

Project for Improvement of Hospital Management Competency

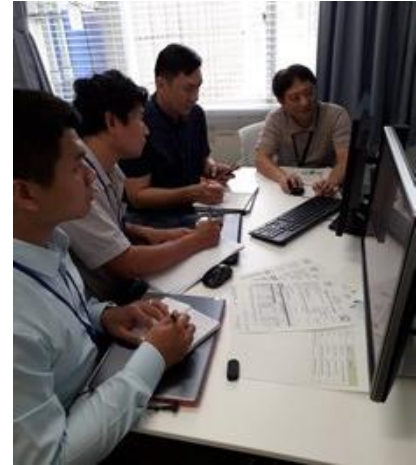
November 2019

1. Infection Control training was conducted in Japan

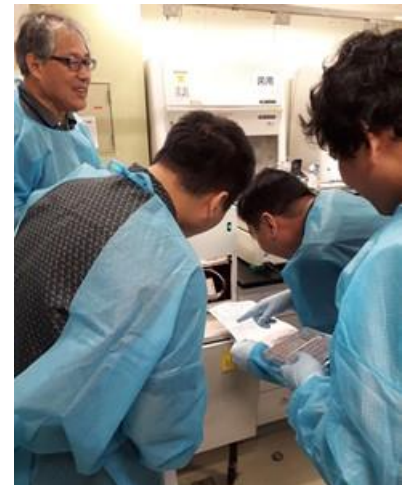
Hitomi KUROSU, Infection Control/ Nursing Management

The counterparts' training on Infection Control was conducted from August 25 to 31 in Japan. I, together with the three counterparts of Cho Ray Hospital, visited the National Institute of Infectious Diseases that provided training for them. This training to Japan relates to the development of the antimicrobial resistance bacteria genetic sequence system of Project Output 2-4. The major theme were 1) Learn about genetic sequence methods, analysis methods, and use them for the testing system at Cho Ray Hospital, 2) The studies learn about the inspection and management system at the institution in Japan and the current situation. Three persons from the Microbiology Department (Two Doctors and One Technician) participated in the training.

The National Institute for Infectious Diseases Antimicrobial Resistance (AMR) Research Center, a contracted training institution, was established in April 2017 as an organization responsible for a comprehensive think tank function related to antimicrobial resistance through the formulation of the AMR Action Plan in Japan. It is Japan's premier research institute for antimicrobial resistance, including national surveillance research that collects and analyzes antimicrobial resistant strains from different hospitals in Japan. The researchers and professors gave us lectures and, practical training for four days. Especially in practical training, how we should practice the disk method, PCR method, etc., which are already practiced at Cho Ray Hospital as a pre-stage for genetic testing and how to interpret the results, and the trainees said they were very helpful.



The participants taking training eagerly



Scene of Examination



Closing ceremony at JICA headquarters

In addition, we conducted practical training using antimicrobial resistance strains at Cho Ray Hospital that were sent before visiting Japan and confirmed the detailed test results.

I gave them pre-adjustments and orientations prior to visiting Japan three months ago. Furthermore, with the full support of the National Institute of Infectious Diseases AMR Research Center, we were able to receive advanced testing methods and lectures and had many learning outcomes.

I, as an expert of JICA, will continuously support them to practice the action plans and to achieve the best result.

2. The event of the Patient Safety Day was held in Cho Ray Hospital

Jun MORIYAMA, Patient Safety/ Nursing Management

17th September was established as “World Patient Safety Day”, and events for promoting patient safety were being held around the world. In Cho Ray Hospital, Hospital Quality Department and JICA commended the departments and staff who contributed to patient safety on the same day. This is the second time since last year. Members who are participating in Patient safety round and Respiratory support got certificate and trophy as a contributor. Department of HepatoBiliary Pancreatic surgery, Department of Orthopedics, Department of Gastroenterology, Department of Burn and Department of Neurology have achieved results of improvement in their department. Ms. Vo Thi Tuyet Nga, Head nurse of Department of HepatoBiliary Pancreatic surgery commended, "I felt the change of my department according to receive the evaluation from the round. I would like to continue improvement in my department." In Japan, there is the phrase “Start small, grow big”. That means that continuing small improvement will lead to great results in the future. We expect that many improvements will be seen in the hospital next year.



Patient Safety Day Event

3. Message from Mr. Moriyama Long term expert (Patient Safety/Nursing management)

I would like to express my deep appreciation to everyone at your company for the kindness I received during my term (from 5th January , 2017 to October 5, 2019). Strengthening patient safety system such as human resource development on patient safety, multidisciplinary teams approach and developing clinical pathway are big challenges in Vietnam. However, due to the support and efforts of counterparts, the system has been improving. I am proud to have the opportunity to work with you all. Thank you very much for all staff in Cho Ray Hospital. I pray for your happiness and continued success. See you soon!



Greeting to the counterparts

4. New coordinator Mr. Kosuge Takeharu take office



Mr. Kosuge Takeharu
Project Coordinator

Mr. Kosuge Takeharu was newly assigned as Project coordinator for this project and started work at the office on 29 October 2019. His carrier as JICA Expert, Project coordinator for the technical cooperation project in agriculture and rural development field in Binh Thuan Province, Vietnam, 2016-2018 will be fully exerted in our project as well. He speaks fair Vietnamese language and his high communication abilities are expected to contribute to make proceed our project activities.