

CASSIOPEIA-BRINGING 5 STAR QUALITY HEALTH CARE SERVICES TO THE 5 TARGET HOSPITALS FOR UHC

JICA - THE PROJECT FOR STRENGTHENING MANAGEMENT CAPACITY OF GENERAL HOSPITALS IN LUSAKA DISTRICT



Left to Right: Dr Norizuki Masataro Project Chief Advisor, Dr. Consity Mwale Lusaka Provincial Health Director, Dr. Mari Nagai and Dr. Motoyuki Tsuboi as a short term expert from National Center for Global Health and Medicine (NGCM) in Japan, pose for a photo at Lusaka Provincial Health Office

| JICA CASSIOPEIA PROJECT SUPPORTS THE EMERGENCY CARE MANAGEMENT/ EXCHANGE PROGRAM PHASE 2 FOR FRONT-LINE HEALTH CARE WORKERS | JAPANESE EXPERT VISITS KANYAMA GENERAL HOSPITAL TO LAUNCH THE SURGICAL SITE INFECTION SURVEILLANCE | PHOTO FOCUS DR. NAGAI'S VISIT | <u>,</u> |
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JICA CASSIOPEIA PROJECT SUPPORTS THE EMERGENCY CARE MANAGEMENT/EXCHANGE PROGRAM PHASE 2 FOR FRONT-LINE HEALTH CARE WORKERS

To strengthen the knowledge and skills transfer in emergency and critical care management among front-line healthcare workers at different levels of care



Plenary session at the emergency care management/ exchange program for frontline health care workers inclusion wasa, Chipata, Chilenje,

usaka Provincial Health Office with support from JICA project for Strengthening management capacity of the general hospitals in Lusaka District held a follow up meeting on emergency care management/ exchange program for front-line health care workers in Lusaka province at Taj Pamodzi hotel in Lusaka on 14th February 2023.

Dr. Norizuki Masataro, Project Chief Advisor thanked the District Health Office (DHO) and Ministry of Health (MOH) for extending the exchange program to Lusaka province, Zambia hospitals and other health facilities. He expressed his interest to discuss quality health care services with the other hospitals and he said that the exchange experience and sharing of experiences among hospitals is important for improving the quality of care of the hospitals.

In a speech read by Dr. Msiska, Head of Clinical Care Unit on behalf of the Provincial Health Director (PHD) Dr. Consity Mwale stated that the exchange visit and exchange program facilitated by Lusaka provincial Health office involves UTH Adult Hospital, Kanyama, Matero, Chawama which was conducted for a period of 3 months from 12th September 2022, to 12th December, 2022 for phase 1. From this phase 1 the foundation was laid and this time as a phase 2 it is expected that the targeted hospitals continue building on this foundation so as to reach the proficiency that will result in reduced mortality and waiting time for the patients.

Since Chilenje and Chipata general hospitals did not take part in the activitiy for the previous year they are expected to be part of the program this year with a view to improving service delivery in all the second level hospitals for phase 2.

The emergency care and basic life support training was extended to UTH and

Sikanze Police Hospital, Chilanga District, and Nakachenje Mini Hospital for the phase 2 of the program. The Teams are expected to come up with strategies to support other health facilities in terms of mentorship, technical support and supervision. The teams were advised to work harder in the improvement and overall service provision with regards to emergency care management, referral of patients and provision of Out Patient Department (OPD) services in our respective facilities in Lusaka.

He further, thanked JICA for the support rendered in ensuring that the meeting takes place and the leadership of the hospitals for the sacrifices made and the coordination which resulted in the set up of functional emergency units.

While in a speech read on behalf of Dr. Mwiche Chiluba by Dr. Chibesakunda, it was emphasized that the program is intended to strengthen the emergency care system by sharing experiences, skills, and ideas with other health facilities.

Dr. Norizuki Masataro, Project Chief Advisor in his presentation on Cassiopeia project overview, outlined the three pillars of the project which are meant to provide high quality of care. Pillar I talks about the system upgrade by utilizing the Balanced score card and action plans. Pillar II is Visualization, which involves Data, transparency/ accountability and the monitoring progress and Pillar III is capacity building such as educational activities and trainings and the end result is sharing good practice among the hospitals.

Dr. Msiska, the District Health Director concluded the meeting with an appreciation to JICA under the Cassiopeia project and the members present and also emphasized on sharing the knowledge to the health facilities and mentoring each other to build and strengthen the hospitals.



Presentation of cake as a form of gratitude to the Matrons of the 5 general hospitals for their dedication towards the work they do



Dr. Nagai introducing herself and giving a word of encouragement at the emergency care management/ exchange program for frontline health care workers in Lusaka



Dr. Msiska District Health Director giving his closing remarks during the emergency care management/ exchange program for frontline health care Workers



Participants pose for a group photo at the emergency care management/ exchange program for frontline health care workers

JAPANESE EXPERT VISITS KANYAMA GENERAL HOSPITAL TO LAUNCH THE SURGICAL SITE INFECTION SURVEILLANCE

Dr Motoyuki Tsuboi is a Japanese expert in infection Prevention and Control (IPC). He visited Kanyama General Hospital for an assessment in the area of infection prevention and control which requires a coordinated and continuous approach to ensure reduction of health care acquired infections to patients, healthcare workers and the community at large.

The objectives of his visit are for Surgical Site Infection (SSI) in the target hospitals of the project, evaluate the situation of at least one target hospital. compare it with the standard surveillance such as Center for Disease Control and Prevention (CDC) and WHO, and develop a proposal for SSI surveillance that can be implemented and will be feasible at the target hospitals in Zambia and develop a draft with provincial health office and the hospital for infection control personnel. At Kanyama general hospital SSI surveillance was launched on 1st March, 2023.

Furthermore, based on the proposal, discussions with specific implementations with the target hospitals will be conducted and an establishment of an implementation system including regular monitoring and reporting will also be conducted. Lastly, draft procedures and checklists to standardize surveillance practices will be developed.



Project Purpose

Capacity on hospital management of the five target hospitals is strengthened to provide quality health care services

PHOTO FOCUS: DR. NAGAI'S VISIT



Dr. Masataro and Dr. Nagai discussing about the project management at JICA Zambia office



Dr. Masataro showing Dr. Nagai the current situation of 5S at Kanyama General Hospital pharmacy



Mr. Shiota having a Bio Medical Equipment meeting at Kanyama General Hospital





Dr. Masataro introducing Dr. Nagai to Dr. Wilson the Medical Superintendent for Kanyama General Hospital



Dr. Masataro observing the measles vaccination campaign at Makeni Transit Health Post



Ms. Nyanga having a meeting with Kanyama Hospital Administrator

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Dr. Mari Nagai and Dr. Motoyuki Tsuboi accompanied by Dr. Norizuki Masataro paying courtesy call to Lusaka Provinical Health Director Dr. Consity Mwale

Japan International Cooperation Agency