PROJECT OUTLINE

1. Name of the country:
The Socialist Republic of Vietnam

2. Title of the Project:
Human Resources Development Program for Enhanced Efficiency of Port Shipping in Haiphong

3. Background and Necessity of the Project:
Haiphong Port is North Vietnam’s most important port. Along with the increase of Japanese and foreign investment firms making inroads into the North, the amount of cargo the port is handling is increasing 20% year on year, and there is a need for enhanced efficiency of terminal operation. In particular, even if the equipment is in good order, due to a lack of operator technical skill, the speed of loading and unloading cargo between vessels and of loading cargo from the yard onto trucks is slow. Also, the positioning of cargo in the yard and the inefficient use of space for loading/unloading cargo from and onto containers are a hindrance to enhancing efficiency. It is necessary to develop human resources with the ability to solve these problems within Haiphong Port Holding LLC., the main operator of Haiphong Port.

4. Project Purpose:
The project aims to improve the technical skill of all terminal operators of Haiphong Port Holding LLC., and through enhancement of yard use efficiency, the enhanced efficiency of cargo handling at the terminal under the operation management of Haiphong Port Holding LLC.

5. Target Area:
Haiphong City, Vietnam

6. Target Group:
Those at the manager and leadership levels within the Haiphong Port Holding LLC. relevant sections, and employed operators.

7. Expected Outcomes:
1. Appropriate operator instruction and training will be carried out at Haiphong Port, brought about by improved instruction and training ability within Haiphong Port Holding LLC.
2. Efficiency of Haiphong Port yard use will be enhanced, due to improved planning ability within Haiphong Port Holding LLC. regarding efficient yard use.
3. Even after this project has been completed, technical skills and safety assurance will be taught to new members of staff from within the company. This teaching will continue systematically,
and the level of operation technical skill will be maintained.
4. Regarding other problems that Haiphong Port faces, they will be able to use the Port of Kobe’s current situation and initiatives as reference for future improvements.

8. Project Activities:
1. Receiving Vietnamese trainees
   The Port of Kobe will receive Haiphong Port Holding LLC. staff of manager and leadership level as trainees, and will carry out observations and training regarding the Port of Kobe’s technical skills and know-how relating to the contents set out below.
   Training period: Once per year for 10 days (including travel). However, it is possible that there may be changes depending on the progress of the project.
   (1) Terminal operation
   (2) Improvement of operator technical skill
   (3) Occupational health and safety management
   In addition, other items related to matters mentioned above

2. Dispatch of Japanese specialists
   Using what they learned during training in Kobe, the below activities will be carried out in Haiphong Port by the training participants. When they are carried out, specialists will be dispatched from Kobe City and will give OJT instruction and advice.
   Dispatch period: Twice per year for 7 days each time (including travel). However, it is possible that there may be changes depending on the progress of the project.
   (1) Instruction regarding safety and the technical skill of operators employed by Haiphong Port Holding LLC.
   (2) Drafting and implementation of a plan to enhance efficiency of yard use
   (3) Creation of a terminal operation technical skill and safety manual

9. Implementing Duration:
   From January 2014 to January 2017

10. Implementing Organizations:
   (Japan): Kobe City, and Kobe International Center for Cooperation and Communication (KIC)
   (Vietnam): Haiphong City People’s Committee, and Haiphong Port Holding Limited Liability Company