



# News Letter No. 12

## Project for Improvement of Hospital Management Competency



November 2018

### 1. Training in Japan on Infection Control was conducted

Hitomi KUROSU, Infection Control/ Nursing Management

The counterparts' training on Infection Control was conducted from October 8 to 20 in Japan. I, together with the six counterparts of Cho Ray Hospital, visited five hospitals that provided training for them.

The main themes of the training were 1) the structuring of infection control system through the development of human resources, 2) the reduction of infection rate by conducting infection control practices, and 3) the proper usage of antimicrobial. Four persons from the Infection Control Department, one from the Nursing Department, and one from the Microbiology Department participated in the training.



The participants taking training eagerly



Presentation of action plans

The six trainees were divided into three groups, then each group made an action plan on each agenda as below, which was presented at the end of the training:

- 1) structuring infection control system and designing an annual action plan in Cho Ray Hospital
- 2) designing a plan for infection control practices such as hand hygiene, prevention of Ventilator-Associated Pneumonia (VAP), etc.
- 3) designing a plan for the development of the human resources who are in charge of infection control at the clinical site and its follow-up plan

I gave them orientations and lectures over eight times before going to Japan. In addition, the trainees gained a lot of learning outcomes during their training in Japan. I am sure that their sincere learning attitude made them create realistic and practical drafts of the action plans.

I, as an expert of JICA, will continuously support them to practice the action plans and to achieve the best result.

The participants visited the National Center for Global Health and Medicine (NCGM), Mitsubishi Kyoto Hospital, Osaka University Hospital, NTT Medical Center Tokyo, and Ebara Hospital. They learned about the organizational structure of infection control and the infection control practice in Japanese hospitals and took part in the hospital rounds conducted by the infection control team of each hospital. They could not only listen to lectures but also get practical training during the training period.

The trainees actively asked many questions in each hospital, and earnestly discussed how they could apply their learnings to Cho Ray Hospital with one another.



Commemorative photo at the closing ceremony in NCGM

JAPAN INTERNATIONAL COOPERATION AGENCY (JICA)

### Project for Improvement of Hospital Management Competency in Viet Nam

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## 2. The event of the Patient Safety Day was held in Cho Ray Hospital

Jun MORIYAMA, Patient Safety/ Nursing Management

In the Third Global Ministerial Summit on Patient Safety held in Tokyo in April 2018, Ms. Nguyen Thi Kim Tien, Minister of Health of the Socialist Republic of Viet Nam stated that the Ministry of Health made September 17 as the Patient Safety Day in Viet Nam in accordance with the International Patient Safety Day.

In response, Cho Ray Hospital held the first event of the Patient Safety Day on September 18. A competition was conducted among ten hospital departments that were struggling for the improvement of patient safety.

I was able to know that each department was putting in a lot of efforts to improve patient safety such as developing treatment processes, structuring patient administration systems, preparing first-aid medicine boxes, creating explanatory materials for patients and families, introducing 5S activities, etc. It was an excellent opportunity for me to attend this event.

The Liver Tumor Department won the first place, while the General ICU got the second. The third place was given to the Tropical Diseases Department. The top six departments received cash prizes from Cho Ray Hospital.

I expect that a lot of improvement activities will be reported next year as well.



The competitors on the Patient Safety Day

## 3. The second DOHA Seminar was held by the Project



Approximately 180 people gathered for the seminar

The second DOHA Seminar on Infection Control and Patient Safety was held in Cho Ray Hospital on October 25.

The seminar this time mainly targeted the nurses of each hospital. Three Japanese experts, as well as five doctors/nurses of Cho Ray Hospital, gave lectures on infection control and patient safety respectively.

About 180 people participated in the seminar including participants from 28 provincial hospitals in southern Viet Nam, 12 hospitals in Ho Chi Minh City, and from Cho Ray Hospital as well.

The Project is aimed at strengthening the patient safety and the infection control in Cho Ray Hospital, and also its capacity to instruct provincial hospitals in southern Viet Nam. The Japanese experts will continue to support Cho Ray Hospital in conducting DOHA seminars wherein medical staff from each provincial hospital is invited.

\* DOHA (Direction of Healthcare Activities) : The system of direction and guidance from higher to lower level hospitals for better healthcare. The Ministry of Health regulates which provincial hospitals are under the direction of Cho Ray Hospital.

## 4. The second JCC meeting was conducted

The second Joint Coordinating Committee (JCC) meeting was held at Cho Ray Hospital on November 6.

The Project members of Cho Ray Hospital headed by Dr. Nguyen Truong Son, director of Cho Ray Hospital from Vietnamese side and the staff members of JICA headed by Ms. Nozomi Iwama, Senior Representative of JICA Viet Nam Office as well as the four long-term experts from Japanese side, gathered together in the meeting. Dr. Chiaki Miyoshi, Director of Department of Human Resources Development, Bureau of International Health Cooperation, NCGM also attended as an observer.

In the JCC meeting this time, the activities and the achievement of the outcome objectives of the Project since the first JCC in October of last year were reported by each member of Cho Ray Hospital and Japanese expert, and then approved by both Vietnamese and Japanese side.

In addition, JICA made a proposal to reschedule the implementation term of the Project in response to the progress situation of the construction plan for Cho Ray Viet Nam-Japan Friendship Hospital under the Japanese ODA loan. Specifically, dispatch of long-term expert will be temporarily stopped on the third year of the Project. After that, JICA will dispatch long-term experts again from the sixth year when the construction of Cho Ray Viet Nam-Japan Friendship Hospital is expected to complete.

In response to this proposal, Director Nguyen Truong Son expressed his approval. Both sides agreed to make a draft of the revised "Plan of Operation" by January 2019.



Director Son giving his opening remarks in JCC