



CASSIOPEIA NKANI

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CASSIOPEIA – BRINGING 5 STAR QUALITY HEALTH CARE SERVICES TO THE 5 TARGET HOSPITALS FOR UHC

JICA - THE PROJECT FOR STRENGTHENING MANAGEMENT CAPACITY OF GENERAL HOSPITALS IN LUSAKA DISTRICT



The JICA senior vice President Mr. NAKAMURA Toshiyuki (Center) being visited together with Kanyama Hospital Medical Superintendent Dr. Wilson Mbewe (left) and Dr. Consity Mwale (Right) at the facility on 24 June 2022.

JICA SENIOR VICE PRESIDENT VISITS TARGET HOSPITAL IN LUSAKA

CASSIOPEIA PROJECT SIGNS CONTRACT WITH KiZ TO CONDUCT 5S KAIZEN TQM TRAININGS AT TARGET HOSPITALS

**PHOTO FOCUS
KiZ SIGNING CONTRACT WITH PROJECT COORDINATOR**



JICA SENIOR VICE PRESIDENT VISITS TARGET HOSPITAL IN LUSAKA

The Japanese Grant Aid is an important component of Official Development Assistance (ODA) that is implemented through JICA. The Regional Strategy Unit for Africa section has the responsibility to monitor Central and Eastern African regions. The JICA senior vice president Mr. Toshiyuki Nakamura, in charge of Africa, visited Zambia to appreciate the cooperation between the two countries and some of the major developmental projects implemented in Zambia in Health and Agriculture.



The cooperation between Japan and Zambia has been in existence since the 1960's and since a lot of developmental projects have been implemented to-date from cultural exchange and volunteer programmes to infrastructure and technical support. The project for upgrading health centers into first level hospitals between the year 2013 – 2021 was one of the major projects implemented under health to tend to the needs of the growing population in Chawama, Chilenje, Chipata, Kanyama and Matero. Since its completion the project has seen the reduction in the number of referrals to the University Teaching Hospital (UTH), were as before that the number of referrals to the UTH were very high making bed space and medical essentials management a challenge for the facility. The project was implemented at a total cost of \$31.5 million and it was after the completion of this project that the JICA in close collaboration with the Ministry of Health (MOH) saw the need to have a technical project that would support the management of the upgraded hospitals. This is what birthed the “Cassiopeia Project” to give the people of Lusaka an all-inclusive assistance achieving UHC through the JICA and MOH's technical cooperation. The tour was hosted by the Medical Superintendent Dr. Wilson Mbewe with his senior management team in the presence of the Lusaka Provincial Health Director Dr. Consity Mwale, the

JICA senior representative Mr. Motohiro Matsumara, JICA Health team, the Project team from Cassiopeia and the media. A tour of the old Kanyama hospital wing was taken, to give the Senior Vice President a better perspective of the before and after upgrade of the hospital. Dr Mbewe showed the SVP the old Kanyama hospital Out Patient Department (OPD) the cholera isolation centre and explained some of the changes they previously had at the labour ward and solutions implemented using Kaizen and 5S activities. A management technique which has worked so well for Kanyama's labour ward. Dr. Mbewe added that with the implementation of Kaizen and 5S activities space was expanded with extension of the infrastructure of the labour ward. Lastly, the Senior Vice President was introduced to the ongoing Kaizen workshop at the facility. He took time to speak to the participants about the importance of team work to provide quality health care services to the community and how implementation of Kaizen and 5S activities as tools to achieve those goals. The vep's tour was closed off with an interaction with the media who he told that JICA's assistance has a very inclusive approach and that can be seen in the tour that was taken on that day. He was happy with the hard working team at Kanyama General Hospital that he encouraged them to keep working hard so that they could become a CENTER OF EXCELLENCE in the region. He stressed that Zambia is very important to Japan due to the warm friendship



Mr Nakamura's visit was broadcast on the evening ZNBC news



The Senior Vice President interacting with staff in the maternity ward Kanyama



Mr. Nakamura tours the old building in Kanyama before upgrade



Dr. Wilson Mbewe showing Mr. Nakamura a shelter that was previously used for Cholera patients

PROJECT SIGNS CONTRACT WITH KiZ (KAIZEN INSTITUTE ZAMBIA) TO CONDUCT 5S KAIZEN TQM TRAINING AT THE 5 TARGET HOSPITALS

The Cassiopeia project in collaboration with the Kaizen Institute of Zambia (KiZ) signed a contract for the installation and implementation of Kaizen and 5S Kaizen TQM (Total Quality Management) activities in the five (5) target hospitals; Chawama, Chilenje, Chipata, Kanyama and Matero.

Kaizen is a Japanese philosophy which means continuous improvement while 5S is a Japanese system for organizing spaces so work can be performed more efficiently, effectively and safely. The system focuses on putting everything where it belongs and keeping the workspace clean. The 5S activities employ the terms Seiri (sort), Seiton (Set in order), Seiso (cleanliness), Seiketsu (standardize) and Shitsuke (Sustain).

The Kaizen Institute Zambia (KiZ) was part of the project that JICA in cooperation with the Ministry of Commerce Trade and Industry implemented in the period 2014-2022. The goal of this contract is to train the hospital staff through workshops on Kaizen and 5S activities with the aim of improving healthcare service delivery and make their work environment more efficient.



The JICA senior vice President Mr. NAKAMURA Toshiyuki speaking to Kaizen workshop participants during his tour of the facility



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