

# Appointment reminder & Defaulter tracing



#### Flow of the system Sending reminder Follow-up Sending phone Confirm the **Development of** completed cases in number of all appointment sheet appointments to the appointment every day server sheet Follow-up Follow-up Sending their Confirm the Sending their information to defaulters who phone number server returned Sending SMS to them **Confirmation SMS** Identify defaulters & Or completed To HF after 1 week Sending SMS to them

### **Appointment sheet**

#### Tasks of PHCs

Develop appointment sheet (AS)

Send phone number & service number of all appointments to the server.

Confirm who visited in every day using appointment sheet

Send phone number of those visited on the appointment day

Confirm the defaulters who returned on the mobile App when they returned at a later date

Date	Name of clients	Guardian's name If client is a child under 5		Phone number		Service received in todays attendance	Expected service for next visit	Next appo	ointment	Date of Return	
1/7 17	Yusuf Naomi				08093198572				08 / 12	/ 2017	
Alwavs write the date	before registering the clients		Remember to write the guardian's name if the patient is a child		Please check the phone number carefully before Sending to server.		Service categories1.Immunizat2.GMP daily3.ANC daily r4.TT Register5.FP daily reg6.Postnatal c7.TB Care8.Others	s: ion register register egister gister are		If the patients returned either on the date or at the later date,	please write date and report to the server.

## **Mobile App**



How to create a appointment 1. Enter patient name correctly. Surname first.

**2.** Enter patient mobile number, Please note that only 11 digits are allowed.

**3.** Select services and patients' next appointment date.

4. Press "ADD NEW".

If you want to see all the appointment created, please click "View List". After that, please recheck the information. If OK, please send to the sever. If not, please press "REMOVE".



# How to confirm the appointment

 When the patients returned, please add the date of return in the appointment sheet first.
After that, please go to "Option screen" on the mobile App and click "Unconfirmed Appointments".

 Please find the patients on the App and select "Confirm".
When the patient returns on time, please select "The Date". If returned at later date, please select "Later Date"