



# News Letter No. 11

## Project for Improvement of Hospital Management Competency

September 2018



### The DOHA\* Seminar was successfully held by the Project

The DOHA Seminar on Infection Control and Patient Safety was held by the Project in Cho Ray Hospital on August 16.

This seminar was implemented for managerial staff of doctors and nurses in provincial hospitals in southern Viet Nam as part of DOHA by Cho Ray Hospital. Approximately 150 people participated in the seminar including participants from Cho Ray Hospital.

Dr. Nguyen Truong Son, director of Cho Ray Hospital and Mr. Junichi Kawae, Consul General of Japan in Ho Chi Minh City presented themselves and gave speeches at the beginning of the seminar.

In the seminar, three Japanese experts and four doctors of Cho Ray Hospital gave lectures on Infection Control and Patient Safety respectively. There was a lively exchange of questions and answers right after. The contents of the lectures were as follows:

\* DOHA (Direction of Healthcare Activities) : The system of direction and guidance from higher to lower level hospitals for better healthcare. Ministry of Health regulates which provincial hospitals are under the direction by Cho Ray Hospital.



Opening remarks by Dr. Nguyen Truong Son, Director of Cho Ray Hospital



Dr. Hiroshi Ohara, JICA Expert (Chief Adviser)

(1) Dr. Hiroshi Ohara, JICA Expert (Chief Adviser): “Experience of nosocomial infection control and patient safety in developing countries”

Dr. Ohara, based on his experience as a JICA technical expert in Viet Nam, Nepal, Myanmar, and Mongolia, emphasized that the improvement of infection control would significantly enhance the quality of medical services.

He indicated that developing the standard prevention policy, the disinfection / sterilization measures and the response systems are the most basic contents. Although the implementation of infection control is considered costly in the short-term, it would reduce hospital financial costs and patients’ burden over the long-term.

(2) Dr. Le Thi Anh Thu, head of the Infection Control Department: “How to implement the infection control program effectively”

Dr. Le Thi Anh Thu introduced the strategies such as changing the organization system, encouraging active participation in infection control, ensuring infection control conditions, monitoring and giving feedback, etc. to enhance the infection control in hospitals effectively.

She emphasized that the good practice of infection control is the key to reduce the day of hospitalization, minimize the antibiotic use, and lower the treatment costs.



Dr. Le Thi Anh Thu, head of the Infection Control Department

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(3) Ms. Hitomi Kurosu, JICA Expert (Infection Control/ Nursing Management) “Approach of the JICA Project on infection control in Cho Ray Hospital”

Ms. Kurosu recognizes the improvement on the awareness and monitoring function of infection control after conducting various training and seminars in Cho Ray Hospital.

She gave emphasis on the importance of the effective linkage between the Infection Control Department and other departments.

Now, the Project gives great importance to hand hygiene adherence, ventilator-associated pneumonia (VAP), surgical site infection (SSI), and the antibiotic stewardship program.



Ms. Hitomi Kurosu, JICA Expert (Infection Control/ Nursing Management)



Dr. Phung Manh Thang, deputy head of the Infection Control Department

(4) Dr. Phung Manh Thang, deputy head of the Infection Control Department “Update on hospital-acquired infection in Cho Ray Hospital and approaches to hospital infection surveillance in the future”

Dr. Phung Manh Thang mentioned that the rate of hospital-acquired infections (HAIs) in Cho Ray Hospital was much higher than many other hospitals in developed countries. Among the HAIs, the VAP rate was the highest. To solve this problem, Cho Ray Hospital adopted new monitoring approaches for infection control.

For better improvement of infection control monitoring, information technology should be applied. The results of monitoring must be analyzed to find out the effective solutions.

(5) Dr. Ton Thanh Tra, head of the Quality Management Department “Patient safety activities in Cho Ray Hospital”

Dr. Ton Thanh Tra indicated that many serious medical accidents have been happening recently in Viet Nam. To improve this situation, patient safety activities should be taken responsibly by every medical staff, especially by the leaders.

The Quality Management Department is now improving the patient safety activities such as conducting intensive training, developing effective procedures, enhancing monitoring processes, etc.



Dr. Ton Thanh Tra, head of the Quality Management Department



Mr. Jun Moriyama, JICA Expert (Patient Safety/ Nursing Management)

(6) Mr. Jun Moriyama, JICA Expert (Patient Safety/ Nursing Management) “Efforts of JICA Project in strengthening patient safety in Cho Ray Hospital”

Mr. Moriyama shared that the Project is supporting Cho Ray Hospital in patient safety with three main contents: ① training staff in charge of patient safety, ② promoting the team care by multi-professional collaboration, and ③ improving and implementing Clinical Pathways.

He emphasized that the understanding and the support of the hospital leaders were very important while conducting the Project.

(7) Dr. Le Quoc Hung, head of the Tropical Diseases Department “Patient safety activities in Tropical Diseases Department”

Dr. Le Quoc Hung, as one of the participants who joined patient safety training course in Japan last year, has been applying his knowledge and experiences to implement patient safety activities in the Tropical Diseases Department. Antibiotic stewardship, identifying patient procedure, and 5S activities are actively carried out in his department.

He often discusses with the Respiratory Support Team (RST) to develop the action plan for the patient safety.



Dr. Le Quoc Hung, head of the Tropical Diseases Department