

JICA - THE PROJECT FOR STRENGTHENING MANAGEMENT CAPACITY OF THE FIRST LEVEL HOSPITALS IN LUSAKA DISTRICT



L-R: Dr. Norizuki Masataro and Dr. Wilson Mbewe presenting a certificate of participation to Chipata General Hospital's acting Medical Superintendent Dr. Teddy Chibangu at the Hospital Management Workshop in Lusaka

**PROJECT CONDUCTS
HOSPITAL
MANAGEMENT
WORKSHOP IN
COLLABORATION
WITH THE FIVE
HOSPITALS, DHO
AND PHO**

**PROVINCIAL
HEALTH DIRECTOR
ON IMPORTANCE
OF PROJECT FOR
THE FIVE GENERAL
HOSPITALS**

**PHOTO FOCUS
PROJECT ATTENDS
ORAL CHOLERA
VACCINATION
LAUNCH**



PROJECT CONDUCTS HOSPITAL MANAGEMENT WORKSHOP IN COLLABORATION WITH THE FIVE HOSPITALS, DHO AND PHO

The Project for Strengthening Management Capacity of the First Level Hospitals in Lusaka District recently conducted a flagship workshop on Hospital Management for the five General Hospitals in Lusaka. The workshop was attended by hospital management with observers from JICA's short term expats and staff, LPHO and LDHO.

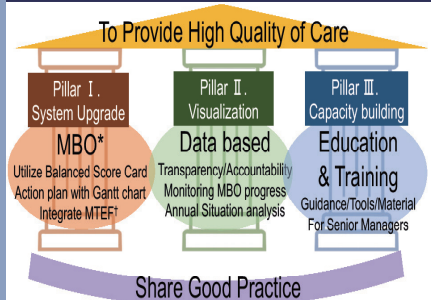


Kanyama General Hospital team working on a group task

Hospital management in healthcare facilities helps to promote awareness among functionaries involved in health and hospital administration. It is also important because it supports research for improvement and efficiency of healthcare services worldwide and subsequently the provision of high quality of care. The project conducted a flagship workshop for the five hospital's management which was focused on activity 1 of the project's outputs – Hospital Management by objectives (MBO) which include monitoring, prioritize issues and take measure. Among the activities of the day was a presentation of the results of a baseline survey that the project undertook in December 2021 to understand the current situation in each facility. The survey was targeted at senior managers, middle managers, general workers, patients and focused on current issues in the hospitals. The presentation highlighted alot of issues that staff face like lack of medicine, equipment and limited human resources. Thereafter, the short-term expat Dr. Yokobori dispatched from National Center for Global health and Medicine JAPAN made his presentation on his past experience on management in the District health office in Zambia (BHC for UHC Project) and emphasized the importance of prioritizing and solving alot of issues. Spearheading the workshop was the Project's longterm expat Mr. HARA, who

has more than 30 years of experience in hospital management, emphasized to the hospitals that hospital management should be by Objectives (MBO) and not always focusing on problems. An example of how this could be done was indicated in Dr. Norizuki's presentation on the Three (3) pillars in the concept of Hospital Management being; **Pillar 1 System upgrade** through Management by Objective (MBO) – this encompasses system upgrade by utilization of the balanced score card plan with Gantt chart and integration of the Midterm Expenditure Framework (MTEF), **Pillar 2 Visualization** – this has to be data based through transparency and accountability monitoring the MBO progress in an annual situation analysis and **Pillar 3 Capacity Building** – done by continuous training and education of senior managers. While the main activity of the workshop was a training on how to create a balanced score card as a tool in hospital management. Commenting on this activity all the hospitals acknowledged the usefulness of a balanced score card to develop hospital action plans by objective in order to cover comprehensive perspectives. In closing on behalf of the hospitals, Dr. Wilson Mbewe thanked the project for the day's activities adding that this and more training of hospital management staff is exactly what they need to constantly enhance on capacity building and quality healthcare services.

Concept of Act. 1 Hospital Management



* MBO: Management By Objectives, * MTEF: Midterm Expenditure Framework, * SMC: Senior Management Committee



Dr. Mataa Chilenje Medical Superintendent and his team at the Hospital Management workshop



Dr. Shula - Chawama Medical Superintendent giving a presentation at the workshop while Mr. Hara and Dr. Yokobori look on



Matero Nursing officer Margaret Malube at the workshop

JICA ZAMBIA OFFICE INTERVIEWS PHD ON IMPORTANCE OF THE PROJECT AND JICA'S INVESTMENT IN HEALTH CARE SERVICES

The Japan International Cooperation Agency (JICA) started its phase 1 investment on infrastructure upgrade of health facilities in Lusaka District between the year 2014 and 2016 in Matero and Chilenje and this investment was worth 2 billion Japanese Yen. The 2nd phase of the investment was an upgrade of Chawama, Chipata and Kanyama between 2017 and 2021, worth 4 billion Japanese Yen. As a result of the infrastructure upgrade, the five health facilities were upgraded to first level hospitals that allow hospitalization, basic surgery and caesarean section. The JICA Zambia office team caught up with the Provincial Health Director (PHD) to get the ministry's remarks on the investments made by JICA in the health sector thus far.

The PHD on behalf of the Permanent Secretary's (PS) expressed gratitude for the infrastructure and technical cooperation programmes that have been implemented by JICA. He told the JICA Zambia office team that because of the high impact and sustainable infrastructure development implemented by JICA on the five general hospitals, the ministry of health has been able to assign specialized doctors to these facilities who are able to perform basic surgeries such as C-section which was not a possibility before the upgrade. Additionally, through the Project for Strengthening Management Capacity of First Level Hospitals, the ministry is expected to strengthen hospital management including supply chain management of essential commodities and Infection Prevention and Control management strategies in the hospitals. The PHD further added that in connection with COVID-19 emergency response, the procurement of oxygen concentrators, the prompt provision of medical equipment such as thermometers, pulse oximeters and blood pressure monitor to assess the severity of COVID-19 patient had been done through JICA's support. He expressed his gratitude for also setting up a patient flow that clearly distinguishes patients with symptoms or no symptoms.

The PHD has since appealed to JICA to consider infrastructure development of the University Teaching Hospitals particularly women and new born facilities as neonatal deaths continue to be the highest cause of death in these facilities and an upgrade of the In-patient facilities in all the 5 General hospitals in Lusaka District.



Interview with The Provincial Health Director (Project's Manager)

PHOTO FOCUS PROJECT CHIEF ADVISOR WITH THE PROJECT DIRECTOR PROF. KASONKA AT THE ORAL CHOLERA VACCINATION LAUNCH



TO FIND OUT MORE ABOUT THE PROJECT

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