



National KAIZEN Project Phase II



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Japan International Cooperation Agency
ZAMBIA OFFICE



Background

The Government of the Republic of Zambia (GRZ) has a vision of becoming a prosperous middle income country by 2030, and the productivity improvement and competitive enhancement are recognised as a top agenda. Upon request from the GRZ, Japan International Cooperation Agency (JICA) started the assignment of the senior volunteer from 2008 for the improvement of the productivity in the private sector and supported the introduction of the quality and productivity improvement approach known as KAIZEN mainly through Quality Control (QC) circles activities. As a part of JICA's technical cooperation project, Zambia Investment Promotion Project –Triangle of Hope (ZIPP-ToH) (2009-2012), JICA, supported activities to expand target fields of KAIZEN activities, enhance productivity throughout the country, and improve the investment environment. Through these efforts, KAIZEN activities have started to be recognised as having a high potential for contributing towards strengthening the competitiveness of Zambian industries.

With the aim to further expand and sustain the implementation of KAIZEN activities the Zambian Government set up KAIZEN Institute of Zambia (KIZ) and requested the Government of Japan (GoJ) for technical cooperation for institutional capacity building of KIZ and training of KAIZEN Consultants responsible for the dissemination of KAIZEN activities. This request led to the implementation of a technical cooperation project, the National KAIZEN Project phase 1 from February 2014 to December, 2016. In phase 1 project JICA assisted the development of the mechanism to disseminate the concept and Knowhow of KAIZEN through strengthening KIZ' functions, including the development of KAIZEN Master Plan, training KAIZEN Consultants and implementing publicity works on KAIZEN activities.

Given the phase 1 project's outputs, GRZ requested GoJ for its support in implementing the National KAIZEN Project Phase 2 in the Republic of Zambia which aims to expand KAIZEN implementation and further train KAIZEN consultants.

Overall Goal

KAIZEN implementation expands in private (industrial) and public sectors, which brings about quality and productivity improvement in both sectors

Project Purpose

The capacity of KIZ to implement the National KAIZEN Project is enhanced for a sustainable dissemination and expansion of KAIZEN

Target areas

Lusaka, Central and Copperbelt Province

Expected Outputs

1. The KIZ's management capacity to sustainably disseminate KAIZEN is enhanced
2. The KAIZEN consultant development system is enhanced (including its reproduction system)
3. KIZ becomes able to continually provide KAIZEN consulting services that match with the needs of private and public sector
4. Activities to disseminate KAIZEN nationwide are enhanced (KAIZEN club, awareness raising, creating demand, geographical expansion etc.)



Core Activities

- Following the implementation and financial plan, KIZ implements and monitors the KAIZEN dissemination activities, and periodically revises the plan when necessary.
- KIZ collects and accumulates quantitative data on the performance of KAIZEN by implementing organisations, and conducts analysis.
- KIZ enhances TOT system of new consultants by KIZ consultants.
- KIZ nominates model organisations for advanced KAIZEN (ex. SQC, IE, TQM, ISO, etc.), formulates consultant training plan and implements OJT.
- KIZ conducts try-out non-OJT KAIZEN consulting services.
- KIZ conducts KAIZEN promotion activities of seminars, workshops and the National KAIZEN conference.
- KIZ develops a plan to support industrial development of priority sectors i.e engineering subsector.

Target group(s)

1. KIZ consultants and staff members to be trained
2. Private and public organisations to implement KAIZEN activities



Period of cooperation is from 2017 to 2020, for three (3) years.

Implementing Agency

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**Related Organisations:
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