. 10 Project for Improvement of Hospital Management Competency July 2018

# 1. The Project holds various training workshops

(1) The training for staff in charge of Patient Safety (second batch)

A total of six lessons of the "training for staff in charge of Patient Safety" was held from April 17 to June 5 for the second batch participants.

Forty-one persons of various professions such as doctors, nurses, technicians, and clinical equipment engineers participated in the training this time. They discussed current challenging subjects from each technical point of view.

Each participant prepared his/her action plan and made a presentation at the last session of the training.

As of now, a total of 75 persons from 47 departments completed this training course including the last year's participants. The Project will continue this training and support strengthening human resources who are in charge of the patient safety. The third training will be held in October of this year.



The participants of the training for staff in charge of Patient Safety



Dr. Thu, head of the Infection Control Department, Dr. Ohara, Ms. Kurosu and the participants

## (2) The presentation of the action plans of ICP

As a general overview of the Infection Control Practitioner (ICP) seminars that were held from October 2017 to January 2018, the presentations of the action plan were made by each participant individually on June 4.

Twenty-two nurses and technicians participated in the event and gave presentations of their action plan one by one.

The certificates were awarded to each of them after their presentations. They are expected to play active roles as Infection Control Practitioners hereafter.

The Project aims to assign at least 40 ICPs in Cho Ray Hospital during the project period.

(3) The training workshops for the prevention of VAP and the proper usage of cuff pressure monitor

The training workshops for the prevention of Ventilator-Associated Pneumonia (VAP) and the proper usage of cuff pressure monitor were conducted on June 15. A total of 40 staff consisted of head nurses and ICPs attended.

This training was proposed by both the Nursing Department and the Infection Control Department based on the request from nurses on site. Ms. Kurosu gave a lecture on VAP prevention and Mr. Moriyama mentored the workshop on the proper usage of cuff pressure monitor respectively.

In about one year and a half since the beginning of the Project, Japanese experts and the counterparts have developed a good relationship. Now the counterparts actively give constructive proposals to the Project.

The Project will continue to make efforts to respond appropriately

to the on-site needs in cooperation with the Nursing Department, the Infection Control Department, the Quality Management Department, etc.



during the workshop

# 2. The Project expert team made a business visit to Hanoi

Four long-term experts of the Project visited Hanoi from June 20 to 22.

The objectives of this visit were to introduce Dr. Ohara, the new chief adviser who arrived in May, to concerned organizations in Hanoi and to exchange opinions regarding the medical and healthcare sector in Viet Nam.

During the trip, the Project expert team visited JICA Office, the Embassy of Japan, WHO Office, Bach Mai Hospital and other JICA projects in the healthcare sector.

At the courtesy visit to the Embassy of Japan, the Project expert team was given the opportunity to report directly to Ambassador Kunio Umeda about the Project. Ambassador Umeda mentioned that he would make time to visit Cho Ray Hospital in the near future.



The Project experts with Dr. Park, WHO representative to Viet Nam and staff



Meeting with Mr. Konaka, chief representative of JICA Vietnam Office and JICA staff

At WHO Office, Dr. Kidong Park, WHO representative to Viet Nam expressed a great interest in the Patient Safety and Antimicrobial Stewardship that the Project was working on. The Project experts and staff of WHO agreed to keep in contact and continuously exchange information.

The Project experts also visited Dr. Ngo Quy Chau, vice director of Bach Mai Hospital and looked around the hospital. Because Dr. Ohara had worked as a chief adviser of the JICA Bach Mai Hospital Project before, he was acquainted with a lot of the hospital staff, which made it easier for him to introduce the project in Cho Ray Hospital.

In addition, the Project experts visited the "Project for Strengthening Clinical Training System for New-Graduate Nurses" and the "National Institute of Hygiene and Epidemiology (NIHE) Project" in Hanoi to exchange opinions.

## 3. Ultrasound Diagnosis instructional videos were completed

As a hospital under the direct control of the Ministry of Health, Cho Ray Hospital is mandated to provide instruction and guidance for improving the medical level of provincial hospitals in 25 provinces in southern Viet Nam (including Ho Chi Minh City and Can Tho City). This system is called "Direction of Healthcare Activities (DOHA)".

One of the activities of the Project is to revise the clinical manuals and textbooks for improving the abilities of instruction and training by Cho Ray Hospital as part of DOHA.

The Project had already completed revising the textbook of Hematology in December last year. Following that, the instructional videos of Ultrasound Diagnosis were also completed.



Recording the videos of Ultrasound Diagnosis

Dr. Le Thanh Toan, deputy head of Ultrasound Department, Cho Ray Hospital gave demonstrations and explanations in the videos.

The DVD copies of the videos will be handed out to the participants of DOHA training. The videos have already been uploaded to the website below:

 $\underline{https://www.youtube.com/channel/UCiGC5k\_QlGhkEavqdC5EcAA?view\_as=subscriber}$ 

#### JAPAN INTERNATIONAL COOPERATION AGENCY (JICA)

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