# Newsletter No. 18

# Project for Improvement of (Hospital Management Competency

June 2020

## 1. The project completed the 1st Term!

The 2<sup>nd</sup> term of the project starts on 11<sup>th</sup> May 2020. In the 2<sup>nd</sup> term, short term experts will be dispatched to the Cho Ray Hospital to accelerate activities of 1<sup>st</sup> term. After the 2<sup>nd</sup> term, the 3<sup>rd</sup> term will start for supporting Viet Nam Japan Friendship Hospital (VJFH).

1<sup>st</sup> Term (2016.12~2020.5)

2<sup>nd</sup> Term
(2020.5~VJFH opening)

3<sup>rd</sup> Term (VJFH opening ∼)

#### 2. Outline of the 1st term

Chief Advisor Hiroshi OHARA

This project was initiated on 22<sup>nd</sup> December 2016 with the purpose to enhance quality of medical care in Cho Ray Hospital (CRH) and Cho Ray Viet Nam-Japan Friendship Hospital, which would be constructed under the ODA Loan by the Japanese Government.

This project consists of 3 expected outputs, i.e. 1:Patient safety, 2:Nosocomial infection control, and 3: Strengthening DOHA capacity of CRH. Principal activities for each output are as follows: Output 1; Training staff in charge of patient safety, Promoting the team care by multi-professional collaboration, Introduction of clinical pathways. Output 2; Training for infection control practitioners, Strengthening the basic infection prevention, Promoting prevention of ventilator-associated pneumonia and surgical site infections, Training the consultant team for proper usage of antimicrobials, Training staff to conduct gene analysis by genome sequencer. Output 3; Updating clinical manuals and textbooks, Strengthening capacity of patient safety, infection control and safe transfer of patients in the provincial hospitals.

Each activity has progressed as scheduled under the close relationship between JICA experts and counterparts. The indicators in the 1<sup>st</sup> term was almost achieved. Many manuals and textbooks were made. Currently, CRH is feasible to sustain the outcomes of technical guidance by itself. The outcomes of the 1<sup>st</sup> term are expected to provide high quality medical care at CRH along with Cho Ray Viet Nam- Japan Friendship Hospital, and furthermore to extend the benefit of better medical care to more people in Vietnam.



DOHA Seminar on Patient safety & Infection Control (2018.8)



Regular meeting between JICA experts and CRH counterparts



Sum-up meeting with Board of Directors & counterparts

JAPAN INTERNATIONAL COOPERATION AGENCY (JICA)

#### Project for Improvement of Hospital Management Competency in Viet Nam

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### 3. Visit to the Cho Ray Hospital as a short term expert

Jun MORIYAMA, Former long term expert (Patient Safety/ Nursing Management)



Patient Safety Training in Japan (2017.8)



Members of Quality Management Department (2019.10)

Xin chào!

I had worked at the Cho Ray Hospital as a long term expert from January 2017 to October 2019 and this time I conducted follow-up the activities as a short-term expert from February 23 to March 7, 2020. I would like to express our gratitude to the counterparts for your proactive promotion of project activities. There have been many challenges to achieve the project goals, but I was always encouraged by you. Currently, the clinical pathways was highly evaluated by academic societies in Japan, and we hope that it will be the basis for the future electronic medical records. Nowadays, the COVID-19 is spreading in the world, however Vietnam's response is highly evaluated in the world. The project starts the second term. We sincerely hope that the activities and results of the projects will contribute to the Friendship Hospital. The days I had worked with you are good memories.

Xin cảm ơn!

## 4. Visit to the Cho Ray Hospital as a short term expert

Hitomi KUROSU, Former long term expert (Infection Control/Nursing Management)

I worked as a project long-term expert from April 2017 to December 2019. This time, as a short-term expert, I followed up on the activities of Output 2 for 3 weeks from February 27 to March 18, 2020. In the two years and nine months that I was involved, the efforts of Cho Ray Hospital have made great results, such as improving compliance with hand hygiene and reducing the rate of Hospital-associated infections.

By the way, during the Coronavirus Disease 2019, Cho Ray Hospital carried out the first case patient in Vietnam and It performed excellent activities such as organizational system and treatment

I feel that the preparation of the hospital, including the Infection Control Department, to work on infection control has been useful for this time. I hope Cho Ray Hospital will continue this achievement and expand its efforts to other hospitals in southern Vietnam.

It has been a pleasure working with you and I wish Cho Ray hospital all the best for the future. Xin cam on!



Infection Control Training in Japan



Hand Hygiene Event (2019.10)

## 5. At the end of the 1st term of the Project

EXTROCHATION HARPING HOTH MIN

Commemorative photo at the end of lunar year 2019 (before Tet) with Director of CRH

Project Chief Advisor Hiroshi OHARA

I was engaged in the Project for 2 years starting in May 2018. Cho Ray Hospital (CRH) is one of the core hospitals in Vietnam carrying on a lot of important missions. I believe that enhancing the quality of medical care in CRH will greatly contribute to medical care in Vietnam.

It was a great pleasure for me to have worked in CRH, which has a long history of collaboration and is a symbol of good relationship between Vietnam and Japan. Also, I would like to stress the fact that CRH successfully coped with the Coronavirus Disease 2019.

The 2<sup>nd</sup> term of the Project starts in May 2020. Wishing further development of CRH and success of the Project.

Thank you very much for all the support you gave us for 1st term.